



CLONCURRY SHIRE COUNCIL

Operational Plan

2026 – 2027

Key Pillars

The Corporate Plan 2026–2031 is delivered through five Key Strategic Areas. Each pillar below is reported on in full in the Operational Plan tables that follow.

PILLAR 1

INVESTING IN OUR COMMUNITIES, PEOPLE & LIFESTYLE

KSA1: Our family-friendly Shire and supportive community spirit are underpinned by sustainable facilities and institutions that promote positive community, health, educational and recreational outcomes.

PILLAR 2

STRENGTHENING OUR ECONOMIES & SUPPORTING GROWTH

KSA2: Our local economy is built upon its strengths. Innovation and good planning support prosperity in existing businesses, attracts new businesses and maximises opportunity for local employment.

PILLAR 3

BUILDING AND MAINTAINING OUR INFRASTRUCTURE

KSA3: Infrastructure is strategically planned and well maintained.

PILLAR 4

VALUING OUR ENVIRONMENT

KSA4: Natural resources are valued, cultural heritage protected and landscape amenity improved.

PILLAR 5

EFFECTIVE AND INCLUSIVE GOVERNANCE

KSA5: Council decision-making processes are efficient, effective, transparent and inclusive.

PILLAR 1 INVESTING IN OUR COMMUNITIES, PEOPLE & LIFESTYLE

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 1.1.1	Key Infrastructure <i>Council constructs key infrastructure which attracts and retains residents.</i>	Director of Projects	Director of Community Services & Economic Development	1 Jul 2026 – 30 Jun 2027	0%	Director of Community Services & Economic Development	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.1.1.1	Childcare Services – Curry Kids Upgrade Council completes all certification requirements and opens the new Curry Kids Early Learning Centre.	Director of Community Services & Economic Development	Director of Projects	1 Jul 2026 – 30 Jun 2027		Director of Projects	Sep-26	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.1.1.2	Housing & Accommodation – Council Council maintains and/or improves and/or increases its housing stock, in line with Council's Housing Policy, Council's Local Housing Action Plan, and Council's allocated CapEx and OpEx budget for 2025–26. Council administers the lease arrangement for the Perkins Street Housing Development, including annual inspections and annual rental adjustments.	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027		Property Coordinator	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 1.2.1	Health and Aged Care Services <i>Council, in conjunction with local health service providers, shares a common commitment to providing quality health and wellbeing services and facilities to the community. Council evidences this commitment in a number of ways, including lobbying and advocacy efforts, administrative support, direct financial support, subsidisation of services, and provision of aged-care housing.</i>	Director of Community Services & Economic Development	Director of Community Services & Economic Development	1 Jul 2026 – 30 Jun 2027	0%	Director of Community Services & Economic Development	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.2.1.1	Health Care Services Percentage implementation of the Cloncurry Health Vision 2025–28 (Council-controlled items). Council coordinates updates from other agencies/entities as required to inform quarterly reporting on the Health Vision action items.	Director of Community Services & Economic Development	Director of Community Services & Economic Development	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.3.1	Childcare Services <i>Childcare services are over-subscribed in Cloncurry. Access to these services impacts on population attraction and retention. On that basis, any investment to reduce the waiting list by increasing capacity has the potential to deliver positive impacts for population retention and attraction.</i>	Director of Community Services & Economic Development	Director of Childcare	1 Jul 2026 – 30 Jun 2027	0%	Director of Childcare	Quarterly Updates	Director of Community Services & Economic Development

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 1.3.1.1	Childcare Services – Waitlist Management Council minimises waiting list numbers through appropriate staff, infrastructure, and business systems investments. Council increases childcare placements and reduces waiting list numbers following the opening of the new Curry Kids Early Learning Centre. Council reports monthly on occupancy rates and wait list numbers against age/cohort category.	Director of Community Services & Economic Development	Director of Childcare	1 Jul 2026 – 30 Jun 2027		Director of Childcare	Monthly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.3.1.2	Childcare Services – Financial Viability Curry Kids is operationally breakeven, excluding depreciation. Council reports monthly on the operating result.	Director of Childcare	Director of Community Services & Economic Development	1 Jul 2026 – 30 Jun 2027		Director of Childcare	Monthly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.3.2	Childcare Services – Quality Standards <i>Council aspires toward achieving and maintaining a rating of “Meeting” or “Exceeding” the National Quality Standard across the seven quality areas.</i>	Director of Community Services & Economic Development	Director of Childcare	1 Jul 2026 – 30 Jun 2027	0%	Director of Childcare	Oct-26	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.3.2.1	Childcare Services – Quality Rating Council receives a “Meeting” rating for the Curry Kids Early Learning Centre (noting that Departmental reviews are not delivered every year, or even every other year).	Director of Community Services & Economic Development	Director of Childcare	1 Jul 2026 – 30 Jun 2027		Director of Childcare	Oct-26	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.3.3	Out of School Hours Care <i>Survey responses have consistently shown high levels of interest in the provision of vacation care in Cloncurry, identifying this service as having the potential to impact on population attraction and retention outcomes.</i>	Director of Community Services & Economic Development	Director of Childcare	1 Jul 2026 – 30 Jun 2027	0%	Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.3.3.1	Out of Hours School Care Council continues to investigate opportunities for an Out of School Hours Care service in Cloncurry for future years. Council continues to support vacation programs and events during 2026–27.	Director of Community Services & Economic Development	Director of Community Services & Economic Development	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.4.1	New Housing <i>Council facilitates and/or undertakes projects to increase the supply of housing within the Cloncurry Shire.</i>	Director of Community Services & Economic Development	Director of Projects	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development

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MEASURE OF SUCCESS 1.4.1.1	Housing and Accommodation – Non-Council Council facilitates improvements and increases to the housing stock in Cloncurry via its Economic Development programs (Urban Renewal and Revitalisation, Home Builders Grant, etc.). Council provides quarterly reporting on utilisation of the Program.	Director of Community Services & Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.5.1	Sport and Recreation <i>Council invests in a wide range of sport and recreation assets and funds a wide range of sport and recreation activities. This investment is aimed at promoting community wellbeing and maintaining/enhancing the liveability of our community.</i>	Director of Infrastructure & Environment	Property Coordinator, Aquatic Centre Manager	1 Jul 2026 – 30 Jun 2027	0%	Property Coordinator	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 1.5.1.1	Sport and Recreation – Aquatic Facility Council receives monthly reporting on key operating parameters (operating revenue/costs, utilisation, regulatory compliance, maintenance, etc.).	Director of Infrastructure & Environment	Property Coordinator	1 Jul 2026 – 30 Jun 2027		Property Coordinator	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 1.5.1.2	Sport and Recreation – Aquatic Facility Council tracks benefits realisation post-installation of the heat pump and solar system via quarterly reporting: attendance (monthly) and operating costs for electricity (quarterly).	Director of Infrastructure & Environment	Property Coordinator	1 Jul 2026 – 30 Jun 2027		Property Coordinator	Monthly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 1.5.1.3	Sport, Recreation and Cultural Activities – Dajarra Council provides support to enable Dajarra kids to access sporting, recreational, and cultural activities, including transport to Cloncurry for sport/swimming, attending the Cloncurry and District Show, and the Staff Christmas Party. Council reports quarterly on support provided.	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.5.2	Sport and Recreation Tourism <i>Council, individually and as a member of the Outback Queensland Tourism Association, is constantly looking to build the tourism profile of the area. This includes building the profile of signature destinations such as Corella Park Dam and Chinaman Creek Dam.</i>	Director Community Services and Economic Development	Chief Executive Officer; Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.5.2.1	Sport and Recreation Tourism – Corella Dam Secure relevant tenure (freehold and reserve) over Corella Dam / Clem Walton, subject to the Department of Resources' comprehensive risk assessment of the asset.	Chief Executive Officer	Director of Infrastructure & Environment; Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer

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MEASURE OF SUCCESS 1.5.2.2	Sport and Recreation Tourism – Chinaman Creek Dam Develop and review an “Activation Plan” for Chinaman Creek Dam (kayaking and stand-up paddleboarding, events, experiences, etc.). Council reports on activation activities on a quarterly basis.	Economic Development and Tourism Manager	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.5.3	Library Services and Gallery <i>The Bob McDonald Library provides a range of important services to the community of Cloncurry as well as to visitors passing through town — including an online catalogue of 300,000 titles, access to State and Local Government collections, internet access, delivery of the First Five Forever program, and other initiatives and activities.</i>	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027	0%	Library Coordinator	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.5.3.1	Library Services First Five Forever delivered in line with program requirements. Longitudinal data on membership and utilisation developed and reported on monthly. Programming initiatives and activities delivered and reported on to drive a positive library experience.	Director Community Services and Economic Development	Library Coordinator	1 Jul 2026 – 30 Jun 2027		Library Coordinator	Monthly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.5.4	Regional Arts and Development Fund (RADF) <i>RADF promotes the role and value of arts, culture and heritage as key drivers of diverse and inclusive communities and strong regions. RADF invests in local arts and cultural priorities, as determined by local communities, across Queensland.</i>	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027	0%	Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.5.4.1	Regional Arts and Development Fund (RADF) RADF terms of reference and committee membership reviewed and confirmed annually. Council delivers the RADF program in line with program guidelines and Committee terms of reference, with quarterly reporting; Committee minutes reviewed quarterly.	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.5.5	Venues and Facilities <i>Council provides a range of venues and facilities for hire to the community as well as internally (for functions, events, training, etc.). Council aspires to high utilisation rates and an efficient booking process.</i>	Manager of Community and Cultural Services	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027	0%	Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development

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MEASURE OF SUCCESS 1.5.5.1	Venues and Facilities – Bookings Capability Maintenance of the bookings management system to administer and report on bookings of Council venues and equipment. Council completes a review of the efficiency and effectiveness of the Bookable system.	Manager of Community and Cultural Services	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.5.5.2	Venues and Facilities – User Group Meetings Venue User Group meetings held quarterly (or as required) and minutes distributed. Council assists Community Groups and Associations, through a combination of direct support, facilitation, or advocacy, to meet co-endorsed objectives and initiatives. In addition, Council works with Community Groups and Associations to develop masterplans for key sporting and recreational facilities.	Venues Coordinator	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.6.1	Events – Council <i>The delivery of events has a direct impact on community wellbeing and liveability. By delivering Council events and granting assistance to support events hosted by others (e.g. community groups), Council is able to promote these benefits.</i>	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027	0%	Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.6.1.1	Events – Council Council budgets for and delivers the following events: Australia Day, International Women's Day, Anzac Day, Cloncurry Art Show, Meeting of the Mines, Beat the Heat, Seniors Week and Seniors Events, and the Christmas Party, plus other budgeted events. Council completes event de-briefs for each event, including a review of service levels delivered.	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.6.1.2	Events – Other Council actively markets and seeks hosting responsibilities for business and industry events. Council reports on the number and type of events held on a quarterly basis.	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 1.6.2	Events – Community <i>The delivery of events has a direct impact on community wellbeing and liveability. In sponsoring Council events and granting assistance to events hosted by community groups, Council is able to promote these benefits.</i>	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027	0%	Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development

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MEASURE OF SUCCESS 1.6.2.1	Events – Community Council budgets for and supports community events in line with relevant policies (e.g. Grants to Community Organisations). Council reports quarterly on allocations against the Community Grants budget.	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 1.6.2.2	Clubs, Committees, and Associations Council supports and enables local clubs, committees, and associations to progress and deliver identified outcomes and objectives. Council reports on support provided on a quarterly basis.	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development

PILLAR 2 STRENGTHENING OUR ECONOMIES & SUPPORTING GROWTH

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 2.1.1	General Advocacy <i>Council advocates for and secures positive outcomes for the Shire and the region, leveraging media campaigns.</i>	Chief Executive Officer	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 2.1.1.1	General Advocacy Council advocates for and secures positive outcomes for the Shire and the region, leveraging media campaigns.	Chief Executive Officer	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 2.1.1.2	Advocacy - Health Council continues to advocate for suitable upgrades to the Cloncurry Hospital. Council continues to advocate for suitable dental care arrangements in Cloncurry.	Chief Executive Officer	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 2.1.1.3	Advocacy - Transport Council advocates for Malbon Creek, Tommy's Creek, Butcher's Creek, Corella Bridge and Wills Creek Bridge Upgrades. Council advocates for the sealing of the balance of the road 7708 the Cloncurry – Dajarra Rd.	Chief Executive Officer	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 2.1.1.4	Advocacy - Copperstring 2032 Council continues to advocate for all necessary enabling and ancillary projects in support of Copperstring 2032. Council continues to advocate for Copperstring 2032 legacy project(s) for Cloncurry.	Chief Executive Officer	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 2.1.1.5	Advocacy - Irrigated Agriculture Projects and Initiatives Council advocates for irrigated agriculture projects and initiatives.	Chief Executive Officer	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 2.1.1.6	Advocacy - Water Security and Access Council continues to advocate for and participate in processes linked to improving water security and access for the Cloncurry Shire.	Chief Executive Officer	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 2.1.1.7	Advocacy - Sport and Recreation Support, either directly or through advocacy, access to coaching, training, participation, and competition opportunities, to reduce barriers to Cloncurry Shire kids achieving their sporting goals.	Director Community Services and Economic Development	Manager of Community and Cultural Services	1 Jul 2026 – 30 Jun 2027		Manager of Community and Cultural Services	Quarterly Updates	Director of Community Services & Economic Development

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AREA OF OPERATIONS 2.2.1	Development of Competitive Local Business and Industry <i>The Sound Contracting Principles (s104 of the Local Government Act 2009) identify the development of competitive local business and industry as one of the core principles of procurement and contracting for local governments.</i>	Director of Corporate Services	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Procurement Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 2.2.1.1	Development of Competitive Local Business and Industry - Procurement Ensure that the implementation of procurement and tendering procedures across all projects is in line with the sound contracting principles and s224 - 235 of the LGR 2012 and optimise the procurement and tendering cycle to ensure value for money in project execution.	Director of Corporate Services	Workshop Supervisor	1 Jul 2026 – 30 Jun 2027		Procurement Manager	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 2.2.2	Local Business - Local Business Network <i>Cloncurry's Local Business Network provides valuable insights to Council on needs and opportunities for local businesses in the Shire.</i>	Director of Corporate Services	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 2.2.2.1	Development of Competitive Local Business & Industry - Local Business Network Provide secretarial support to Cloncurry Commerce and attend all meetings. Annual review of Terms of Reference (August or as otherwise appropriate) Annual review of Cloncurry Commerce membership (August or as otherwise appropriate)	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Shared Services Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.2.2.2	Development of Competitive Local Business & Industry - Cloncurry Commerce Council supports (directly/indirectly) a range of events and initiatives (e.g. "Buy Local") aimed at building the sustainability, resiliency, efficiency, capability of local businesses. Council reports on initiatives via monthly Council meeting and Small Business annual reporting.	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Procurement Manager	Monthly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.2.3	Land Sales - Industrial <i>Council is seeking to sell the final six (6) of seventeen (17) fully serviced Industrial lots in Cloncurry.</i>	Director of Corporate Services	Rates Officer	1 Jul 2026 – 30 Jun 2027	0%	Rates Officer	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 2.2.3.1	Industrial Estate - Stage 1 Implement strategies to sell and/or develop balance of Stage 1 Industrial Lots. Provide quarterly reporting on progress against above.	Director of Corporate Services	Rates Officer	1 Jul 2026 – 30 Jun 2027		Rates Officer	Quarterly Updates	Director of Corporate Services

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 2.2.3.2	Industrial Estate - Stage 2 Council finalises design work required to unlock additional lots in the Industrial Estate (Birtwell extension). Council completes required infrastructure works to unlock an additional five lots of Industrial Estate Stage 2 (subject to receipt of funding).	Director of Projects	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Director of Infrastructure & Environment	Quarterly Updates	Director of Projects
AREA OF OPERATIONS 2.2.4	Economic Development <i>Council's economic development portfolio covers a wide-range of projects and initiatives that are designed to attract and retain population, facilitate investment, sustain and grow local businesses, diversify business and industry opportunities and so on. Many of these initiatives and the deliverables associated with them are captured in Council's Economic Development Strategy.</i>	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.2.4.1	Economic Development - Strategy implementation Report quarterly on % implementation of Economic Development Strategy (funded/resourced items only, including advocacy).	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.3.1	Digital Connectivity <i>Improved digital connectivity, reliability, speeds and data availability will be key drivers of economic development and liveability within the region. To facilitate the benefits these improvements can bring, Council is committed to supporting investments in this technology (either directly or through lobbying/advocacy efforts).</i>	Director of Corporate Services	Shared Services Manager	1 Jul 2026 – 30 Jun 2027	0%	Shared Services Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 2.3.1.1	Digital Connectivity Support initiatives that improve digital connectivity, speed, data and reliability. Quarterly reporting on initiatives supported: e.g., Cloncurry to Normanton Telecommunications Corridor, Quamby & Sally Creek RT upgrade projects, the Dajarra 4GX project, improved comms at Corella Dam, fibre connection to Depot, QCN installation and activation etc.	Director of Corporate Services	Shared Services Manager	1 Jul 2026 – 30 Jun 2027		Shared Services Manager	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 2.4.1	Cloncurry Saleyards <i>Cloncurry Saleyards is the second-largest cattle handling facility in Queensland and third-largest in Australia. The Cloncurry Saleyards offers inspection, dipping and NLIS services for the 300,000 head passing through the area each year.</i>	Director of Corporate Services	Procurement Manager	1 Jul 2026 – 30 Jun 2027	0%	Shared Services Manager	Quarterly Updates	Director of Corporate Services

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MEASURE OF SUCCESS 2.4.1.1	Saleyards - Operations Monthly reporting provided on Saleyards Management Operations in line with contract deliverables	Director of Corporate Services	Procurement Manager	1 Jul 2026 – 30 Jun 2027		Procurement Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 2.4.1.2	Saleyards - Advocacy Advocate for funding to increase the size of the laydown area at the Saleyards.	Director of Corporate Services	Procurement Manager	1 Jul 2026 – 30 Jun 2027		Procurement Manager	Quarterly Updates	Director of Projects
MEASURE OF SUCCESS 2.4.1.3	Saleyards Implementation of Masterplan Projects and initiatives for 2026-27 include transition to bore water at Saleyards, renewal of dip race, maintenance and renewal works on southern loading ramp.	Director of Corporate Services	Procurement Manager	1 Jul 2026 – 30 Jun 2027		Director of Projects	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 2.4.2	Cloncurry Airport <i>Cloncurry Airport, operates five days a week for both Fly in Fly Out (FIFO) and regular passenger transport services.</i>	Director of Infrastructure & Environment	Airport Manager	1 Jul 2026 – 30 Jun 2027	0%	Airport Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 2.4.2.1	Cloncurry Airport - Implementation of Masterplan Progressive implementation of priority/budgeted items in Airport Masterplan (CapEx and OpEx), subject to receipt of funding as appropriate.	Director of Projects	Airport Manager	1 Jul 2026 – 30 Jun 2027		Airport Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 2.4.2.2	Cloncurry Airport - Financials Cloncurry Airport remains financially viable (in line with adopted budget) Council reports monthly on key operating details: passenger throughput (FIFO / RPT), revenue, expenditure, flight delays etc.	Airport Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Airport Manager	Monthly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 2.4.2.3	Cloncurry Airport - compliance Council completes annual review of relevant documents in line with CASA requirements: Operating Manual Wildlife Hazard Management Plan Emergency Plan Council completes annual audits of the Cloncurry Airport as required and implements rectification action plans Council completes annual emergency exercise for airport operations. Council actively works on removing NOTAM for night flights via Airport Renewal and Upgrade Project.	Airport Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Airport Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 2.4.2.4	Cloncurry Airport - Cloncurry Flight Test Range Council enters into and manages licence arrangements for the Cloncurry Flight Test Range. Council develops and implements a marketing strategy for the Flight Test Range.	Airport Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Airport Manager	Quarterly Updates	Director of Infrastructure & Environment

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AREA OF OPERATIONS 2.4.3	Curry Kids <i>Curry Kids Early Learning Centre provides long day care services, currently with 58 places. Curry Kids is open Monday to Friday from 7:30am to 5:30pm.</i>	Kristyn Akaich	Director of Childcare	1 Jul 2026 – 30 Jun 2027	0%	Director of Childcare	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.4.3.1	Childcare Services - financial viability Curry Kids is operationally breakeven, excluding depreciation. Council reports monthly on operating result.	Director Community Services and Economic Development	Director of Childcare	1 Jul 2026 – 30 Jun 2027		Director of Childcare	Monthly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.5.1	Sport and Recreation - Tourism <i>Council, individually, and as a member of the Outback Queensland Tourism Association is constantly looking to build the tourism profile of the area. This includes building the profile of signature destinations such as Corella Park Dam and the Chinaman Creek Dam.</i>	Director Community Services and Economic Development	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.5.1.1	Sport and Recreation - Tourism - New Initiatives Roll-out elements of "Longest Pub Crawl in 2026.27 and post event impact analysis including participation and market reach. The "Longest Pub Crawl" project is developed for 2026-27 including post event analytics.	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.5.2	Sport and Recreation - Tourism <i>Council, individually, and as a member of the Outback Queensland Tourism Association is constantly looking to build the tourism profile of the area. This includes exploring new tourism opportunities.</i>	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.5.2.1	Sport and Recreation Tourism - Great Walk Great Walk Project (Cloncurry to Mt Isa): prepare advocacy document and advocacy strategy to generate project awareness with the aim of securing support for this initiative.	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.5.2.2	Tourism, Recreation, and Community Facility - JFP Renewal and Expansion Complete of detailed design, curation and business case documentation to enable Council to initiate major grant funding applications and associated lobbying.	Director Community Services and Economic Development	Director of Projects	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Projects

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 2.5.2.3	Sport and Recreation Tourism - Dam Activation (Corella Dam) Council, leveraging previous work completed in this area, substantively progresses an Options Analysis and Business Plan for the management of tourism/recreation at Corella Dam.	Director Community Services and Economic Development	Economic Development and Tourism Manager, Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.5.3	Tourism - Visitor Information Centre and Mary Kathleen Park <i>Council's Unearthed Visitor Information Centre and Mary K Park are key points of contact for all tourists visiting the Shire and tourism destinations in their own right (museum, historical park, playground).</i>	Director Community Services and Economic Development	Economic Development and Tourism Manager,	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.5.3.1	Tourism - Visitor Information Centre Develop, implement and report on initiatives designed to sustain and increase visitor numbers. Develop, implement and report on initiatives designed to increase merchandise sales.	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Monthly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.5.4	Tourism - John Flynn Place <i>John Flynn Place honours an Australian visionary and those who joined his campaign for better living conditions in remote Australia. The museum recounts an era of technological advance, when aviation and radio overcame the isolation of vast tracts of the continent.</i>	Director Community Services and Economic Development	John Flynn Place Coordinator	1 Jul 2026 – 30 Jun 2027	0%	John Flynn Place Coordinator	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.5.4.1	Tourism - John Flynn Place Develop, implement and report on initiatives designed to sustain and increase visitor numbers. Develop, implement and report on initiatives designed to increase merchandise sales.	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		John Flynn Place Coordinator	Monthly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.5.5	Tourism <i>Council's commitment to developing tourism opportunities in Cloncurry is facilitated by the continued upkeep and maintenance of existing facilities (John Flynn Place, Unearthed VIC, construction of new tourism infrastructure (see Priority Projects and Initiatives), support for ICT upgrade, hosting of signature events and through membership in the Outback Queensland Tourism Association.</i>	Director Community Services and Economic Development	John Flynn Place Coordinator, Manager of Community and Cultural Services, Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.5.5.1	Tourism - Free Camping Review Review "Free Camping location and impacts with a report to Council	Director Community Services and Economic Development	Economic Development and Tourism Manager, Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 2.5.5.2	Tourism % implementation of Economic Development Strategy (Tourism Items: funded/resourced/advocacy items only). Quarterly reporting against Action Plan items.	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.6.1	Urban Renewal / Revitalisation <i>Council's Corporate Plan identifies the development of an Urban Renewal and Revitalisation Policy as a key deliverable. The aim will be to provide guidance and structure around projects and initiatives that will progressively improve the amenity of town over time.</i>	Director Community Services and Economic Development	Shared Services Manager, Economic Development and Tourism Manager.	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.6.1.1	Urban Renewal / Revitalisation Review of Urban Renewal and Revitalisation Policy Allocation of funding to facilitate/enable objectives of Policy Quarterly (Operational Plan updates) and annual reporting (Annual Report) on initiatives funded	Director Community Services and Economic Development	Shared Services Manager, Economic Development and Tourism Manager.	1 Jul 2026 – 30 Jun 2027		Shared Services Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.6.2	Economic Diversification - Irrigated Agriculture <i>Council is seeking to progress an irrigated agriculture project in Cloncurry to demonstrate the potential and the viability of agricultural diversification in the Shire.</i>	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Chief Executive Officer	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.6.3	Economic Diversification. <i>Council continues to pursue further diversification of the economy by exploring opportunities with sectors such as Mining, Agriculture, Energy and Tourism.</i>	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.6.3.1	Council progresses initiatives that will diversify the economy by exploring opportunities with sectors such as Mining, Agriculture, Energy and Tourism and our Regional Alliances.	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.6.3.2	Economic Development - Recruitment Council progresses initiatives to improve recruitment attraction and retention strategies for Cloncurry.	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		HR & WHS Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.7.1	Parks and Gardens - Sport and Recreation <i>Council maintains a range of parks, gardens and sport and recreation facilities. Maintaining these to an appropriate standard is crucial to maintaining Cloncurry's status as a Tidy Town.</i>	Works Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 2.7.1.1	Chinaman Creek Dam Rec Area Mary K Park FCP Sheaffe Street Ramsay Street Robertson Park Cemetery Sport and Recreation Grounds Service level standards developed for key sites and enshrined in Asset Management - Levels of Service Manual. Works programs, inspections, audits, defect logging program in place to monitor adherence to service level standards.	Director of Infrastructure & Environment	Director Community Services and Economic Development	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 2.8.1	Economic Development - Commercial Accommodation <i>Council actively seeks opportunities to attract investment to increase the amount of commercial accommodation provided in Cloncurry.</i>	Director Community Services and Economic Development	Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 2.8.1.1	Economic Development - Commercial Accommodation Council advocates for and utilises Investment Attraction Incentive Scheme to attract investment in additional commercial accommodation in Cloncurry.	Director Community Services and Economic Development	Director of Projects	1 Jul 2026 – 30 Jun 2027		Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 2.9.1	Planning Scheme <i>Council's Planning Scheme and associated policies support sustainable growth and development.</i>	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Director of Infrastructure & Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 2.9.1.1	Planning Scheme & Documents Council completes the major amendment to the Planning Scheme.	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Director of Infrastructure & Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 2.9.1.2	Planning Scheme - Planning Applications All planning applications are considered and dealt with within legislated timeframes.	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Director of Infrastructure & Environment	Quarterly Updates	Director of Infrastructure & Environment

PILLAR 3 BUILDING AND MAINTAINING OUR INFRASTRUCTURE

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 3.1.1	Asset Conditions Assessments <i>To ensure the valuation of Council assets is accurate and to ensure asset management is based on sound and up-to-date information, it is essential that Council has an awareness of asset conditions.</i>	Director of Infrastructure & Environment	Works Manager, Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.1.1.1	Asset Management - Condition Assessments Council develops an asset condition assessment plan with associated budget (e.g. for housing, buildings, culverts, bridges, sporting facilities, sewer, sealed road network etc.). Council delivers asset condition assessment plan for 2026-27, including: Leak detection program & review of underground water mains Review of Cloncurry valves and hydrants Water and wastewater pump stations DRFA condition assessments: sealed and unsealed road network	Director of Infrastructure & Environment	Works Manager, Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.1.2	Asset Valuations and revaluations <i>To ensure accurate knowledge about Council's assets and to ensure the integrity of Council's financial management planning, modelling and reporting, it is essential that Council has accurate data on the value of its assets.</i>	Director of Infrastructure & Environment	Asset Engineer, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027	0%	Director of Corporate Services	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.1.2.1	Asset Valuations Council completes a desktop asset valuation for the 2026-27 financial year (Feb-May 2027).	Director of Corporate Services	Director of Infrastructure & Environment, Asset Engineer	1 Jul 2026 – 30 Jun 2027		Director of Corporate Services	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 3.1.3	Asset Register <i>Section 105(4)(b)(iii) of the Local Government Act 2009 requires that Council maintains an asset register. Section 180 of the Local Government Regulation 2012 requires that non-current physical assets are to be recorded on the register.</i>	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027	0%	Finance Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 3.1.3.1	Asset Management - Asset Register Asset capitalisation and disposal takes place on a quarterly basis and is informed by Project Completion Reports. Asset inspections and condition assessments inform updates to Council's Asset Register (annual). Asset desktop revaluation informs updates to Council's Asset Register (2026-27 and 2027-28)	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027		Finance Manager	Quarterly Updates	Director of Corporate Services

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 3.1.4	Asset Management Strategy and Policy. <i>The development and implementation of an asset management policy and strategy is a crucial component of Council's Asset Management Framework.</i>	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027	0%	Director of Infrastructure & Environment	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 3.1.5	Asset Management Plans <i>The development and implementation of asset management plans are an important part of Council's Asset Management framework.</i>	Director of Infrastructure & Environment	Asset Engineer, Works Manager, Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Director of Infrastructure & Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.1.5.1	Asset Management - Asset Management Plans Asset Management Plans reviewed biennially for the following asset classes: transport, water supply, sewer, buildings and other structures (Mar 2027) Improvement Plan from each AMP informs budget development/adoption process on an annual basis (Feb - May).	Asset Engineer	Director of Infrastructure & Environment, Director of Corporate Services,	1 Jul 2026 – 30 Jun 2027		Director of Infrastructure & Environment	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.1.6	Transport Infrastructure - RMPC - Traffic Management Registration Scheme <i>Council is required to be registered under the Traffic Management Registration Scheme in order to complete work under the RMPC.</i>	Works Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.1.6.1	Transport Infrastructure - RMPC - Program Development and Delivery Council delivers >65% of RMPC Program by 14 December 2026 and 100% of RMPC Program by 15 June 2027 Council actively lobbies for additional funding to meet road maintenance requirements and/or access program underspends. All claims, invoicing and forward list of works submitted in line with contract requirements. Revision of plant rates for RMPC 2026-27 completed by 15 May 2026 as required (noting rates may hold across 2 x financial years).	Works Manager	Workshop Supervisor	1 Jul 2026 – 30 Jun 2027		Workshop Supervisor	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.1	Plant and Fleet <i>Council maintains plant and fleet to enable the delivery of key services to the community. This includes civil construction work, maintenance of parks, gardens and recreation, administrative services etc.</i>	Works Manager	Workshop Supervisor	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 3.2.1.1	Plant and Fleet - Plant Acquisition & Replacement Program 1 to 10-year plant acquisition and replacement program continues to be updated and presented to Council as part of budget development and adoption process (March-May). Annual plant acquisition and replacement program adopted (June each year) Delivery of plant acquisition and replacement program reported on monthly. Water and sewer pump station renewal and upgrades in Cloncurry and Dajarra. Continue water mains replacement prioritisation in Cloncurry.	Works Manager	Workshop Supervisor	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.1.2	Plant and Fleet - Reporting Workshop & Fleet develops and implements a plant/fleet maintenance program that tracks, at a minimum, scheduled servicing, and the planned vs. unplanned maintenance ratio. Workshop & Fleet benchmarks plant utilisation against sector and industry standards (using IPWEA and VisionLink benchmarks) for identified plant. Council reviews fuel consumption patterns.	Workshop Supervisor	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.2	Project - Planning (Water and Sewer), <i>Council is committed to good planning processes. This includes adherence to project assessment and project delivery frameworks for major projects.</i>	Manager of Infrastructure	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Director of Infrastructure & Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.2.1	Project - Planning (Water and Sewer) WTP renewal and upgrades in Cloncurry are completed (December 2026): Treatment processes, boost pumps, Scada arrangements, chemical handling. Water and sewer pump station renewal and upgrades in Cloncurry and Dajarra. Continue water mains replacement prioritisation in Cloncurry.	Director of Infrastructure & Environment	Director of Projects, Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.3	Project - Planning (Reseal Program) <i>Council is committed to good planning processes. This includes adherence to project assessment and project delivery frameworks for major projects.</i>	Director of Infrastructure & Environment	Works Manager	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.3.1	Project - Planning (Reseal & Rehabilitation Program) Council reviews and approves reseal / rehabilitation program for following financial year as part of budget process (Apr - Jun). Council delivers 2026-27 reseal program.	Director of Infrastructure & Environment	Works Manager	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 3.2.4	Transport - Maintenance <i>Council's transport network includes rural roads, bridges, stormwater infrastructure (culverts, causeways, drainage), town streets, aerodrome runways and taxiways, footpaths and cycle paths.</i>	Director of Infrastructure & Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.4.1	Transport - Maintenance and Operations Deliver 2026-27 maintenance program for transport infrastructure.	Works Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.4.2	Stormwater drainage: pre- and post-wet Pre- and post-wet drainage maintenance program developed and delivered in 2026-27.	Works Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.4.3	Transport - Airport Operations Council completes annual audit of Cloncurry Airport Council provides quarterly progress updates on rectification action items.	Airport Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Airport Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.4.4	Transport - Airport Operations Council completes 6 monthly inspections of Burke & Wills, Kajabbi, Duchess, and Dajarra airstrips.	Airport Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Airport Manager	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.5	Transport - CapEx <i>Council's transport network includes rural roads, bridges, stormwater infrastructure (culverts, causeways, drainage), town streets, aerodrome runways and taxiways, footpaths and cycle paths.</i>	Director of Infrastructure & Environment	Works Manager, Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Director of Infrastructure & Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.5.1	Transport - CapEx Deliver 2026-27 CapEx program P2025-018 Upgrade to Seal Cloncurry Duchess Road Malbon Selwyn Causeway Replacement and Upgrades. Crossings 1, 2 & 3 P2021-018 Cloncurry Airport Renewal and Upgrade Project P2023-003 Cloncurry Eastern Drainage Stage 5 P2025-024 Duchess to Mount Isa Road Upgrade	Director of Projects	Works Manager, Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Projects
MEASURE OF SUCCESS 3.2.5.2	Scarr Street Revitalisation Project Commences. Monthly reporting on progress provided.	Director of Projects	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Director of Projects	Monthly Updates	Director of Projects
MEASURE OF SUCCESS 3.2.5.4	Quarry Management Council renews relevant Sales Permit Council reviews and updates its Quarry Management Plan for 2026-27 as required	Manager of Planning and Environment	Director of Infrastructure & Environment, Project Manager, Works Manager	1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
Cont...	Investigate options for bringing online new gravel pits strategically located across the Shire to support road maintenance, disaster recovery and future capital works programs.	Works Manager	Director of Infrastructure & Environment, Project Manager Manager of Planning and Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.6	Water Supply and Treatment - Maintenance <i>Council provides a drinking water service in Cloncurry and non-potable water services in Dajarra, Kjabbi and Malbon.</i>	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.6.1	Water Supply and Treatment Deliver 2026-27 maintenance and operations program for Water.	Manager of Infrastructure	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.6.2	Water Infrastructure - Chinaman Creek Dam - Reporting Annual Safety Inspection completed (November 2026). Annual Safety Statement submitted as required (December 2026)	Manager of Infrastructure	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.6.3	Water Infrastructure - Chinaman Creek Dam Chinaman Creek Dam Continue to deliver Maintenance & Upgrades Vegetation management programs. Continue to inspect and maintain the levee.	Director of Infrastructure & Environment	Manager of Infrastructure, Director of Projects	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.7	Water Supply and Treatment - CapEx <i>Council provides a drinking water service in Cloncurry and non-potable water services in Dajarra, Kjabbi and Malbon.</i>	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.7.1	Water Supply, Treatment and Distribution Nil Capex projects will be delivered in 2026-27.	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.8	Sewer - Maintenance and Operations <i>Council provides sewage treatment services in Cloncurry and Dajarra in line with its Environmental Authority. Maintaining these services to an acceptable standard is core Council business.</i>	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.8.1	Sewer - Maintenance and Operations Deliver 2026-27 maintenance and operations program.	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 3.2.9	Sewer - CapEx <i>Council provides sewage treatment services in Cloncurry and Dajarra in line with its Environmental Authority. Maintaining these services to an acceptable standard is core Council business.</i>	Director of Infrastructure & Environment	Manager of Infrastructure,	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.9.1	Sewer - CapEx There are no Sewer CapEx projects in 2026 - 27.	Manager of Infrastructure	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.10	Waste Management - Maintenance and Operations <i>Council provides waste management services (kerbside collection) and waste management facilities in Cloncurry and Dajarra.</i>	Director of Infrastructure & Environment	Manager of Planning and Environment	1 Jul 2026 – 30 Jun 2027	0%	Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.10.1	Waste Management Deliver 2026-27 maintenance and operations program for Waste Management	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.11	Waste Management - CapEx <i>Council will be embarking on a range of renewal, upgrade and rehabilitation activities at its waste management facilities from 2021.</i>	Director of Infrastructure & Environment	Director of Projects, Manager of Planning and Environment	1 Jul 2026 – 30 Jun 2027	0%	Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.11.1	Waste Management - CapEx There are no waste management CapEx projects scheduled for 2026-27.	Director of Infrastructure & Environment	Manager of Planning and Environment	1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.12	Buildings and Other Structures - Maintenance and Operations <i>Council's Buildings and Other Structures include sport and recreation facilities (playgrounds, sports fields, swimming pool), buildings (halls, sheds, kiosks, workshops), business units (saleyards, early learning centre), housing, fencing and so forth. Maintaining and operating these assets efficiently and effectively is key to provide quality services to the community.</i>	Director of Infrastructure & Environment	Property Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Property Coordinator	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.12.1	Buildings and Other Structures - Maintenance and Operations - Housing & Accommodation Council develops, maintains, and reviews 1 to 3-year maintenance program for Council-owned Housing and Accommodation, including STAGs (Mar-May each year). Council delivers 2026-27 Housing & Accommodation maintenance program (monthly).	Property Coordinator	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Property Coordinator	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 3.2.12.2	Buildings and Other Structures Deliver 2026-27 maintenance program for Buildings and Other Structures.	Property Coordinator	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Property Coordinator	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.12.3	Buildings and Other Structures - Options Review for Under-utilised Assets Council continues to identify underutilised assets for review to ensure maximum community benefit and minimise long term financial liabilities.	Director of Infrastructure & Environment	Property Coordinator, Economic Development and Tourism Manager	1 Jul 2026 – 30 Jun 2027		Property Coordinator	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.12.4	Buildings and Other Structures - Housing & Accommodation - RTA Management Council conducts biannual rental inspections of housing stock in line with Residential Tenancy Agreements. Inspections inform 1 to 3-year maintenance program.	Director of Infrastructure & Environment	Property Coordinator,	1 Jul 2026 – 30 Jun 2027		Property Coordinator	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.13	Buildings and Other Structures - CapEx <i>Council's Buildings and Other Structures include sport and recreation facilities (playgrounds, sports fields, swimming pool), buildings (halls, sheds, kiosks, workshops), business units (saleyards, early learning centre), housing, fencing and so forth. Maintaining and operating these assets efficiently and effectively is key to provide quality services to the community.</i>	Director of Infrastructure & Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Director of Infrastructure & Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.13.1	Buildings and Other Structures CapEx Ongoing and New - P2020-048 Scarr Street revitalisation P2028 - 008 Curry Kids New Build P2021-018 Cloncurry Airport Renewal and Upgrade Project PO21-020 Malbon Sewlyn Causeway 1 PO21-021 Malbon Sewlyn Causeway 2 PO21-022 Malbon Sewlyn Causeway 3 P2023-003 Cloncurry Eastern Drainage Stage 5 P2024-006 Cloncurry Industrial estate - Business Incubator Shed P2024-035 Cloncurry Dog Park P2025-011 Childcare Staff Accommodation P2025-018 Upgrade to Seal Cloncurry Duchess Road P2026-001 John Flynn Place Museum Redevelopment (Design Development) P2026-002 Pump Track and Skate park P2025-024 Duchess to Mount Isa Road Upgrade JFP Detailed Design completed Dec 2026	Director of Projects	Director of Infrastructure & Environment, Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027		Director of Projects	Quarterly Updates	Director of Projects

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 3.2.14	Housing and Accommodation <i>Council provides housing and accommodation for staff, over 50s (STAGs), for one resident and the PCYC Sergeant. Council is also looking at opportunities to build to lease housing to reduce barriers to living in Cloncurry.</i>	Director Community Services and Economic Development	Property Coordinator, Economic Development and Tourism Manager, Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
AREA OF OPERATIONS 3.2.15	Housing and Accommodation <i>Council is committed to progressing opportunities to improve the suitability, availability and affordability of accommodation in Cloncurry. To help guide this commitment, Council developed and endorsed a Local Housing Action Plan in March 2023.</i>	Director Community Services and Economic Development	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Economic Development and Tourism Manager	Quarterly Updates	Director of Community Services & Economic Development
MEASURE OF SUCCESS 3.2.15.1	Housing and Accommodation Progressive implementation of Local Housing Action Plan.	Director of Infrastructure & Environment	Director of Projects	1 Jul 2026 – 30 Jun 2027		Director of Projects	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.16	Transport Infrastructure - TIDS <i>The Department of Transport and Main Roads provide TIDS funding to Councils to assist in road maintenance and upgrade projects.</i>	Director of Infrastructure & Environment	Director of Projects, Works Manager,	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.16.1	Transport Infrastructure - Delivery of TIDS All TIDS (Transport Infrastructure Development Scheme) projects meet eligibility, time, quality, budget and reporting requirements for nominated projects	Director of Infrastructure & Environment	Director of Projects, Works Manager	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.17	Transport Infrastructure - R2R <i>The Department of Infrastructure and Regional Development provides R2R funding to Councils to assist in transport infrastructure maintenance and upgrade projects.</i>	Director of Infrastructure & Environment	Director of Projects, Works Manager,	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.2.17.1	Transport Infrastructure - R2R Council completes R2R projects in line with program guidelines. Council aims to complete R2R projects in first half of year where possible to de-risk deliverables.	Director of Infrastructure & Environment	Director of Projects, Works Manager,	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.2.18	Transport Infrastructure - DRFA - Project Management. <i>The DRFA is a joint Commonwealth and State Government arrangement that provides a diverse range of funding relief measures following an eligible disaster. Activation, eligibility and funding/expenditure requirements are outlined in the Queensland Disaster Relief and Recovery Guidelines.</i>	Director of Infrastructure & Environment	Director of Projects, Works Manager	1 Jul 2026 – 30 Jun 2027	0%	Director of Projects	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 3.2.18.1	Transport Infrastructure - DRFA Project Management DRFA (Disaster Recovery Funding Arrangements) project management services meet contract KPIs.	Director of Projects	Director of Infrastructure & Environment, Works Manager, Project Manager	1 Jul 2026 – 30 Jun 2027		Director of Projects	Quarterly Updates	Director of Projects
AREA OF OPERATIONS 3.2.19	Transport Infrastructure - DRFA - Project/Program Delivery <i>The DRFA is a joint Commonwealth and State Government arrangement that provides a diverse range of funding relief measures following an eligible disaster. Activation, eligibility and funding/expenditure requirements are outlined in the Queensland Disaster Relief and Recovery Guidelines.</i>	Director of Projects	Works Manager, Project Manager, Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Director of Projects	Quarterly Updates	Director of Projects
MEASURE OF SUCCESS 3.2.19.1	Transport Infrastructure - DRFA- Policy Council completes an annual review of its DRFA Policy to ensure the policy conforms with DRFA requirements and Council expectations. Council reviews performance against Policy objectives. Transport Infrastructure - DRFA - Project/Program Delivery All DRFA projects are compliant with regard to eligibility, time, cost, quality and reporting requirements, with the aim of completing REPA works as early as practicable and in line with DRFA Policy. Council receives monthly program reports on active programs.	Director of Projects	Director of Infrastructure & Environment, Works Manager, Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Director of Infrastructure & Environment	Quarterly Updates	Director of Projects
AREA OF OPERATIONS 3.2.20	Road Use Agreements / Regulation of Heavy Vehicles <i>The Mineral Resources Act provides for the entry into Road Use Agreements where >10,000t of relevant material to be hauled on a Local Government Controlled Road.</i>	Chief Executive Officer	Works Manager, Director of Infrastructure & Environment, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 3.2.20.1	Road Use Agreements / Regulation of Heavy Vehicles Road Use Agreement (RUA) signed where >10,000t of relevant material carted on a local controlled road or utilises Revenue Statement "Special Rate" as appropriate. Progress and complete RUA pilot program subject to receipt of State Government funding. Quarterly review of RUAs to confirm movements/compensation payable.	Chief Executive Officer	Works Manager, Director of Infrastructure & Environment, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 3.2.20.2	Road Use Agreements / Regulation of Heavy Vehicles NHVR permits/licences reviewed as and when required. Road closures have regard to GVM.	Chief Executive Officer	Works Manager, Director of Infrastructure & Environment, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Chief Executive Officer

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 3.2.21	Projects <i>Completion Reports. Project Completion Reports are essential components of the Project Management Framework, providing a comprehensive overview of the project's accomplishments and outcomes. These reports serve as a record of the project's journey, documenting the goals set, strategies implemented, and results achieved. They outline the project's scope, timeline, resources utilised, and key milestones reached. Additionally, project completion reports analyse the project's overall performance, including successes, challenges faced, and lessons learned. These reports facilitate evaluation and accountability, enabling stakeholders to assess the project's effectiveness, identify areas of improvement, and make informed decisions for future initiatives. By summarising the project's objectives, activities, and outcomes, project completion reports contribute to organisational learning and aid in continuous improvement.</i>	Director of Projects	Director of Corporate Services, Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Director of Infrastructure & Environment	Quarterly Updates	Director of Projects
MEASURE OF SUCCESS 3.2.21.1	Project Completion Reports Project Completion Reports submitted to Council Workshop as soon as practicable following project completion. Project Completion Reports contain information on performance against cost, time, resources+ contain all relevant as-constructed drawings and warranties.	Director of Projects	Director of Infrastructure & Environment, Project Manager	1 Jul 2026 – 30 Jun 2027		Director of Projects	Quarterly Updates	Director of Projects
AREA OF OPERATIONS 3.3.1	Transport Infrastructure - DRFA - Betterment Projects <i>Council occasionally has an opportunity to access external funding to build more robust infrastructure via the Disaster Relief and Recovery Arrangements Betterment Program. These projects aim to make regularly impacted assets more resilient, reducing future recovery/restoration costs.</i>	Director of Projects	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Director of Projects	Quarterly Updates	Director of Projects
MEASURE OF SUCCESS 3.3.1.1	Transport Infrastructure - DRFA Council seeks to secure additional Betterment funding associated the LRAP in relation to disaster activations	Director of Projects	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Director of Projects	Quarterly Updates	Director of Projects
MEASURE OF SUCCESS 3.3.1.2	Resilient infrastructure, Resilient communities - LRAP Council maintains and reviews its Local Resilience Action Plan on an annual basis or as required (May 2026).	Director of Projects	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Director of Projects	Quarterly Updates	Director of Projects

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 3.4.1	Roads - Gates and Grids <i>While Council has the responsibility for the control, care, and management of our public roads, the responsibility transfers to the property owner for gates and grids which are permitted for use.</i>	Director of Infrastructure & Environment	Works Manager	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.4.1.1	Roads - Gates and Grids Council continues to update its asset register for gates, grids and associated signage in REFLECT. Council implements the 2026-27 grid inspection and repair program.	Works Manager	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.4.2	Roads Off Alignment <i>Cloncurry, like many local governments, has a significant portion of its road network off alignment. Any Council-controlled Road off alignment presents a range of potential risks that should be mitigated.</i>	Director of Infrastructure & Environment	Works Manager	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.4.2.1	Roads Off Alignment Council completes road on alignment process for Gereta Rocky Glen Road, Kajabbi Mount Isa Road, Malbon Selwyn Road, Gleeson to White Hills Road, Gleeson (Burke Dev Road to Kajabbi-Kamilaroi Road), Roxmere Road and Roxmere Road extension subject to any impact of the NT Determination and associated ILUA.	Director of Infrastructure & Environment	Works Manager	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
Cont..	Council develops a schedule and program of work to systematically progress rectification of roads off alignment.	Director of Infrastructure & Environment	Works Manager	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.4.3	Geographic Information Systems (GIS) <i>GIS is a powerful tool for visually representing data. It has the potential to provide Council and community members with access to useful information to assist in decision making.</i>	Asset Engineer	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.4.3.1	Geographic Information Systems (GIS) Council's Geographic Information System (GIS) is up to date, containing: all relevant asset layers, gravel pit information, CH clearance information, rateable property information, leases and licences, as con drawings etc. Updates to Asset Register and GIS are completed as part of Project Close Out processes.	Asset Engineer	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 3.4.4	Financial Reporting - Expenditure by Asset Class <i>To ensure visibility over operational costs and to review the impact of efficiency measures, it is important that the organisation clearly captures and reviews these costs.</i>	Director of Corporate Services	Finance Manager, Asset Engineer	1 Jul 2026 – 30 Jun 2027	0%	Asset Engineer	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 3.4.4.1	Asset Management - Financial Reporting Monthly finance report details operational expenditure by asset class (water, wastewater, transport, buildings and other structures etc.).	Director of Corporate Services	Finance Manager, Asset Engineer	1 Jul 2026 – 30 Jun 2027		Asset Engineer	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 3.4.5	Efficiency Dividends <i>Council investigates opportunities that improve efficiencies in service delivery while achieving the same or a higher level of service (e.g. cleaning, stores, yellow fleet, IT systems and hardware, projects and initiatives).</i>	Director of Corporate Services	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 3.4.5.1	Asset Management - Efficient and Effective Services Council has a bias toward engaging Council resources to deliver services. Council investigates opportunities to improve the efficiency and/or effectiveness of the services that it delivers. Council identifies and reports on the benefits realisation associated with these improvements. Council investigates opportunities to improve the efficiency and/or effectiveness of the services that it delivers. Council identifies and reports on the benefits realisation associated with these improvements.	Director of Corporate Services	Director of Infrastructure & Environment, Economic Development and Tourism Manager, Shared Services Manager, Finance Manager	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 3.5.1	Water Security <i>Council investments and advocacy improve water security for the communities of Cloncurry</i>	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 3.5.1.1	Water Security Council investments and advocacy improve water security for the communities of Cloncurry: council progresses bore integration projects asst inspections of Cloncurry Mains and works with relevant State Government departments on community service obligations for Lake Julius connection and associated options analyses.	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 3.6.1	Water Supply <i>Council advocates to improve water access, monitor water allocation, and lower reliance.</i>	Director of Infrastructure & Environment	Manager of Infrastructure, Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Chief Executive Officer	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 3.6.1.1	Water Supply and Security Council reports on water supply by source in monthly Council meeting reports. Council tracks \$ per k/L costs of collection and treatment by source on a quarterly basis for the Cloncurry Scheme (i.e., river/bore & Lake Julius). Council tracks and reports on volume of consumption (bore, town supply, treated effluent) for parks, gardens, recreation facilities.	Director of Infrastructure & Environment	Manager of Infrastructure, Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Director of Infrastructure & Environment

PILLAR 4 VALUING OUR ENVIRONMENT

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 4.1.1	Biosecurity Plan <i>Council is required to adopt a Biosecurity Plan under the Biosecurity Act 2014. This Plan is delivered in association with Biosecurity Queensland and a range of key local stakeholders.</i>	Manager of Planning and Environment	Director of Infrastructure & Environment, Local Laws Officer	1 Jul 2026 – 30 Jun 2027	0%	Local Laws Officer	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.1.1.1	Biosecurity - Weed and Animal Management Review Regional Biosecurity Plan (April 2027) and amend as required.	Manager of Planning and Environment	Director of Infrastructure & Environment, Local Laws Officer	1 Jul 2026 – 30 Jun 2027		Local Laws Officer	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.1.1.2	Biosecurity - Weed and Animal Management Deliver 2 x aerial 1080 baiting programs per annum. Deliver min. 2 x mosquito fogging campaigns per annum. Maintain and report on bounties for wild dogs, feral cats and feral pigs.	Manager of Planning and Environment	Director of Infrastructure & Environment, Local Laws Officer	1 Jul 2026 – 30 Jun 2027		Local Laws Officer	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.1.1.3	Biosecurity - Weed and Animal Management Deliver annual weed management program, including: 1 x major initiative scoped and delivered. Undertake risk-based inspections of Council-controlled gravel pits prior to extraction and include weed hygiene and source material requirements in relevant contractor agreements. Weed management program for Chinaman Creek Dam scoped and delivered. Council facilitates or assists with control burns along the Cloncurry River and in Chinaman Creek Dam Recreational Reserve. Council provides support for volunteer weed management initiatives.	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
Cont...	Council liaises with TMR and QR to ensure road and rail corridors have a yearly weed management plan.	Director of Infrastructure & Environment	Manager of Planning and Environment	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 4.2.1	Waste Management - Operations <i>Council's Environmental Authority requires that Council undertake a range of monitoring and reporting activities in relation to waste management activities. This includes requirements around monitoring of ground water, tracking volumes and types of waste received, provision of annual reporting and so on.</i>	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Manager of Planning and Environment	Monthly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 4.2.1.1	Waste Management Compliance - General Waste - Monitoring and Reporting Implement verification monitoring program for waste management services in Cloncurry and Dajarra in line with Environmental Authority requirements Maintain and report on longitudinal data sets for all monitored parameters+ landfill utilisation patterns for Cloncurry (by day, by hours of operations) Complete and submit all monthly, quarterly and annual reporting in line with EA and any other mandatory reporting requirements. Complete annual update of landfill restoration provision.	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Monthly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.2.1.2	Waste Management - Tidy Town Council develops and implements a Tidy Town campaign to ensure Cloncurry retains and builds on its reputation as a clean and tidy town. Council reports quarterly on the Tidy Town campaign.	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.2.1.3	Waste Management - Recycling Council completes at least 1 x scrap metal recycling initiative per year. Council maintains Red Door Containers for Change scheme in Cloncurry including recycling shop. Council explores opportunities to improve waste management and recycling outcomes through collaboration with the mining industry and NWQROC Regional Alliance.	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 4.2.2	Waste Management Compliance - Receipt of Regulated Waste <i>Under Queensland's environmental protection legislation waste handlers are required to submit waste tracking information to the Department of Environment and Science (the department) as part of the system for tracking waste types as listed in Schedule 11 of the Environmental Protection Regulation 2019 (the Regulation).</i>	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.2.2.1	Waste Management Compliance - Regulated Waste - Monitoring and Reporting Council is compliant in relation to tracking regulated waste streams (e.g. asbestos, batteries etc) and associated tracking certificates.	Manager of Planning and Environment	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 4.3.1	Sewer Treatment - Environmental Authority and Release to Land Arrangements <i>Environmental authorities for sewer treatment operations (and their associated operating conditions) focus on release to land parameters for treated effluent (location and quality). Where beneficial to Council, Council should consider reviewing its EA.</i>	Director of Infrastructure & Environment	Manager of Planning and Environment, Local Laws Officer, Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.3.1.1	Sewer Treatment - Environmental Authority and Release to Land Arrangements Council identifies and progresses opportunities for re-use of recycled water. Council reports on outcomes of beneficial re-use of recycled water	Director of Infrastructure & Environment	Manager of Planning and Environment, Local Laws Officer, Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 4.3.2	Sewerage Treatment - Monitoring Requirements <i>Council operates under an Environmental Authority in delivering waste water services. It is important that Council is aware of, and meets its responsibilities under this authority, including those in relation to monitoring of inputs, outputs and impacts and in relation to reporting: reporting of non-compliances, submission of SWIM data and so forth.</i>	Director of Infrastructure & Environment	Manager of Infrastructure, Manager of Planning and Environment, Local Laws Officer	1 Jul 2026 – 30 Jun 2027	0%	Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.3.2.1	Sewer Treatment Operations - Monitoring and Reporting Implement verification monitoring program for sewer treatment services in Cloncurry and Dajarra in line with Environmental Authority requirements. Complete and submit all monthly, quarterly and annual reporting in line with EA and any other mandatory reporting requirements. Report on any longitudinal datasets.	Manager of Infrastructure	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Monthly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 4.3.3	Drinking Water Quality Management Plan <i>Sections 92-101 of the Water Supply (Safety and Reliability) Act 2008 requires that all drinking water service providers (such as Council) must prepare a Drinking Water Quality Management Plan. The Act also requires that Council review, amend where necessary and report on the implementation of the DWQMP.</i>	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 4.3.3.1	Drinking Water Quality Management Plan Council complies with DWQMP reporting, reviewing and auditing requirements: annual review and report (December 2026) including any audit requirements. Report on longitudinal data sets for all monitored parameters. - RMIP Projects. Council's annual budget has reference to the DWQMP's Risk Management Improvement Plan.	Manager of Infrastructure	Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 4.3.4	Cloncurry Water Treatment - Monitoring and Reporting Requirements <i>Council, as a drinking water service provider under the Water Supply (Safety and Reliability Act) 2008, is responsible for providing safe and reliable drinking water. As part of this responsibility, Council is required to conduct routine monitoring and on drinking water quality and to forward/publish these reports to the regulator and to other stakeholders. It is also a requirement that Council publishes its Customer Service Standards for provision of drinking water services (per s115 of the Water Supply Act 2008).</i>	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 4.3.4.1	Cloncurry Water Treatment - Customer Service Standards Review and adopt Customer Service Standards with reference to relevant statutory requirements and place on Councils website. Report against key metrics on a monthly basis (monthly)	Manager of Infrastructure	Manager of Infrastructure,	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Monthly Updates	Manager of Infrastructure
MEASURE OF SUCCESS 4.3.4.2	Cloncurry Water Treatment - Monitoring and Reporting Requirements Implement verification monitoring program outlined in DWQMP for Cloncurry Develop and maintain longitudinal dataset for all monitored parameters Complete and submit all monthly, quarterly and annual reporting in line with CSS, SWIM, EA and DWQMP requirements.	Manager of Infrastructure	Director of Infrastructure & Environment,	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Monthly Updates	Manager of Infrastructure
MEASURE OF SUCCESS 4.3.4.3	Cloncurry Water Treatment - Water Restrictions Complete review and update of water restrictions implementation and rationale for the Cloncurry and Dajarra Schemes.	Director of Infrastructure & Environment	Manager of Infrastructure,	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Sep-26	Director of Infrastructure & Environment
AREA OF OPERATIONS 4.3.5	Dajarra Water Treatment - Reporting Requirements <i>Council is in the process of transitioning the Dajarra non-potable water supply scheme to a drinking water supply scheme.</i>	Director of Infrastructure & Environment	Manager of Infrastructure,	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Monthly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 4.3.5.1	Dajarra Water Treatment - Monitoring and Reporting Requirements Implement verification monitoring program outlined in DWQMP for Dajarra. Complete and submit all monthly, quarterly and annual reporting to meet requirements for SWIM, Council's EA, the DWQMP and Council's Customer Service standards and longitudinal data sets.	Director of Infrastructure & Environment	Manager of Infrastructure,	1 Jul 2026 – 30 Jun 2027		Manager of Infrastructure	Monthly Updates	Director of Infrastructure & Environment
AREA OF OPERATIONS 4.4.1	Renewable Energy <i>Council undertakes minor renewable energy projects, to lower the ongoing cost of electricity.</i>	Director of Corporate Services	Shared Services Manager, Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027	0%	Shared Services Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 4.4.1.1	Renewable Energy Solar Installation Seek funding to deliver solar upgrades and installs at the Cloncurry Airport and at the Admin / Precinct building and track operating costs.	Director of Corporate Services	Shared Services Manager, Mark Husbridge	1 Jul 2026 – 30 Jun 2027		Shared Services Manager	Quarterly Updates	Director of Corporate Services

PILLAR 5 EFFECTIVE AND INCLUSIVE GOVERNANCE

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 5.1.1	Community Engagement <i>"Democratic representation, social inclusion, and meaningful community engagement" is one of the local government principles outlined in section 4 of the Local Government Act 2009. It is important that Council solicits community feedback on major initiatives, either as a legislative requirement (e.g. Planning Scheme, Biosecurity Plan, Waste Reduction and Recycling Plan) or as a business-as-usual practice that contributes to the good governance of the Shire.</i>	Chief Executive Officer	Executive Office Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Executive Office Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.1.1.1	Stakeholder Consultation and Engagement - Smoko with the Mayor Smoko with the Mayor (monthly)	Chief Executive Officer	Executive Office Coordinator	1 Jul 2026 – 30 Jun 2027		Executive Office Coordinator	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.1.1.2	Stakeholder Consultation and Engagement Community Surveys released where relevant (e.g. to test and/or demonstrate support for particular projects/initiatives or components thereof)	Chief Executive Officer	Executive Office Coordinator,	1 Jul 2026 – 30 Jun 2027		Executive Office Coordinator	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.1.1.3	Community & Stakeholder Engagement - Media Council utilises appropriate media channels to keep stakeholders informed and/or to advocate on behalf of Council. Council reports monthly on media/PR activity.	Media Relations	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Executive Office Coordinator	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.2.1	Corporate Plan <i>The Corporate Plan defines Council's strategic vision for the next five years and identifies the ways in which Council will measure its performance in delivering on this vision. s105(5)(a)(i) of the LGA 2009 identifies the requirement to have a Corporate Plan. s165 of the LGR 2012 outlines the preparation requirements for the Corporate Plan and s166 of the LGR 2012 outlines the content requirements of the Corporate Plan (strategic direction of Council, performance indicators for measuring progress in achieving Council's vision for the future).</i>	Chief Executive Officer	Shared Services Manager, Executive Office Coordinator, Governance and Risk Coordinator, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027	0%	Director of Corporate Services	Quarterly Updates	Chief Executive Officer

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 5.2.1.1	Corporate Plan Corporate Plan reviewed annually as part of budget development process (May) or as otherwise required. Performance against Corporate Plan deliverables outlined in Annual Report.	Chief Executive Officer	Shared Services Manager, Executive Office Coordinator, Governance and Risk Coordinator, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Director of Corporate Services	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.2.2	Operational Plan <i>The Operational Plan is a major planning document within council's corporate performance, planning, reporting and risk management framework. It outlines the significant initiatives and key operational activities that Council delivers in a given financial year to progress the priorities and strategies in the Corporate Plan. s105(5)(a)(v) of the LGA 2009: requirement to have an Operational Plan. s175 of the LGR 2012 outlines the requirements that the Operational Plan is consistent with the annual budget, states how Council will implement the Corporate Plan and how Council will manage operational risks.</i>	Chief Executive Officer	Shared Services Manager, Executive Office Coordinator, Governance and Risk Coordinator, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027	0%	Director of Corporate Services	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.2.2.1	Operational Plan Draft of Operational Plan for following financial year presented to Council (April - June) Operational Plan for subsequent financial year adopted (June).	Chief Executive Officer	Shared Services Manager, Governance and Risk Coordinator, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Director of Corporate Services	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.2.3	ICT Strategy <i>Council's operations are increasingly reliant on ICT/digital technology. This enables productivity and performance dividends when implemented well and also exposes Council to a wide-range of risks. To manage these risks and opportunities, Council will adopt a 5-year ICT Strategy.</i>	Director of Corporate Services	IT Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027	0%	IT Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.2.3.1	ICT Initiatives ICT initiatives implemented with coverage of governance; emerging trends and technologies; business systems and applications; infrastructure and technology; IT business continuity; security; IT project management; information management.	Director of Corporate Services	IT Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027		IT Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.3.1	Council Representations <i>Elected members regularly attend meetings/conferences of organisations of which Council is a member.</i>	Chief Executive Officer	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Chief Executive Officer	Quarterly Updates	Chief Executive Officer

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 5.3.1.1	LGAQ Conference Council sends the Mayor, one Councillor, and the CEO to the annual LGAQ Conference.	Chief Executive Officer	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.3.1.2	Advocacy - Council representation at regional meetings Council representatives attend NWQROC, RRTG and WQAC meetings. Council representatives attend RDA/MITEZ/OQTA meetings and conferences. Council representatives attend QWRAP meetings.	Chief Executive Officer	Director of Corporate Services, Director of Infrastructure & Environment	1 Jul 2026 – 30 Jun 2027		Director of Infrastructure & Environment	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.4.1	Rates <i>Rates and charges constitute approximately 50% of Council's revenue. Section 104(1) of the Local Government Act 2009 provides that Council may levy rates or charges only by a rate notice. Section 104(2) outlines the content requirements of a rate notice.</i>	Director of Corporate Services	Rates Officer	1 Jul 2026 – 30 Jun 2027	0%	Rates Officer	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.4.1.1	Rates Levy 1st half rates levied (August) with rating category statement; 2nd half rates levied. (February).	Director of Corporate Services	Rates Officer	1 Jul 2026 – 30 Jun 2027		Rates Officer	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.4.1.2	Rates - managing rates arrears Monthly Finance Report tracks rates revenue and rates arrears. Council actively manages rates arrears in line with relevant policies (Rates & Debt Recovery Policy) and pursuant to its regulatory powers under the Local Government Act 2009 and Local Government Regulation 2012. Council targets reduction in rates arrears to 7.5% of Rates Revenue (stretch target of 5%).	Director of Corporate Services	Rates Officer	1 Jul 2026 – 30 Jun 2027		Rates Officer	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.5.1	CCTV <i>Council conducts CCTV Operations in order to: 1. Deter, detect, and respond to criminal offences against person or property; 2. Facilitate and support an effective response by Authorised Officers, Queensland Police, or other emergency services personnel to situations of concern or interest; and 3. Manage and maintain community safety for residents, traders, workers, visitors, and Council staff.</i>	Director of Corporate Services	IT Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027	0%	IT Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.5.1.1	ICT & Business Systems - CCTV Council manages and maintains its CCTV system. Council provides selected access to CCTV network to the QPS.	Director of Corporate Services	IT Coordinator	1 Jul 2026 – 30 Jun 2027		IT Coordinator	Quarterly Updates	Director of Corporate Services

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 5.5.2	Business Systems and Software Applications <i>Business systems and software applications have the ability to deliver more efficient and effective services to our stakeholders (internal and external).</i>	Director of Corporate Services	IT Coordinator	1 Jul 2026 – 30 Jun 2027	0%	IT Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.5.2.1	ICT & Business Systems In line with the ICT Strategy and Roadmap, review business system effectiveness and seek opportunities to progress improvements to system operations: SynergySoft, Altus, Definitiv, PowerBI, Martian, Logic, Resolve, Envisio, Reflect, Recover, Bookable, MagiQ Documents, other.	Director of Corporate Services	IT Coordinator, Director of Corporate Services, Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		IT Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.5.2.2	ICT & Business Systems - Managed Services Council currently maintains a virtual CISO service. Council completes an annual cybersecurity audit, utilising the virtual CISO service and Fourier. The Managed Services arrangement scoped and costed and if approved an implementation plan developed. ICT & Business Systems - Cyber security is managed using the Essential 8 principles	Director of Corporate Services	IT Coordinator	1 Jul 2026 – 30 Jun 2027		IT Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.1	Budget Process - Preparation, Adoption, Review <i>Annual budget preparation requires a review of grant, rate and other revenue streams, operational and maintenance expenditure requirements, capital expenditure requirements, impact of investment decisions on depreciation, a review of fees and charges, plant and fleet replacement scenarios, tender/procurement activities scheduled for the year, key projects and initiatives to be delivered, the cost of compliance activities, sustainability ratios, and so forth. ss169-172 of the Local Government Regulation 2012 outline the preparation, content and amendment requirements for a Local Government's budget.</i>	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027	0%	Finance Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.1.1	Budget Process - Rates, Fees & Charges Council's budget development and adoption process provides clear coverage of the following: Rates & Charges Fees & Charges Plant Acquisition & Replacement Program Capex prioritisation Road Program, including Flood Damage, Reseal Program, Rural Road Maintenance Program Operational budget and levels of service discussion Long-term financial forecast Sustainability indicators	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027		Finance Manager	Quarterly Updates	Director of Corporate Services

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 5.6.1.2	Budget Process - Adoption The Budget is adopted in line with ss169-172 of the LGR 2012	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027		Finance Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.1.3	Budget Process - Amendment The Budget is reviewed/amended in line with ss169-172 as required.	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027		Finance Manager	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.2	External Audit - EOFY and Financial Statements <i>The external audit provides independent assurance that council's annual financial statements are reliable and comply with prescribed requirements. It is primarily a financial audit which assesses council's internal control framework and focuses on the material components of council's financial statements and how significant financial reporting risks have been dealt with by management. Section 104(5)(b)(i) of the Local Government Act 2009 requires that the system of financial management established by a local government must include the following financial accountability documents: general purpose financial statements, asset registers, an annual report and a report on the results of an annual review of the implementation of the operational plan.</i>	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027	0%	Finance Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.2.1	External Audit - EOFY and Financial Statements - Audit Opinion Unmodified and Published with the Annual Report within 30 days of QAO signing off on the audit report. Usually 31 October.	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027		Finance Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.2.2	External Audit - Internal Controls Current year internal controls in place. Internal Controls prior years significant deficiencies addressed and future deficiencies (significant) limited to no more than 1.	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027		Finance Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.2.3	External Audit - EOFY and Financial Statements Preparation Satisfactory to external audit contractor and Queensland Audit Office	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027		Finance Manager	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.3	External Audit - AG Report <i>Section 213 of the Local Government Regulation requires that the Auditor-General's Observation Report is tabled by the Mayor at the first Council Meeting after receipt of the report.</i>	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027	0%	Finance Manager	Quarterly Updates	Director of Corporate Services

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 5.6.3.1	External Audit AG Report Observation Report tabled in line with LGR 2012 timeframes.	Director of Corporate Services	Finance Manager	1 Jul 2026 – 30 Jun 2027		Finance Manager	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.4	Internal Audit <i>Internal auditing is an independent, objective assurance and consulting activity designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes. Section 207(1) of the LGR 2012 requires that Council prepare an internal audit plan, carry out an internal audit, prepare a progress report for the internal audit and assess compliance with the internal audit plan.</i>	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.4.1	Internal Audit Plan, Progress & Compliance Develop and adopt an Internal Audit Plan for the financial year (identifying operational risks, how they have been evaluated, which are the most significant, the control measures that CSC has adopted or is to adopt, to manage the most significant operational risks. Prepare progress report on the internal audit and present to the Audit and Risk Committee.	Director of Corporate Services	Governance and Risk Coordinator,	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.5	Internal Audit <i>Section 207(1) of the LGR 2012 requires that Council prepare an internal audit plan, carry out an internal audit, prepare a progress report for the internal audit and assess compliance with the internal audit plan. Council will conduct a minimum of two internal audits each financial year, targeting areas of organisational risk.</i>	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.5.1	Internal Audit Delivery Deliver 2 x internal audits in 2026-27 in line with the Internal Audit Plan.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 5.6.6	Audit and Risk Committee - Membership Section 105 of the Local Government Act requires Council to establish an Audit Committee to monitor and review the integrity of financial documents; and the internal audit function; and the effectiveness and objectivity of the local government's internal auditors. Section 210 of the LGR 2012 defines composition: Consist of at least 3 members and no more than 6 members; Having 2, but no more than 2 Councillors; Having at least 1 member who has significant experience and skills in financial matters with Council to appoint a chairperson of the audit committee.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.7	Audit Committee - Meetings Section 211 of the Local Government Regulation 2012 requires the Audit Committee to meet at least twice each financial year. These meetings should coincide with completion/review of the internal audit plan, internal audit reports and progress reports, review of draft financial statements, the review of the auditor-general's audit report about the financial statements.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.7.1	Audit Committee – Membership & Meetings Membership Composition of Audit & Risk Committee confirmed in accordance with the requirements of the LGA 2009 and LGR 2012: Independent Member appointed, and Councillor representatives in place. Budget for Audit Committee developed and adopted (June). Audit Committee schedule confirmed and review on internal audit function, internal audit progress reports, draft financial statements, enterprise risk management frameworks and risk registers and other items as identified takes place.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.8	Enterprise Risk Management - Framework Council's operations span a wide spectrum of disciplines, fields and environments. This diversity of activity creates an equally diverse and complex range of risks as well as a wealth of opportunities for Council.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services

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MEASURE OF SUCCESS 5.6.8.1	Enterprise Risk Management - Framework Progressive review of elements of the Enterprise Risk Management Framework throughout the year. This includes: Risk Management Policy, Guidelines and Framework reviewed (January 2027. Update Corporate Risk Register in line with Audit & Risk Committee meetings or as otherwise required. Business Continuity Plan reviewed annual and exercise to be completed (November - December 2026)	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.9	Delegations and Delegation Register <i>The appropriate management of Delegations involves a balancing act between managing risks associated with the delegation of authority and the efficiency dividends that come with the allocation of appropriate delegations.</i>	Director of Corporate Services	Governance and Risk Coordinator, Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.9.1	Delegations and Delegation Register Review CEO to Officer delegations register in bulk or as appropriate. Training on delegations incorporated into employee on-boarding.	Director of Infrastructure & Environment	Shared Services Manager, Chief Executive Officer, Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.10	Local Laws <i>Local laws are statutory instruments made by local governments to regulate a broad range of issues within their communities.</i>	Director of Infrastructure & Environment	Manager of Planning and Environment, Local Laws Officer	1 Jul 2026 – 30 Jun 2027	0%	Local Laws Officer	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 5.6.10.1	Local Laws Local Laws reviewed where necessary. Local Laws revised/updated where necessary.	Manager of Planning and Environment	Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Local Laws Officer	Quarterly Updates	Manager of Planning and Environment
AREA OF OPERATIONS 5.6.11	Information and Records Management <i>Public records are the cornerstone of an accountable and democratic society. They allow scrutiny from the public of the decisions made by those who are elected or employed to act on their behalf.</i>	Director of Corporate Services	Shared Services Manager, Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.11.1	Information and Records Management A records management system compliant with the Public Records Act 2023 in all material respects.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.11.2	Information and Records Management Relevant policies and procedures maintained, including implementation of Disposal of Source Records Policy.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 5.6.11.3	Information and Records Management Retention and disposals undertaken on a timely basis in accordance with legislative, policy and procedural requirements.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.12	Website - Compliance <i>Council's website is a key vehicle for demonstrating the ways in which it is meeting and upholding a number of the Local Government principles outlined in section 104 of the LGA 2009, including: transparent and effective processes; decision-making in the public interest; democratic representation, social inclusion and meaningful community engagement.</i>	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.12.1	Website Compliance Council's website content complies with information requirements outlined in relevant local government legislation (plans, policies, registers etc.). Compliance self-assessment completed quarterly.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.13	Insurance <i>Council manages a range of risk exposures (assets, workforce, cyber) through maintenance of appropriate insurances. Section 107 of the Local Government Act 2009 requires that Council maintain Public Liability and Professional Indemnity Insurance. Section 214 of the Local Government Regulation establishes the required insurance amounts (\$30m for PL and \$10m for PI). The Workers' Compensation and Rehabilitation Act 2003 requires all Queensland businesses which employ workers to hold and maintain an accident insurance policy to cover their workers.</i>	Director of Corporate Services	Governance and Risk Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027	0%	Shared Services Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.13.1	Insurance Relevant certificate of currencies on insurances are in place (PL, PI, Workcover, Cyber, Assets). Relevant insurance/ risk questionnaires completed (April-June)	Shared Services Manager	Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Shared Services Manager	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.13.2	Insurance Formal review conducted every second year. Certificates of Currency reviewed annually.	Shared Services Manager	Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Shared Services Manager	Quarterly Updates	Director of Corporate Services

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AREA OF OPERATIONS 5.6.14	Statutory Policies <i>The Local Government Act 2009 and the Local Government Regulation 2012 outline the policies that Council is required to adopt/review on an annual basis (e.g. Procurement Policy, Revenue Policy, Advertising and Spending Policy). In addition, there are a range of other statutory policies that must be maintained and displayed on Council's website.</i>	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.14.1	Statutory Policies All statutory policies reviewed in accordance with Policy Schedule/legislative timeframes and uploaded to Council's website.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.15	Administrative Policies <i>Outside of the obligatory statutory policies required by the Local Government Act 2009 and the Local Government Regulation 2012, Council has a wide range of policies that govern the internal administration of Council operations. To ensure these remain relevant to current operations and reflect legislation requirements, it is important that these policies are subject to periodic review.</i>	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.15.1	Administrative & Strategic Policies All Administrative & Strategic Policies reviewed in line with policy review schedule. Policies reviewed for redundancy and opportunities to rationalise.	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator,	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.16	Complaints Management <i>Council has a range of responsibilities in relation to maintaining the required frameworks for handling, managing and publishing details of complaints.</i>	Director of Corporate Services	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator,	Quarterly Updates	Director of Corporate Services
MEASURE OF SUCCESS 5.6.16.1	Complaints Management Compliant management of the following complaints: Administrative Action complaints, Councillor conduct or performance complaints, Competitive Neutrality complaints, Complaints about the Public Official	Director of Corporate Services	Governance and Risk Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator,	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.17	Right to Information <i>Right to Information is the Queensland Government's approach and commitment to provide access to information, unless it is contrary to the public interest to provide that information. Right to Information aims to: Make more information available; Provide equal access to information across all sectors of the community; Provide appropriate protection for individuals' privacy.</i>	Director of Corporate Services	Governance and Risk Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator,	Quarterly Updates	Director of Corporate Services

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MEASURE OF SUCCESS 5.6.17.1	Right to Information Council meets all compliance requirements related to the Right to Information Act 2009, the Public Interest Disclosure Act 2010, and the Information Privacy Act 2009.	Director of Corporate Services	Governance and Risk Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Director of Corporate Services
AREA OF OPERATIONS 5.6.18	Environmental Health Officer Inspections <i>EHOs are tasked with ensuring that all retail food businesses meet their legislative obligations and that all food products sold and consumed are correctly labelled and safe to eat, including through the conduct of inspections and investigations.</i>	Manager of Planning and Environment		1 Jul 2026 – 30 Jun 2027	0%	Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment Dir Infrastructure & Environment
MEASURE OF SUCCESS 5.6.18.1	Environmental Health Operations - Food Safety Licencing Annual inspections of businesses completed. Food licences provided to all complying businesses. Compliance activities progress where required.	Manager of Planning and Environment		1 Jul 2026 – 30 Jun 2027		Manager of Planning and Environment	Quarterly Updates	Director of Infrastructure & Environment Dir Infrastructure & Environment
AREA OF OPERATIONS 5.6.19	Road Classification Policy <i>The Road Hierarchy Policy allows Council to consolidate various data/information in a way that satisfies various road-related regulations. It is also an appropriate document for outlining the service levels that Council intends to provide for different categories of road. Section 73 LGA 2009 requires that Councils "categorise roads" according to the "surface of the roads" Section 74 LGA 2009 requires that Council must prepare a map of every road; and a register that shows the category of every road.</i>	Director of Infrastructure & Environment	Works Manager, Shared Services Manager	1 Jul 2026 – 30 Jun 2027	0%	Works Manager	Quarterly Updates	Director of Infrastructure & Environment
MEASURE OF SUCCESS 5.6.19.1	Road Classification Policy Council ensures that its Road Classification Policy satisfies LGA 2009 and LGR 2012 regulatory requirements; and incorporates relevant information/data from the NWQRRTG (e.g. identification of LRRS roads, Statement of Intentions for road network etc.); and defines minimum intended service levels on the basis of road categorisation.	Director of Infrastructure & Environment	Works Manager	1 Jul 2026 – 30 Jun 2027		Works Manager	Quarterly Updates	Director of Infrastructure & Environment Dir Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 5.7.1	Organisational Culture - Learning and Development <i>"Council enables and empowers its workforce" Section 13 of the Local Government Act 2009 identifies the responsibilities of local government employees. These include the responsibility to implement the policies and priorities of the local government in a way that promote the effective, efficient and economical management of public resources; excellence in service delivery; and continual improvement." To drive these outcomes, it is important that Council's onboarding and training/education programs enable and empower staff to do their jobs well.</i>	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	HR & WHS Manager	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.1.1	Organisational Culture - Learning and Development Council resources the Earn & Learn Program for 2026-27 as a means of encouraging educational and employment pathways between the schools and Council.	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		HR & WHS Manager	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.7.2	<i>Council prioritises workforce well-being by fostering a supportive culture where staff look after one another. In accordance with the Work Health & Safety Act 2011 and its associated Codes of Practice, the Council maintains broad WHS responsibilities across all operational levels. These legal and safety obligations apply strictly to all Council employees as well as external contractors operating under the Council's PCBU banner</i>	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Work Health & Safety Advisor	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.2.1	Organisational Culture - WHS Council maintains and improves its Safety Management System over time, providing training to staff in the use of the system as appropriate and as required. ELT and LGW complete annual review of Council's WHS system.	HR & WHS Manager	Work Health & Safety Advisor Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Work Health & Safety Advisor	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.2.2	Organisational Culture - WHS Council maintains and improves its Safety Management System over time. Council develops, implements, reviews and reports on the implementation of its Annual and Monthly WHS Action Plans.	HR & WHS Manager	Chief Executive Officer, Work Health & Safety Advisor	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.7.3	<i>Aligned with Section 13 of the Local Government Act 2009, Council's training and onboarding programs cultivate a culture of accountability and continuous improvement to ensure efficient public resource management and excellent service delivery.</i>	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Chief Executive Officer	Quarterly Updates	Chief Executive Officer

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 5.7.3.1	Organisational Culture - Engagement, Accountability, Recognition Council resources a Joint Consultative Committee. JCC meetings held quarterly (or as otherwise determined in Council's Certified Agreement)	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.3.2	Organisational Culture - Engagement, Accountability, Recognition Performance monitoring and management is linked to Corporate Plan and Operational Plan deliverables as well as Position Description commitments across the following areas: safety, compliance, efficiency and effectiveness of service delivery, organisational values, and behaviours.	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.3.3	Staff Engagement Council completes staff pulse surveys as part of the Rewards and Recognition program and other events to gauge opportunities for improvement of organisational culture and organisational deliverables.	HR & WHS Manager	Chief Executive Officer, Executive Office Coordinator	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.7.4	Cloncurry Shire <i>Council delivers on its Customer Service Charter by providing prompt, accurate, and personalised multi-channel support. The team continuously improves service standards to resolve issues efficiently, exceed expectations, and build long-term community trust.</i>	Shared Services Manager	Director of Corporate Services	1 Jul 2026 – 30 Jun 2027	0%	Governance and Risk Coordinator	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.4.1	Organisational Culture Engagement, Accountability, Recognition (Customer Service Charter) Council reports on its Customer Service Charter including implementation of recommendations from relevant audits	Shared Services Manager	Director of Corporate Services	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.7.5	Human Resources <i>Staff perform best in a welcoming, friendly, diverse workplace that values their wellbeing.</i>	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.5.1	Organisational Culture - Turnover & Vacancy Rate Council reports on its annual average turnover rate with the aim of reducing the average annual turnover rate to 25% by June 2027.	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
MEASURE OF SUCCESS 5.7.5.2	Organisational Culture - Reward and Recognition Program Council delivers Staff Reward and Recognition Program for 2026 - 27 Recipients of Reward and Recognition programs acknowledged in quarterly reporting and other media.	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.5.3	Organisational Culture - Staff Engagement Council holds two Whole of Staff Sessions per annum (to communicate key messaging, to share success stories and case studies that reflect the desired culture and values to foster connections across the organisation).	HR & WHS Manager	Governance and Risk Coordinator, Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.5.4	Organisational Culture - Staff Wellbeing Initiatives Staff Wellbeing Initiative program developed and delivered in 2026-27 (e.g., financial literacy initiatives, salary sacrificing, superannuation, health and wellbeing, employee assistance program). Outputs of program reported to Council on a quarterly basis	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.7.6	Staff Training <i>Council's staff are our biggest asset, and it is vital to invest in their development.</i>	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.6.1	Organisational Culture - Training and Development Council develops, reviews and delivers its Training and Development Program for 2026 - 27. Council reports on the progress and outcomes of its Training and Development for 2026-27.	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.7.6.2	Surveys are undertaken formally as part of the Reward and Recognition Program and staff are encouraged to participate.	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.8.1	Water Infrastructure - Chinaman Creek Dam Safety Conditions <i>Council has a range of responsibilities as a referable dam owner as outlined in: the Water Supply (Safety & Reliability) Act 2008, the Guideline for Failure Impact Assessment, Queensland Dam Safety Management Guidelines, Guidelines on Safety Assessments for referable dams.</i>	Director of Infrastructure & Environment	Manager of Infrastructure	1 Jul 2026 – 30 Jun 2027	0%	Manager of Infrastructure	Quarterly Updates	Director of Infrastructure & Environment

Plan Label & No.	Description	Owner	Contributors	Start / End Date	Prog.	Sub Delegate	When We Plan To Do It	Accountable Officer (Section Lead)
AREA OF OPERATIONS 5.9.1	Councillor Conduct <i>Conduct of Councillors is ethical and lawful.</i>	Chief Executive Officer	Executive Office Coordinator, Governance and Risk Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027	0%	Executive Office Coordinator	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.9.1.1	Ethical and Lawful Conduct - Elected Member Training and Development Elected members complete mandatory training and where possible Elected Member Updates (EMU). EM's complete QTC sponsored training where possible/where offered EM's review key Council documents/policies etc., including Code of Conduct, Standing Orders and Meeting Procedures in line with Statutory requirements	Chief Executive Officer	Executive Office Coordinator, Governance and Risk Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027		Executive Office Coordinator	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.9.1.2	Ethical and Lawful Conduct - Registers of Interest Councillors and Key Management Personnel meet Statutory requirements in relation to Register of Interests updates and disclosures.	Chief Executive Officer	Executive Office Coordinator, Shared Services Manager	1 Jul 2026 – 30 Jun 2027		Shared Services Manager	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.9.1.3	Ethical and Lawful Conduct - Related Parties Councillors and Key Management Personnel meet Statutory requirements in relation to Related Parties disclosures.	Shared Services Manager	Governance and Risk Coordinator	1 Jul 2026 – 30 Jun 2027		Governance and Risk Coordinator	Quarterly Updates	Chief Executive Officer
AREA OF OPERATIONS 5.9.2	Staff Conduct <i>Conduct of staff is ethical and lawful.</i>	HR & WHS Manager	Chief Executive Officer	1 Jul 2026 – 30 Jun 2027	0%	Chief Executive Officer	Quarterly Updates	Chief Executive Officer
MEASURE OF SUCCESS 5.9.2.1	Ethical and Lawful Conduct - Inductions, Onboarding, Learning & Development Council maintains Learning Management System to manage training on items relevant to ethical and lawful conduct (e.g., Fraud Awareness, Procurement, Bullying and Harassment, Duty of Care, Information and Cyber Security, Code of Conduct, Public Interest Disclosure, Social and Digital Media, Workplace Health and Safety, and Workplace Behaviour) Council monitors and reports on % completion of relevant training modules for new and existing staff.	HR & WHS Manager	Chief Executive Officer, Governance and Risk Coordinator, Work Health & Safety Advisor, IT Coordinator	1 Jul 2026 – 30 Jun 2027		Chief Executive Officer	Quarterly Updates	Chief Executive Officer