



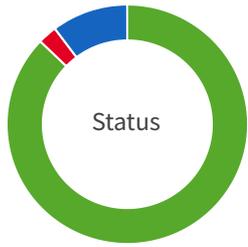
Quarter 3 Review

Operational Plan 2023-2024

Plan Summary

Key Service Area 1

Progress 73%

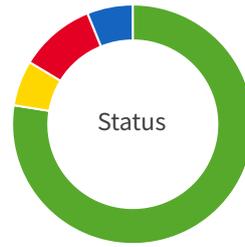


Status	%	#
On Track	87.18	34
Needs Attention	2.56	1
Completed	10.26	4

Investing in Our Communities, People and Lifestyle Our family friendly Shire and supportive community spirit are underpinned by sustainable facilities and institutions that promote positive community, health, educational and recreational outcomes.

Key Service Area 2

Progress 67%

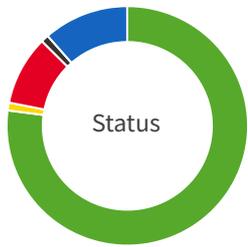


Status	%	#
On Track	77.55	38
On Hold	6.12	3
Needs Attention	10.2	5
Completed	6.12	3

Strengthening Our Economies and Supporting Growth Our local economy is built upon its strengths. Innovation and good planning supports prosperity in existing businesses, attracts new businesses and maximises opportunity for local employment.

Key Service Area 3

Progress 72%

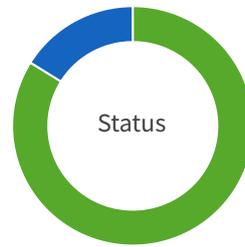


Status	%	#
On Track	77.08	74
On Hold	1.04	1
Needs Attention	9.38	9
Discontinued	1.04	1
Completed	11.46	11

Building and Maintaining our Infrastructure Our infrastructure is strategically planned and well maintained to ensure the delivery of quality services to our community and to facilitate growth opportunities where viable.

Key Service Area 4

Progress 76%

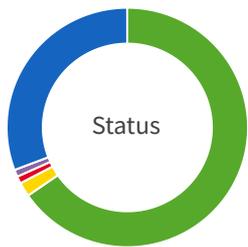


Status	%	#
On Track	83.87	26
Completed	16.13	5

Valuing Our Environment Our natural resources are valued, our cultural heritage is protected, and our landscape amenity is improved.

Key Service Area 5

Progress 79%



Status	%	#
On Track	65.38	68
On Hold	1.92	2
Needs Attention	0.96	1
Upcoming	0.96	1
Completed	30.77	32

Effective and Inclusive Governance Council decision-making processes are efficient, effective, transparent, and inclusive. Decision-making promotes and balances the long-term sustainability of our community, our environment, our assets, and our finances. As an organisation, we are committed to qual...

Area of Operations 1.1.1

Key Infrastructure

Council constructs key infrastructure which attracts and retains residents.

Measure of Success 1.1.1.1

Jul 01, 2023 - Jun 30, 2025

On Track

Progress 25%

Curry Kids Upgrade

Council undertakes a project to deliver more childcare places in Cloncurry.

Priority Initiative

Request for Tender released (November), closed (December) and presented at the Ordinary Council meeting in January for award. Council resolved to defer the award, until after the caretaker period for local government has concluded and funding announcements for the Growing Regions Program are confirmed. Site clearance and remediation works continue to be progressed.

Measure of Success 1.1.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Housing Stock

Council increases or improves its housing stock, inline with the Council Housing Policy and the Local Housing Action Plan.

- Council-owned housing stock will be increased with the addition of the 9 x Perkins Street houses. This housing will be long-term leased to non-Council residents.
- Council's maintenance expenditure is on track per budget, with minor improvements progressed for a range of Council houses and units (reported monthly).
- 2024-25 budget identifies improvement opportunities for 2 x Council houses + general maintenance allocation to balance of housing stock.

Area of Operations 1.2.1

Health and Aged Care Services

Council, in conjunction with local health service providers, shares a common commitment to providing quality health and wellbeing services and facilities to the community. Council evidences this commitment in a number of ways, including: lobbying and advocacy efforts, administrative support, direct financial support, subsidisation of services, provision of aged-care housing, and so on.

Measure of Success 1.2.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 60%

Health Care Services

Council adopts new Health Vision for Cloncurry.

% implementation of the Cloncurry Health Vision (Council-controlled items).

Accomplishments:

- The team has successfully developed the project brief for the Cloncurry Health vision and sought recommendations for independent facilitators from WQPHN.
- A progress report detailing the outcomes of the existing Health Vision has also been presented to the Council.
- The process towards the development of a new hospital was discussed at the last CAN meeting.
- New agreement was entered into to support GP Clinic.
- Renal Chairs Operational
- Increase in seniors activities
- Council progressing initiatives to increase affordability, availability, suitability of housing
- Council continues to lobby government and operators to reduce predatory transport costs
- Council continues to improve community liveability, e.g. dam footpath, activities and events

Roadblocks: Funding sources

Next Steps: The next phase involves engaging with the recommended facilitators to support the council in developing a new Health Vision. We will also explore potential funding sources for this project.

Area of Operations 1.3.1

Childcare Services

Childcare services are over-subscribed in Cloncurry. Access to these services impacts on population attraction and retention. On that basis, any investment to reduce the waiting list by increasing capacity has the potential to deliver positive impacts for population retention/attraction.

Measure of Success 1.3.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Childcare Services

Council minimises waiting list numbers through appropriate staff, infrastructure, and business systems investments.

The Council is diligently working to increase the occupancy rates at our childcare facility; however, the demand for long day care remains high, as demonstrated by a waitlist of 38. Staffing continues to pose a challenge, which limits our ability to fully optimise utilisation. We are actively recruiting for Group Leaders and Assistant roles. Simultaneously, the construction of the new Curry Kids Centre is progressing, managed by our Projects team. This project underscores our commitment to service expansion and improvement. We have submitted grant applications to support the transition to the new service and defray the capital expenses associated with this project. The Curry Kids Team continues to advance their educational credentials, achieving certificates, diplomas, and tertiary education. The implementation of the Curry Kids Business plan has been supported by South 32, with funding secured to provide additional mentoring, coaching, and service improvements and business systems investments.

Measure of Success 1.3.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Childcare Services

Curry Kids is operationally breakeven, excluding depreciation.

Cloned as Measure of Success 2.4.3.1

- Fee increased based on benchmarking introduced in Q1 to increase centre revenue.
- CCCF Open Competitive Sustainability Support extended for 12 months resulting in increased revenue.
- Community Child Care Fund – Establishing Child Care in Limited Supply Areas grant submitted and was unsuccessful.
- Funding for Inclusion support training secured and training delivered, and funding acquitted
- Fund application submitted for Community Child Care Fund Round 4 - Capital Support. Outcome is unknown.
- Fund application submitted for Community Child Care Fund Round 4 - Sustainability Funding. Outcome is unknown.
- On track to achieve this budget target.

Area of Operations 1.3.2

Childcare Services

Council aspires toward achieving and maintaining a rating of "Meeting" or "Exceeding" the National Quality Standard across the seven (7) quality areas.

Rating: <https://www.acecqa.gov.au/assessment/assessment-and-rating-process>

Quality Standards: <https://www.acecqa.gov.au/sites/default/files/2018-07/RevisedNQSHandoutA4.pdf>

Measure of Success 1.3.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Childcare Services

Council receives a "Meeting" or "Exceeding" rating for the Curry Kids Early Learning Centre (noting that Departmental reviews are not delivered every year, or even every other year).

- The Curry Kids Business Plan is aimed at not just meeting, but potentially surpassing the NQF standards. We are now transitioning into the execution phase of this plan.
- We are working with Astute Early Years Specialist to provide mentoring support and service improvements to improve assessment and rating outcomes.
- Meeting in 3 out of 7 areas.
- The Council has secured funding under the Kindy Uplift program to support the Kindy programming.
- The Free Kindy Program is operational at the centre.
- Training delivered under the Innovative Solutions Funding to support Inclusion support and purchase resources to address challenging behaviours.

Area of Operations 1.3.3

Out of School Hours Care

Survey responses have consistently shown high levels of interest in the provision of vacation care in Cloncurry, identifying this service as impacting on population attraction and retention.

Measure of Success 1.3.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Out of Hours School Care

Council supports, through continued advocacy or otherwise, initiatives to offer vacation care services in Cloncurry for 2023-2024.

Priority Project

- The Cloncurry Shire Council is actively collaborating with local stakeholders to provide after-school and holiday activities for all age groups. Regular programming continues at the Cloncurry Neighbourhood Centre, PCYC, MMG, and the Anglican Church. Additionally, the Bob McDonald Library continually offers after-school activities and holiday programs.
- While there are no formal vacation care services in place, the Council's daycare operates throughout Term 1, 2, and 3 school holidays for eligible children.

Measure of Success 1.3.3.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Out of School Hours Care

Council supports, through continued advocacy or otherwise, initiatives to offer Out of School Hours Care services in Cloncurry for 2023-2024.

Priority Project

While no entity in town is prepared to take on formal OSHC since the attempt by RedDoor to do so in 2022, Council (as with a number of services around town), does provide ad hoc programming:

- Council continues to deliver School holiday activities and a comprehensive program of library activities.
- The Council coordinated and promoted a community-wide school holiday program in collaboration with community stakeholders.
- Curry Kids Business Plan developed considers community needs and capacity to deliver OSHC and Vacation care programs.

Area of Operations 1.4.1

New Housing

Council undertakes projects to increase the supply of housing within Cloncurry.

Measure of Success 1.4.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 65%

Perkins Street Housing Development

Construction of the Perkins Street Housing Development completed.

Cloned as Measure of Success 3.2.15.1

Priority Project

Construction of the Perkins Street Housing Development in progress.

Measure of Success 1.4.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Perkins Street Housing Development

Council initiates and completes "lease off the plan" process for Perkins Street Housing Development.

Cloned as Measure of Success 3.2.15.2

Priority Project

4x Leases award and pending execution; on-going discussions/negotiations in progress for 5 remaining houses

Area of Operations 1.5.1

Sport and Recreation

Council invests in a wide-range of sport and recreation assets and funds a wide-range of sport and recreation activities. This investment is aimed at promoting community well-being and in maintaining/enhancing the liveability of our community.

Measure of Success 1.5.1.1

Jul 01, 2023 - Mar 01, 2024

On Track

Progress 75%

Sport and Recreation - Aquatic Facility

Complete tender process and award contract for management of the Cloncurry Swimming Pool for the period 2024-25 and beyond.

- Tender review progressed during Q3 2023-24 and improvement opportunities identified
- Tender released in April 2024 with the aim of awarding tender at the Ordinary Council meeting in May 2024.
- Swimming Pool admission fees to be reviewed as part of 2024-25 Fees and Charges review.

Measure of Success 1.5.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 58%

Sport and Recreation - Aquatic Facility

Monthly reporting on key agreement parameters (usage, regulatory compliance, maintenance etc.).

✓ January report

Checklist (Equal Weighting) : 7/12

- ~~July report~~
- ~~August report~~
- ~~September report~~
- ~~October report~~
- ~~November report~~
- ~~December report~~
- January report
- February report
- March report
- April report
- May report
- June report

Measure of Success 1.5.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Sport and Recreation - Aquatic Facility

Secure funding to install heat pump and solar power to the Cloncurry Aquatic Facility.

Funding secured via the Minor Infrastructure Program grant.

Cloned as Measure of Success 4.4.1.1

Priority Initiative

Measure of Success 1.5.1.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Sport and Recreation - Aquatic Facility

Install heat pump and solar system in accordance with funding program and 2023-24 budget.

Heat Pump installation was completed in April 2024. Installation of the Solar System pending Q4 2023-24.

Cloned as Measure of Success 4.4.1.2

Priority Initiative

Measure of Success 1.5.1.5

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Sport and Recreation - Aquatic Facility

Track benefits realisation post-installation of heat pump and solar system:

- Attendance
- Operating costs (electricity)

- Heat pump installation completed in April 2024.
- Initial review of utilisation data reviewed for colder months of the year, with first real opportunity for a comparison being April and May 2024 vs. April and May 2023 figures.

Measure of Success 1.5.1.6

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Sport and Recreation - Strategy

% Implementation of the Activate Cloncurry Strategy 2023-27 Action Plan

Accomplishments: draft Activation Strategy presented to Councillors for review and feedback in Q3 2023-24.

Next Steps: feedback to be incorporated into the final document for review and endorsement before proceeding to public consultation in Q4 2023-24.

Measure of Success 1.5.1.7

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Sport and Recreation (and Cultural Activities) - Dajarra

Council provides support to enable Dajarra kids to access sporting, recreational, and cultural activities, including transport to Cloncurry for sport/swimming, attending the Cloncurry and District Show, etc.

2023-24 Outreach Program to date includes:

- Council has successfully continued its outreach efforts to Dajarra, delivering necessary resources and supplies to support after-school and holiday programming.
- The Bob McDonald Library has also programmed to delivered the First Five Forever Program to Dajarra every quarter.
- Basketball Queensland Simon Taylor has delivered a Basketball workshop and drills to the Dajarra community. Approximately 30 children attended.
- Each child was gifted a basketball to keep on the day.
- A basketball backboard and hoop has been installed in the shed at the Dajarra Skate Park.
- Sports and Recreation Officer Kellie Wilson delivered Indigenous Games to the Dajarra children at the Community Christmas Party.
- The Council has supported the Dajarra Rodeo through the Cloncurry Community Grants Program.
- Council as a member of the North Queensland Sports Foundation continues to support sport and active recreation through the administration of MovitNQ funding to support free activities such as Auskick in Dajarra.

Area of Operations 1.5.2

Sport and Recreation | Tourism

Council, individually, and as a member of the Outback Queensland Tourism Association is constantly looking to build the tourism profile of the area. This includes building the profile of signature destinations such as Corella Park Dam and the Chinaman Creek Dam.

Measure of Success 1.5.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

No further update from the State Government on acquisition timeframes.

Sport and Recreation | Tourism - Corella Dam

Secure relevant tenure (freehold and reserve) over Corella Dam / Clem Walton

Priority Project

Measure of Success 1.5.2.2

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Completed - Formally opened on 07 October 2023

Sport and Recreation | Tourism - Chinaman Creek Dam

Completion of path from town to Chinaman Creek Dam

Priority Project

Measure of Success 1.5.2.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Council completed the Eco Trail project culminating in the official opening on the 7th of October 2023.

Sport and Recreation | Tourism - Chinaman Creek Dam

Completion of eco-tourism trail

Measure of Success 1.5.2.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

- Council has successfully maintained monthly activation, incorporating weekend and sunset paddles.
- The Chinaman Creek Dam has been effectively utilised for various events and activities such as Curry Day and Clean Up Australia Day.
- Council are actively collaborating with stakeholders like MMG and PCYC to facilitate and promote the use of paddleboards and kayaks in our programs.

Sport and Recreation | Tourism - Chinaman Creek Dam

Implementation of "Activation Initiatives" for CCD (kayaking and stand up paddleboarding, planning of new tours and experiences).

Measure of Success 1.5.2.5

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

Funding has been secured for the "Liveable Landscapes Project" consisting of two key deliverables including:

Historical Kajabbi Rail Trail Feasibility Study

- The study aims to explore the development and effective management of the trail, repurposing the disused Kajabbi branch rail into a captivating recreational experience.

Cloncurry Recreational Dams Management Plan

- The plan aims to optimize liveability and economic growth in the region by outlining the vision for Chinaman Creek and Corella Dams' long-term use and management.

Council, leveraging previous work completed in this area, substantively progresses an Options Analysis and Business Plan for the Corella Dam.

Cloned from Measure of Success 2.5.2.4

The next steps will be the development of a detailed scope and the procurement of a suitable consultant to deliver the Cloncurry Recreational Dams Management Plan.

Area of Operations 1.5.3

Library Services and Gallery

The Bob McDonald Library provides a range of important services to the community of Cloncurry as well as to those visitors passing through the town. The library provides access to an online catalogue of 300,000 titles as well as to a wide-range of State and Local Government collections, access to the internet, delivery of the First Five Forever program and other initiatives and activities.

Measure of Success 1.5.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Library Services

First Five Forever Program delivered in line with program requirements.

- First Five Forever program delivered.
- Longitudinal data sets presented in Council meeting reports.
- Active and Passive library programming improvements implemented.
- Activities held over the School holiday period.
- First 5 Forever training hosted in Cloncurry.

Measure of Success 1.5.3.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Library Services

Longitudinal data on membership and usage developed and reported on monthly.

- Longitudinal data on membership and usage developed and reported on monthly showing an increase in Library patronage.

Measure of Success 1.5.3.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Library Services

Deliver and report on initiatives/improvements to library experience and drive increased usage

Accomplishments:

- A library program has been developed a month in advance, leading to an improved experience and increased patronage.
- Establishment of a Local History Corner.
- Opening of a messy playroom for sensory play.
- Completion of CCTV cameras installation.

Roadblocks:

- None reported.

Next Steps:

- Continue to monitor and evaluate the new library program and make necessary adjustments.

Area of Operations 1.5.4

Regional Arts and Development Fund (RADF)

The RADF promotes the role and value of arts, culture and heritage as key drivers of diverse and inclusive communities and strong regions. RADF invests in local arts and cultural priorities, as determined by local communities, across Queensland.

Measure of Success 1.5.4.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Regional Arts and Development Fund (RADF)

Council delivers RADF program in line with program guidelines and Committee terms and conditions.

- Regular RADF meetings held.
- 2022/23 funding fully acquitted, with unspent funding rollover approved.
- 2023/24 program underway
- Council-led Faulty Towers project was successful, with positive feedback received.
- Application Regional Arts Development Fund (RADF) 2024-25 to 2027-28 funding submitted, to support Council let initiative and the continuation of the RADF Grants Program. Program transition to financial years and three year funding cycle.

Area of Operations 1.5.5

Venues and Facilities

Council provides a range of venues and facilities for hire to the community as well as internally (for functions, events, training etc.). Council aspires to high utilisation rates and an efficient booking process.

Measure of Success 1.5.5.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Venues and Facilities - Bookings Capability

Maintenance of bookings management system to administer (more efficiently, more effectively) bookings of Council venues and equipment.

- The booking system is now operational, and staff have been trained in its use.
- Fees and charges for 2023/2024 have been updated.
- Venue checklists are currently under review, and a hallmark event checklist has been developed with ongoing stakeholder consultation.
- Camping fees are being benchmarked within the review of fees and charges for the 2024/25 budget process.
- Staff have been tasked to developed customer satisfaction survey for venue users.

Measure of Success 1.5.5.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Venues and Facilities - Bookings Capability

Venue User Group meetings held quarterly (or as required)

- Recreation Grounds User Group meeting held 14th March 2024
- Equestrian Centre User Group meeting held 13th March 2024
- Both User Group have agreed to combine this into one meeting.
- Meeting dates scheduled for June, September and December 2024.

Area of Operations 1.6.1

Human Resources

Staff perform best in a welcoming, friendly, diverse workplace that values their wellbeing.

Measure of Success 1.6.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Retention Rate

Council reports on its annual average turnover rate with the aim of reducing the average annual turnover rate to 25% by June 2024.

See also 5.7.3.1

The turnover rate as at:

- 31 July 2023 was 29.66%
- 31 August 2023 was 35.26%
- 30 September 2023 was 33.11%
- 31 October 2023 was 33.11%
- 30 November 2023 was 31.96%
- 31 December 2023 was 30.7%
- 31 January 2024 was 31.51%
- 29 February 2024 was 34.48%
- 31 March 2024 was 30.96%

Measure of Success 1.6.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Reward and Recognition Program

Council develops and implements a Staff Reward and Recognition Program for 2023-24.

- Reward and Recognition Awards completed for Q2 2023-24:
 - Council Values: awarded to those participating in assisting in fire-fighting efforts in late December 2023 / early January 2024 (Nathan Dingle, Jaylen Stretton, Lloyd Murr, James McGillivray)
 - Consistent performance: awarded to Sandra Weller in Finance and Liz Doherty in Records
 - Continual improvement: awarded to RMPC crew for recovering against program and budget in Oct-Dec 2023 following personnel changes (Lloyd Murr, Terry Fickling, Noel Walden, James McGillivray, Matthew Nielsen)
 - Continual improvement: awarded to Louise Waters in childcare
 - Continual improvement: awarded to Events team for increasing level of service delivered to Seniors and Dajarra residents
- Reward and Recognition nominations for Q3 2024-25 under review and scheduled for award in April 2024.

Measure of Success 1.6.1.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Whole of Staff Sessions

Council holds two Whole of Staff Sessions per annum.

2nd session scheduled for May 2024.

Checklist (Equal Weighting) : 1/2

- ~~Session One held~~
- Session Two held

Measure of Success 1.6.1.4

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 74%

Organisational Culture Project

Council initiates the Cloncurry Organisational Culture Project.

Project components initiated:

- Training and development pathway
- Work Health & Safety monthly action plans
- Reward and Recognition program
- Date capture and review

Project components budgeted for but not yet initiated:

- Staff Health & Wellbeing initiatives

Project components not yet initiated:

- Employee survey
- Performance reviews

Area of Operations 1.6.2

Workplace Health and Safety

Council delivers a workplace health and safety plan that models best practice and achieves safe outcomes within the workforce.

Measure of Success 1.6.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Organisational Culture

Implementation/Completion of the NAT Audit Action Plan

Council has completed 50 rectification actions from the NAT Audit and has 4 in progress.

All NAT items now captured in Council's Monthly Action Plans for WHS.

Area of Operations 1.6.3

Staff Training

Council's staff are our biggest asset, and it is vital to invest in their development.

Measure of Success 1.6.3.1

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Training and Development Policy

Council establishes and reviews its Training and Development Policy.

Training and Development Policy reviewed in Q3 2023-24.

Training and Development "career pathway" project commenced development in Q2 2023-24 and will be concluded in Q4 2023-24.

Measure of Success 1.6.3.2

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

Organisational Culture - Learning and Development

Review and implement the Training and Development Plan across the organisation with the goal of enabling and empowering staff to continually improve in the delivery of local government services.

Cloned from Measure of Success 5.7.1.2

Broad range of training completed and underway. Particular focus areas include:

- Early Childhood Education
- Cert III in Plant Operations
- HSR training
- Asset and Fleet management

In addition, Council has now activated the Remote & Regional Capability Building funding from the LGAQ, with a range of training and development courses progressing in Q3 2023-24 and Q4 2023-24.

Area of Operations 1.7.1

Events - Council

The delivery of events has a direct impact on community well-being and liveability. By delivering Council events and in granting assistance to support events hosted by others (e.g., community groups), Council is able to promote the benefits described above.

Measure of Success 1.7.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Events - Council

Council budgets for and delivers the following events: Australia Day, Poetry Competition, International Women's Day, Anzac Day, Beat the Heat, Seniors Week, Christmas Party, Cloncurry Meeting of the Mines Conference, and other events as budgeted. Council and community Christmas events are coordinated.

Events delivered in Q3 2023-24:

- Australia Day Ceremony, and Cricket
- Great Australian Bites
- Faulty Towers the Dining Experience
- Curry Day
- Senior Morning Tea
- Clean Up Australia Day
- International Womens Day
- Easter Fair
- Paddle Boarding Dam Activation

Area of Operations 1.7.2

Events - Community

The delivery of events has a direct impact on community well-being and liveability. In sponsoring Council events and in granting assistance to events hosted by community groups, Council is able to promote the benefits described above.

Measure of Success 1.7.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Events - Community

Council budgets for and supports community events in line with relevant policies (e.g. Grants to Community Organisations).

Projects Supported in 2023/2024 under the Cloncurry Community Grants program include:

- Quamby Allsports Association \$15,000 (exc. GST) Approved in 22/23 to be funded from 23/24 budget
- Curry Merry Muster Committee \$25,000 (exc. GST) Approved in 22/23 to be funded from 23/24 budget
- Cloncurry and District Canine Club -Venue Fee Waiver \$2,210.00 (GST inc)
- Cloncurry Naidoc Committee Careers Expo -Venue Fee Waiver \$1,040.00 (GST inc.)
- Channel Pilates - Therese Ogg -Venue Fee Waiver \$6,255.00 (GST inc)
- Mount Isa Landcare Group - Signage project \$4,999.00 (GST n/a)
- Dajarra State School Camp - Special Interest \$2,000.00 (GST n/a)
- Dajarra Sports Club Rodeo \$5,000.00 (exc. GST)
- Matthew Mabuhay Special Interest Program -Army Aviation Familiarisation \$770 (GST n/a)
- Caleb Condren Special Interest Program - North West School Sports \$1,000.00 (GST n/a)
- Cloncurry ATRA annual events -Venue Fee Waiver \$1,295.00 (GST inc.)
- Cloncurry and District Historical Society \$14,198 (GST n/a)
- Channel Pilates - Venue Fee Waiver \$4170 (GST inc)
- Cloncurry Quilters Club - Venue Waiver Fee -\$750.00 (GST inc)
- Cade Ferguson - Special Interest \$1000.00 (GST n/a)
- Cloncurry State School P&C Ball - Venue Fee Waiver \$4242.50 (GST inc)
- Branches Performing Arts - Venue Fee Waiver \$25,020.00 (GST inc)
- Cloncurry Soccer Club - Venue Fee Waiver \$1245.00 (GST inc)
- Cloncurry Fish Stocking Group for \$5,000 (excl. GST)
- Cloncurry Stockman's Challenge and Campdraft of \$9,000- venue fee waiver (excl. GST)
- Kayla Cluff for her Australian Rodeo Queen Quest of \$1,000 (excl. GST)

Measure of Success 1.7.2.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Events - Community

Council progresses required submissions to confirm Show Day Holidays and Special Event Holidays.

Council has submitted its Show Holiday request for 2024. Council has not yet determined whether to progress a 4th Bank Holiday for the TAB Races event in 2024.

Measure of Success 1.7.2.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Clubs, Committees, and Associations

Council supports and enables local clubs, committees, and associations to progress and deliver identified outcomes and objectives.

- Curry Day provided an opportunity for clubs to promote their activities and fundraise.
- Grant information distributed to community groups
- Council provided fundraising opportunities at local events, eg BBQs at Easter and Australia Day

Area of Operations 2.1.1

Advocacy - Priority Projects (External/Joint)

Council actively advocates for the Priority Projects (External/Joint) listed in the Corporate Plan.

Measure of Success 2.1.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Please refer to coverage of specific advocacy efforts covered below.

General Advocacy

Council advocates for and secures positive outcomes for the Shire and the region, leveraging media campaigns to assist as appropriate.

Measure of Success 2.1.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Council's lobbying for upgrades to the Cloncurry Hospital have been persistent and targetted across multiple State Government departments and health organisations. Some minor upgrades/renewals are now funded, with improved digital connectivity likely to be achieved in Q4 2023-24 following QCN hook-up.

Advocacy - Cloncurry Hospital Upgrades

Council advocates for upgrades to the Cloncurry Hospital.

Priority Project - External

Measure of Success 2.1.1.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

- Funding confirmed for Coppermine Creek Bridge replacement under the Bridges Renewal Program.
- Malbon Crossing upgrade is funded but final design and delivery timeframe unknown.
- Tommy's Creek Bridge upgrade status unknown
- Butcher's Creek Bridge upgrade completed

Advocacy - Bridge Upgrades

Council advocates for Malbon Creek, Tommy's Creek, Butcher's Creek and Corella Bridge Upgrades.

Priority Project - External

Measure of Success 2.1.1.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Council elected members and CEO have met with Powerlink, QCN, Dantel, and Coordinator General representatives on a number of occasions.

Main focus of Q3 2023-24 discussions has been on:

- Installation of fibre optic cable in Cloncurry (to be completed in Q4 2023-24)
- Site and timing of camp establishment in Cloncurry.

Advocacy - Copperstring 2032

Council advocates for all necessary enabling and ancillary projects in support of Copperstring 2032.

Priority Project - External

Measure of Success 2.1.1.5

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Advocacy efforts in relation to water policy in NWQ have been part of a successful campaign to bring forward the review of the Gulf Water Resources Plan (from 2027 to 2024).

Council will complete its submission to this review in Q4 2023-24.

Advocacy - Irrigated Agriculture Projects and Initiatives

Council advocates for irrigated agriculture projects and initiatives.

Priority Project - External

Measure of Success 2.1.1.6

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Council advocacy for the Upgrade to Seal of Duchess-Dajarra section of 7708 continues. The unsealed section of 7708 elevated to Priority 1 status at the North West Queensland Regional Roads & Transport Group in December 2023.

Advocacy - Sealing of 7708

Council advocates for the sealing of 7708 (Duchess to Dajarra section).

Priority Project - External

Measure of Success 2.1.1.7

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Advocacy - Water Security and Access

Advocacy linked to water security and access

- Council continues to advocate in the water security and access space. Focus areas include: access arrangements for Lake Julius water and the importance of the Cave Hill Dam project to unlock the benefits of Copperstring 2032.
- Council has also advocated for the Gulf Water Resources Plan review to be brought forward, a review which would touch on the items listed above. The Minister announced in December 2023 that this review would be brought forward from 2027 to 2024.
 - Cloncurry will liaise with the NWQROC and other stakeholders as part of the process of developing its formal submission to this review.

Measure of Success 2.1.1.8

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Advocacy - Sport and Recreation

Support, either directly or through advocacy, access to quality coaching, training, participation, and competition opportunities, to reduce barriers to Cloncurry Shire kids achieving their sporting goals.

- Council's Community Grants program continues to fund bursaries for Cloncurry kids to participate in sporting events:
 - Caleb Condren
 - Cade Ferguson
 - Matthew Mabuhay
- Council's Community Grants program continues to provide fee waivers to reduce price barriers to participation in a range of sport and recreation activities:
 - Channel Pilates
 - Branches Performing Arts
 - Cloncurry Soccer Club
 - Cloncurry & District Canine Club
 - Cloncurry Touch Association
 - Cloncurry Rugby Union

Area of Operations 2.2.1

Development of Competitive Local Business and Industry

The Sound Contracting Principles (s104 of the Local Government Act 2009) identify the development of competitive local business and industry as one of the core principles of procurement and contracting for local governments.

Measure of Success 2.2.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Development of Competitive Local Business and Industry

Maintain registers of pre-qualified suppliers for: Trades & Services, Plant Hire, Quarry Materials, Tyres, Tubes & Associated Services, Mechanical Services.

All Registers of Prequalified Suppliers are in place and in use:

- Trades and Services
- Plant Hire
- Construction & Quarry Materials
- Mechanical, auto-electrical, tyre-fitting services

Measure of Success 2.2.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Development of Competitive Local Business and Industry

Quarterly reporting on procurement by volume, value, locality, and ROPS engagements.

Data on local reporting presented to Cloncurry Shire Council Community Forum in November 2023.

Updated data set to be provided at May Community Forum.

Measure of Success 2.2.1.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 66%

Development of Competitive Local Business and Industry

Council provides 3 x training sessions per annum on procurement.

✓ Training Session 1

✓ Training Session 2

Checklist (Equal Weighting) : 2/3

- ~~Training Session 1~~
- ~~Training Session 2~~
- Training Session 3

Area of Operations 2.2.2

Local Business - Local Business Network

Cloncurry's Local Business Network provides valuable insights to Council on needs and opportunities for local businesses in the Shire.

Measure of Success 2.2.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Local Business - Local Business Network

Provide secretarial support to LBN and attend all meetings.

- Monthly meetings held.
- Agenda and minutes distributed to committee members.
- Newsletter distributed to the community
- Secretarial support to LBN in place.
- Elected members and Council staff in attendance at LBN meetings.
- Shop Local Campaign winners announced at the Cloncurry Shire Council Community Christmas Parties in December 2023.

Measure of Success 2.2.2.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Local Business - Local Business Network

Council supports (directly/indirectly) a range of events and initiatives (e.g. "Buy Local") aimed at building the sustainability, resiliency, efficiency, capability of local businesses.

Networking event planned for May 2024 - Sips & Sliders

Area of Operations 2.2.3

Land Sales - Industrial

Council is seeking to sell the final six (6) of seventeen (17) fully serviced Industrial lots in Cloncurry.

<https://www.cloncurry.qld.gov.au/downloads/file/1191/industrial-estate-brochure-current>

Measure of Success 2.2.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Land Sales - Industrial

Sale of balance of Industrial Lots (Stage 1).

- No substantive update on Lots 7, 8 and 9 in terms of private sales.
- Council is progressing a REFF (Regional Economic Futures Fund) application for the design and construction of Business Incubator Shed on Lot 8 (could potentially span lots 8 and 9). Timeframes on funding announcements remains unknown, though Council has provided updated application materials to the Dept. of State Development in Dec 2023 and April 2024.

Measure of Success 2.2.3.2

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 45%

Project - Planning (Property Development)

Preliminary design for progressing Industrial sub-division Stage 2 completed.

Cloned from Measure of Success 3.2.4.2

Phase 2 Master Planning, Preliminary Design & Approvals Management in progress.

Area of Operations 2.2.4

Economic Development

Council's economic development portfolio covers a wide-range of projects and initiatives that are designed to attract and retain population, facilitate investment, sustain and grow local businesses, diversify business and industry opportunities and so on. Many of these initiatives and the deliverables associated with them are captured in Council's Economic Development Strategy.

Measure of Success 2.2.4.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Economic Development

% implementation of Tourism & Economic Development Strategy (ED items).

Cloned as Measure of Success 5.2.4.1

- The Draft Economic Development Strategy was endorsed at the December meeting.
- EDS has been inputted into Envisio for quarterly reporting to the Council.
- An options analysis and feasibility study are currently underway to determine the viability of establishing a Rail Trail offering in Cloncurry.
- The Great Walk Project, which runs from Cloncurry to Mt Isa, is also in progress.
- A pathway to the Chinaman Creek Dam from the town centre has been completed.
- The Cloncurry Commercial accommodation feasibility study is ongoing.
- Planning is underway for Meeting of the Mines 2024.
- Council continues to advocate and support the development of the film industry. Film Incentive grants have been advertised, and we are actively engaging with industry stakeholders.
- Rezdy online booking services has been implemented Council tourism products.
- Advocacy effort continue- flights, health care, infrastructure etc
- The Activate Cloncurry Strategy has reached draft.
- John Flynn Place & Recreational Grounds Master Plan underway
- Construction of the Perkins Street Housing Development underway
- Regular E-Newsletters sent to businesses
- Regularly updates provided to local businesses on grant opportunities, and available support.
- Secretarial support provided to LBN and attend all meetings
- Business incubator project funding application submitted

Area of Operations 2.3.1

Digital Connectivity

Improved digital connectivity, reliability, speeds and data availability will be key drivers of economic development and liveability within the region. To facilitate the benefits these improvements can bring, Council is committed to supporting investments in this technology (either directly or through lobbying/advocacy efforts).

Measure of Success 2.3.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Digital Connectivity

Support initiatives that improve digital connectivity, speed, data and reliability, including the Cloncurry to Normanton Telecommunications Corridor, the Quamby RT project, the Sally Creek RT project, the Dajarra 4GX project and a project delivering improved comms to Corella Dam.

Cloned as Key Action 1.3.9 (Economic Development Strategy 2023-2028)

Priority Initiative

Council supported a Wi-Sky application under the Regional Connectivity Program to extend the Wi-Sky network to Corella Dam.

- This application was successful and grant funding agreements are being progressed to deliver the upgrade.

Council held discussions with QCN and Dantel in relation to initial fibre installs in Cloncurry linked to the CopperString 2032 project.

- Installation to progress in Q3 2023-24.

Area of Operations 2.4.1

Cloncurry Saleyards

Cloncurry Saleyards is the second-largest cattle handling facility in Queensland and third-largest in Australia. The Cloncurry Saleyards offers inspection, dipping and NLIS services for the 300,000 head passing through the area each year.

Measure of Success 2.4.1.1

Jul 01, 2023 - Apr 30, 2024

Completed

Progress 100%

Saleyards

Facility hosts bull sale in April 2024.

Bull Sale hosted on 27 March 2024.

Council confirmed an allocation of \$5,000 toward the 2024 Bull Sale under the Investment Attraction Program at the same meeting, having allocated \$10,000 toward the 2023 event.

Measure of Success 2.4.1.2

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Saleyards

Complete procurement for new Saleyards Management Agreement (to commence from January 2024).

Saleyards Management Agreement for 2024-2027 awarded to Keyes Cattle Co. Pty Ltd on 14 December 2023.

3+ 1 year contract commenced on 22 January 2024.

Measure of Success 2.4.1.3

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Implementation of Saleyards Master Plan

Installation of new weighbridge.

New cattle weigh bridge installed and operational.

Priority Project

Measure of Success 2.4.1.4

Jul 01, 2023 - Sep 30, 2024

On Track

Progress 50%

Implementation of Saleyards Master Plan

Replacement of existing cattle load out facility subject to confirmation of funding.

Construction contract executed in January 2024, Principal Supplied materials procured and in the process of being delivered. Construction works scheduled to commence in April and forecast to be completed in September 2024.

Priority Project

Measure of Success 2.4.1.5

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Implementation of Saleyards Master Plan

Renewal of Saleyards entrance.

Works completed and scheduled in 2023-24 include:

- Renewal of Load Out Ramp and Trucking Yards
- Renewal/replacement of Saleyards weighbridge (Dirty Yards)

Q3 2023-24 also saw the following progressed:

- Annual de-sludge of cattle dip
- Clearing / mucking out of 5 x yards.

Priority Project

Measure of Success 2.4.1.6

Jul 01, 2023 - Jun 30, 2024

On Hold

Progress 10%

Implementation of Saleyards Master Plan

Installation of shade infrastructure at Saleyards, subject to receipt of funding.

Installation of shade infrastructure on hold pending outcome of funding applications.

Priority Project

Area of Operations 2.4.2

Cloncurry Airport

Cloncurry Airport, operates five days a week for both Fly In Fly Out (FIFO) and regular passenger transport services.

Measure of Success 2.4.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Cloncurry Airport

Progressive implementation of priority/budgeted items in Airport Masterplan (CapEx and OpEx), subject to receipt of funding as appropriate.

- Geotechnical investigations and reports for main runway and cross-strip, apron etc. completed in Q3 2023-24. APES reviewing implications of results for renewal/upgrade requirements and will present to Council in May 2024.
- Unable to secure electrician to review earthing at Airport (as identified in Electrical Systems audit) in Q2 or Q3 2023-24. Looking to lock this in for April 2024.
- Masterplan grant acquitted with Australian Government's "Preparing Australian Communities - Local Stream" grant

Measure of Success 2.4.2.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Cloncurry Airport - Financials

Cloncurry Airport remains commercially viable and profitable.

Monthly and quarterly reporting indicates that the Cloncurry Airport is on track to remain commercially viable and profitable.

Area of Operations 2.4.3

Curry Kids

Curry Kids Early Learning Centre provides long day care services, currently with 58 places. Curry Kids is open Monday to Friday from 7:30am to 5:30pm.

Measure of Success 2.4.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Childcare Services

Curry Kids is operationally breakeven, excluding depreciation.

Cloned from Measure of Success 1.3.1.2

- Fee increased based on benchmarking introduced in Q1 to increase centre revenue.
- CCCF Open Competitive Sustainability Support extended for 12 months resulting in increased revenue.
- Community Child Care Fund – Establishing Child Care in Limited Supply Areas grant submitted and was unsuccessful.
- Funding for Inclusion support training secured and training delivered, and funding acquitted
- Fund application submitted for Community Child Care Fund Round 4 - Capital Support. Outcome is unknown.
- Fund application submitted for Community Child Care Fund Round 4 - Sustainability Funding. Outcome is unknown.
- On track to achieve this budget target.

Area of Operations 2.5.1

Sport and Recreation - Tourism

Council, individually, and as a member of the Outback Queensland Tourism Association is constantly looking to build the tourism profile of the area. This includes building the profile of signature destinations such as Corella Park Dam and the Chinaman Creek Dam.

Measure of Success 2.5.1.1

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

Sport and Recreation - Tourism - New Initiatives

Develop and deliver "Tracks and Trails" project for Cloncurry.

- Undertaking Tracks and Trails Feasibility Study funded by South32
- Cloncurry Golf Club Feasibility Study funding application submitted
- Completed briefing document for Cloncurry Mountain Bike Trails Feasibility Study
- The Curry Crawl tourism initiative ready to launch April 2024

Area of Operations 2.5.2

Sport and Recreation - Tourism

Council, individually, and as a member of the Outback Queensland Tourism Association is constantly looking to build the tourism profile of the area. This includes exploring new tourism opportunities.

Measure of Success 2.5.2.1

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 80%

Great Walk Advocacy Document drafted and under review.

Sport and Recreation - Great Walk

Great Walk Project (Cloncurry to Mt Isa): prepare advocacy document and advocacy strategy to generate project awareness with the aim of securing support for this initiative.

Measure of Success 2.5.2.2

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 80%

Sport and Recreation - Rail Trail

Cloncurry to Kajabbi Rail Trail Project - Options Analysis / Feasibility Study to determine the viability of establishing a Rail Trail offering in Cloncurry.

- Stafford Strategy engaged to undertake the Feasibility Study.
- Stakeholder engagement sessions with Stafford were held in November 2023.
- Drone survey was undertaken of rail corridor in Q2 2023-24, outputs received Q3 2023-24.
- Awaiting draft study from consultant, due late April 2024.

Measure of Success 2.5.2.3

Jul 01, 2023 - Jun 30, 2024

On Hold

Progress 0%

Tourism, Recreation, and Community Facility

Progressive implementation of priority/budgeted items in JFP / Sport & Recreation Masterplan (CapEx and OpEx).

Priority Project

- Meeting scheduled with potential supplier explore the next steps in the development of an immersive museum experience for the JFP redevelopment project
- Implementation of priority/budgeted items in JFP / Sport & Recreation Masterplan is on hold as the masterplan is yet to be finalised.
- Council has supported Friends of JF to procure items for a successful community grant.

Measure of Success 2.5.2.4

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

Sport and Recreation - Corella Dam Activation

Council, leveraging previous work completed in this area, substantively progresses an Options Analysis and Business Plan for the Corella Dam.

Cloned as Measure of Success 1.5.2.5

Funding has been secured for the "Liveable Landscapes Project" consisting of two key deliverables including:

Historical Kajabbi Rail Trail Feasibility Study

- The study aims to explore the development and effective management of the trail, repurposing the disused Kajabbi branch rail into a captivating recreational experience.

Cloncurry Recreational Dams Management Plan

- The plan aims to optimize liveability and economic growth in the region by outlining the vision for Chinaman Creek and Corella Dams' long-term use and management.

The next steps will be the development of a detailed scope and the procurement of a suitable consultant to deliver the Cloncurry Recreational Dams Management Plan.

Area of Operations 2.5.3

Tourism - Visitor Information Centre and Mary Kathleen Park

Council's Unearth Visitor Information Centre and Mary K Park are key points of contact for all tourists visiting the Shire and tourism destinations in their own right (museum, historical park, playground).

Measure of Success 2.5.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Tourism - Visitor Information Centre

Development and implementation of initiatives designed to sustain and increase visitor numbers.

- Visitor Guide in circulation through Linklogic.
- Review of Visitor guide document underway prior to reprint.
- Preparation for VIC 2024 Accreditation Audit which will be completed in April
- Old VIC building has been cleared of rubbish, minor restoration works completed, signage added and is ready to open as a new outdoor exhibit
- Additional signage has been added
- Appointed a social media marketing partner

Measure of Success 2.5.3.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Tourism - Visitor Information Centre

Increase merchandise sales.

- New merchandise has been purchased and is on display.
- Customized product unique to Cloncurry has been sourced.
- Local vendors products has been well received and is selling.
- Reporting is shown continued increase in sales

Measure of Success 2.5.3.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 49%

Tourism - Visitor Information Centre

Progressive implementation of Mary K masterplan initiatives (e.g., additional installations etc).

- The development of the Police Station is nearing completion, with the installation of signage to be completed in April.
- The mural design for the tank to be completed by The Zoo Keeper has been finalised with painting to begin in April.
- The master plan for Mary K has not been completed yet.

Area of Operations 2.5.4

Tourism - John Flynn Place

John Flynn Place honours an Australian visionary and those who joined his campaign for better living conditions in remote Australia. The museum recounts an era of technological advance, when aviation and radio overcame the isolation of vast tracts of the continent.

Measure of Success 2.5.4.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Tourism - John Flynn Place

Development and implementation of initiatives designed to sustain and increase visitor numbers.

All exhibit information has been branded to a standard format to enable guests to read data easier

New interactive exhibits are expected to be installed in April 2024

New seating has been produced and is due for arrival in April enabling guest to sit and enjoy exhibits with story telling movies

Gift store has been re arranged, new stock added to enhance the guests experience and generate increased revenue

Measure of Success 2.5.4.2

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 75%

Tourism - John Flynn Place

Increase merchandise sales.

- Q 3 Merchandise sales are up and however ticket sales are down.
- New stock has been received and merchandise displays updated.

Area of Operations 2.5.5

Tourism

Council's commitment to developing tourism opportunities in Cloncurry is facilitated by the continued upkeep and maintenance of existing facilities (John Flynn Place, Unearthed VIC, construction of new tourism infrastructure (see Priority Projects and Initiatives), support for ICT upgrade, hosting of signature events and through membership in the Outback Queensland Tourism Association.

Measure of Success 2.5.5.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Tourism - RV Friendly Policy

Implementation of "RV Friendly" Policy for Cloncurry.

Tourism staff meetings have an agenda item to discuss the Freedom Camp to ensure all staff are up-to-date / familiar with Strategy and Policy settings.

Monitoring of the Freedom camp to ensure the grounds are maintained and suitable for visitors to use.

Measure of Success 2.5.5.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Tourism

% implementation of Tourism & Economic Development Strategy (Tourism Items).

- Support the development of new tourism products that tell the story of RFDS, QANTAS, and the Early Pioneers - Eco trail developed and implemented.
- Develop a pathway to Chinaman Creek Dam from the town centre - Complete.
- Options Analysis / Feasibility Study to determine the viability of establishing a Rail Trail offering in Cloncurry - Rail Trail Feasibility Study underway- draft expected April.
- Council investigates opportunities to provide free resident and visitor Wi-Fi - Council supported funding application for WiFi a Corella Dam.
- Council, leveraging previous work completed in this area, substantively progresses an Options Analysis and Business Plan for the Corella Dam/Develop a management policy for Clem Walton Park / Corella Dam - Funding secured for Recreational Dam Management Plan.
- Develop and implement an annual Mining Conference - Conference management RFQ in market.
- Implementation of "RV Friendly" Policy for Cloncurry. - Freedom Camp implemented and operating.
- Development and implementation of initiatives designed to sustain and increase visitor numbers. - Freedom Camp/Visitor Guide/Curry Crawl/brochures/signage.

Measure of Success 2.5.5.3

Jul 01, 2023 - Oct 31, 2023

On Hold

Progress 0%

Tourism

Council secures a fixture in the Outback Masters competition in 2024.

- Project brief drafted for the Cloncurry Golf Course Feasibility Project.
- RFQ prepared, put to market, and quote provided by Australian Golf Course Management for the purpose of a funding application.
- Funding application submitted to State Development under the North West Queensland Economic Development Strategy for the Cloncurry Golf Course Feasibility Project.
- 2024 Outback Master's Program has been announced and does not include Cloncurry.
- Meeting requested with Outback Masters to discuss 2025 opportunity for the Tee off for a Tinnie hole in one challenge.

Area of Operations 2.6.1

Urban Renewal / Revitalisation

Council's Corporate Plan identifies the development of an Urban Renewal and Revitalisation Policy as a key deliverable. The aim will be to provide guidance and structure around projects and initiatives that will progressively improve the amenity of town over time.

Measure of Success 2.6.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

- Revised online application developed on Smarty Grants now active
- Policy currently under review

Urban Renewal / Revitalisation

Review the Urban Renewal and Revitalisation Policy.

Priority Initiative

Measure of Success 2.6.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

- Funding allocated and all applications reported to Council.
- \$5000 awarded to Woodham Petroleum
- \$3565.11 Awarded to Ozzie Surveyors
- EDTM actively raising awareness of grants within the community

Urban Renewal / Revitalisation

Allocation of funding to facilitate/enable objectives of Policy and quarterly (Operational Plan updates) and annual reporting (Annual Report) on initiatives funded

Priority Initiative

Area of Operations 2.6.2

Economic Diversification - Irrigated Agriculture

Council is seeking to progress an irrigated agriculture project in Cloncurry to demonstrate the potential and the viability of agricultural diversification in the Shire.

Measure of Success 2.6.2.1

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 75%

Council is looking to progress a CH Survey on part of the Town Common land identified as a suitable site for future development.

- To progress the survey, Council needs to confirm CH protocols with Mitakoodi.
- This meeting is scheduled to progress in April 2024.

Economic Diversification - Irrigated Agriculture

Continue efforts to grow irrigated agriculture operations and associated investments in Cloncurry.

Area of Operations 2.6.3

Economic Diversification - Film and TV

Following on from the 2021 benefits associated with hosting a major television production in Cloncurry, Council will explore opportunities to attract similar investments to the Shire in the future. In doing so, the aims are to stimulate economic activity, diversify economic activity and to showcase.

Measure of Success 2.6.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Economic Diversification - Film and TV

No. and success of advocacy efforts to attract film and TV production to Cloncurry.

Priority Initiative

Q3 items:

- Following a meeting with Professor Chris Carter, Director of Griffith Film School, staff discussed potential projects eligible for support under the Film Incentive Program. Initial conversation centered on the production of a "Virtual Cloncurry" catalogue of film and images that can be used by filmmakers for filming pick-up shots post-production. The Virtual Cloncurry world would be created and used by students with Council owning the asset and able to make this available to potential film makers.
- Council has offered on-site logistical support for an Isuzu vehicle commercial.
- Currently reviewing of the Film and TV policy

Measure of Success 2.6.3.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Economic Diversification - Film and TV

Report on Return on Investment for film and TV initiatives.

Priority Initiative

- Media coverage continued to identify the Film & TV investment attraction initiative during Q2 and Q3 2023-24.
- The Bank Manager, filmed in 2022-23, continued to garner attention on the national stage as it was featured in a number of short film festivals.
- To date, very little news in relation to outcomes from other filming conducted in 2022-23.
- Discussions with Griffith Film School underway on the production of a virtual Cloncurry that can be used by filmmakers for filming pick-up shots post-production. The Virtual world would be created and used by students with Council owning the asset and able to make this available to potential film makers.
- Council has offered on-site logistical support for an Isuzu vehicle commercial. This support was not eligible under the current policy.

Measure of Success 2.6.3.3

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

Economic Diversification - Commercial Accommodation

Council completes an options analysis into the development of additional commercial accommodation in Cloncurry.

- Project brief for the Cloncurry Commercial Accommodation feasibility project developed and RFQ released to market.
- Quotes received for the Cloncurry Commercial Accommodation feasibility project, currently under assessment.

Measure of Success 2.6.3.4

Jul 01, 2023 - Sep 30, 2023

Needs Attention

Progress 25%

Economic Development - Recruitment Taskforce

Reinvigorate the Recruitment Taskforce to focus on recruitment attraction and retention strategies for Cloncurry.

Council and Department of Agriculture HR teams have reviewed opportunities to trade tactics/strategies etc. in an effort to improve recruitment outcomes.

Area of Operations 2.6.4

Economic Diversification - Cotton Ginning

Council supports the expansion of broadacre cropping, and in particular, cotton.

Measure of Success 2.6.4.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Cotton Ginning - Land Acquisition

Council actively supports acquisition of land initiatives for the siting of a cotton gin in Cloncurry.

- Council-Mitakoodi engagement to recommence in April 2024. Confirmation of dates/arrangements for CH Survey etc. to be confirmed from there.
- The Department of Resources has provided pricing for the land in question.

Area of Operations 2.7.1

Parks and Gardens - Sport and Recreation

Council maintains a range of parks, gardens and sport and recreation facilities. Maintaining these to an appropriate standard is crucial to maintaining Cloncurry's status as a Tidy Town.

Measure of Success 2.7.1.1

Jul 01, 2023 - Sep 30, 2023

On Track

Progress 75%

Chinaman Creek Dam Rec Area | Mary K Park | FCP | Sheaffe Street | Robertson Park | Cemetery | Sport and Recreation Grounds

Service level standards developed for key sites and enshrined in Asset Management - Levels of Service Manual.

Service levels developed, though inconsistency in meeting service levels continues. The major initiative in Q3 to drive greater consistency was the renewal/upgrade/installation of automated irrigation systems at the following locations: Sheaffe Street, Equestrian Centre, Cemetery, Robertson Park, Ramsay Street, Mary K Park.

Measure of Success 2.7.1.2

Jul 01, 2023 - Sep 30, 2023

On Track

Progress 75%

Chinaman Creek Dam Rec Area | Mary K Park | FCP | Sheaffe Street | Robertson Park | Cemetery | Sport and Recreation Grounds

Works programs, inspections, audits, defect logging program in place to monitor adherence to service level standards.

Program in place. Consistency of response to ensure levels of service are met remains a challenge in some locations.

Area of Operations 3.1.1

Asset Conditions Assessments

Asset condition assessments: to ensure the valuation of Council assets is accurate and to ensure asset management is based on sound and up-to-date information, it is essential that Council has an awareness of asset conditions.

Measure of Success 3.1.1.1

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 50%

Asset Condition Assessments (Engineering)

Council develops an asset condition assessment plan with associated budget (e.g. for culverts, bridges, sporting facilities etc).

Asset condition assessments are completed in line with Asset Condition Assessment Plan, with focus on Sewer Pump Stations for 2023-24 and underground water and sewer assets (subject to additional funding).

- SPS network: Council has not yet commissioned the review of its SPS network, though scope/costings have been received.
- Review of underground water assets: not yet commissioned. Request for procurement assistance from FNQROC and QWRAP not productive.
- Stormwater asset condition assessment: completed
- Signage asset condition assessment: completed

Measure of Success 3.1.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Asset Condition Assessments (Engineering)

Council's Asset Register, Valuation Data and AMPs are updated based on updated Asset Condition Assessments as required.

Comprehensive Asset Revaluations for 30 June 2023 have been completed, albeit behind schedule, with final revaluations coming through in December 2023.

Asset capitalisations will continue to inform updates to the asset register for the balance of the FY.

Area of Operations 3.1.2

Asset Valuations

Asset valuations and revaluations: to ensure accurate knowledge about Council's assets and to ensure the integrity of Council's financial management planning, modelling and reporting, it is essential that Council has accurate data on the value of its assets.

Measure of Success 3.1.2.1

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Asset Valuations (Financial)

Implementation of 2022-23 detailed asset revaluation into financial management system, asset register, etc.

Completed.

Measure of Success 3.1.2.2

Jul 01, 2023 - May 31, 2024

On Track

Progress 50%

Asset Valuations (Financial)

Completion of desktop asset revaluation for 2023-24.

Comprehensive asset revaluation completed for 30 June 2023.

Desktop revaluation to be scheduled for 30 June 2024.

Area of Operations 3.1.3

Asset Register

Section 105(4)(b)(ii) of the Local Government Act 2009 requires that Council maintains an asset register. Section 180 of the Local Government Regulation 2012 requires that non-current physical assets are to be recorded on the register.

Measure of Success 3.1.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Asset Register

Asset register established, updated and maintained in line with asset acquisitions, disposals etc.

Asset registers being updated and maintained as required. Pending updates include:

- Flood Damaged roads
- Acquisition of Queensland Flight Test Range
- Heat Pump and Solar

Area of Operations 3.1.4

Asset Management Strategy and Policy

The development and implementation of an asset management policy and strategy is a crucial component of Council's Asset Management Framework.

Measure of Success 3.1.4.1

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Asset Management Strategy and Policy

Asset Management Strategy reviewed.

Asset Management Policy reviewed and adopted in March 2024 (Q3 2023-24).

Asset Management Strategy reviewed by CEO in Q3 2023-24.

Measure of Success 3.1.4.2

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Asset Management Strategy and Policy

Asset Management Policy reviewed.

Asset Management Policy

- Asset Management Policy reviewed at February 2024 workshop.
- Asset Management Policy re-adopted at March 2024 Council meeting.

Asset Management Strategy

- CEO review Asset Management Strategy in February 2024.

Area of Operations 3.1.5

Asset Management Plans

The development and implementation of asset managements plans are an important part of Council's Asset Management framework.

Measure of Success 3.1.5.1

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 75%

Asset Management Plans

Asset Management Plans reviewed biennially for the following asset classes: transport, water supply, sewer, buildings and other structures.

Council is on track to meet the target of updating its AMPs on a biennial basis. However, Council was intending to update its AMPs in Q2 2023-24 following the completion of the comprehensive asset revaluation. This will now take place in Q4 2023-24.

Measure of Success 3.1.5.2

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

Asset Management Plans

Improvement plan items are incorporated into annual budget.

Improvement Plans in AMPs have been reviewed and will inform the development of the 2024-25 budget as they did the 2023-24 budget.

Measure of Success 3.1.5.3

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Asset Management Plans

Completion of Professional Certificates in Asset Management Planning.

Completed.

Transport Infrastructure - RMPC - Traffic Management Registration Scheme

Council is required to be registered under the Traffic Management Registration Scheme in order to complete work under the RMPC.

Measure of Success 3.1.6.1

Jul 01, 2023 - Jul 31, 2023

On Track

Progress 75%

Conforming.

Transport Infrastructure - RMPC - Traffic Management Registration Scheme

Council maintains its Traffic Management Registration Scheme Status (TMRS) to work on State-controlled Roads.

Measure of Success 3.1.6.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

60% of contract value delivered by 15 December 2023. This was 5% short of target, but well positioned to deliver the whole of the contract by 15 June 2024 as well as Flood Damage reconstruction works on behalf of the Department of Main Roads.

Transport Infrastructure - RMPC - Program Development and Delivery

Council delivers >65% of RMPC Program by 30 November 2023 and 100% of RMPC Program by 15 June 2024 and actively lobbies for additional funding to meet road maintenance requirements and/or access program underspends.

Measure of Success 3.1.6.3

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

Review and planning for 2024-25 (year 2 of contract has commenced). Few changes to rates etc. anticipated given Council is engaged under a 2-year contract.

Transport Infrastructure - RMPC - Program Development and Delivery

Council completes annual review of rates and management plans in preparation for the following year's RMPC Program by 15 May 2024

- Management plans are substantially endorsed for 2024-25 period, having been reviewed in detail for the commencement of the 2-year contract.

Measure of Success 3.1.6.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Submission of invoices and forward list of works is compliant.

Transport Infrastructure - RMPC - Program Development and Delivery

Council meets all timing requirements around submission of invoices and forward lists of work (FLOW)

Area of Operations 3.2.1

Plant and Fleet

Council maintains plant and fleet to enable the delivery of key services to the community. This includes civil construction work, maintenance of parks, gardens and recreation, administrative services and so on.

Measure of Success 3.2.1.1

Jul 01, 2023 - Apr 30, 2024

On Track

Progress 90%

Plant and Fleet

1 and 6 year plant replacement program developed and updated .

Council's Fleet Asset Management processes were reviewed in Q3 2023-24 with assistance from Mead Perry Group.

Progression of PARP for 2023-24 is as follows:

- Skid Steer and trailer and attachments: procured Jan Council meeting (delivery in Q4 2023-24)
- 3 x light vehicles: procured in Q4 2023-24
- Generator for Dajarra: procured Q3 2023-24 and installed Q4 2023-24.
- Aerator unit (field maintenance) purchased.
- Tractor/slasher procured in Q2 2023-24 and delivered in Q3 2023-24.
- Toro front catch mower procured in Q2 2023-24 and delivered in Q4 2023-24.
- Generator for childcare: not yet procured.
- Street sweeper: not progressed. Acquisition deferred to 2024-25.

Measure of Success 3.2.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 80%

Plant and Fleet

Annual Plant Acquisition & Replacement Program is delivered.

80% of program delivered.

Street sweeper acquisition deferred to 2024-25.

Measure of Success 3.2.1.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Plant and Fleet

Development and implementation of plant/fleet maintenance program that tracks, at a minimum, scheduled servicing (time and quality requirements); and the planned vs. unplanned maintenance ratio.

System implemented and operational for heavy plant and fleet.

As at 31 March, there were 7 vehicles overdue for servicing (per VisionLink data).

Measure of Success 3.2.1.4

Jul 01, 2023 - Apr 30, 2024

On Track

Progress 75%

Plant and Fleet

Council benchmarks plant utilisation against sector and industry standards (using IPWEA benchmarks and CAT benchmarks).

Plant utilisation rates tracked in VisionLink and reviewed as part of Plant & Fleet Replacement Program.

Measure of Success 3.2.1.5

Jul 01, 2023 - Apr 30, 2024

On Track

Progress 75%

Plant and Fleet

Completion of IPWEA Fleet Management Certificate to improve organisational capability in Fleet procurement, reporting and planning.

- Fleet asset management planning conducted to assist in Plant Acquisition and Replacement Program review and development (and as a follow-up output from 2022-23 internal audit).
- Fleet management training identified and budgeted for in 2024-25.

Measure of Success 3.2.1.6

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Fuel consumption data benchmarks positively. E.g., very low idle / operation ratios for heavy plant. Routine and systematic reporting not yet in place.

Plant and Fleet

Council reviews fuel consumption and fuel loss via VisionLink.

Measure of Success 3.2.1.7

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

New plant Plant Acquisition & Replacement Program commenced in Q3 2023-24.

Draft PARP will be presented to Council for progressive consideration and endorsement during Q4 2023-24.

Plant and Fleet

Annual Plant Acquisition & Replacement Program is developed and presented as part of annual budget discussions.

Area of Operations 3.2.2

Project - Planning (Water and Sewer)

To ensure good decisions are made, Council is committed to good planning processes. This includes adherence to project assessment and project delivery frameworks for major projects.

Measure of Success 3.2.2.1

Jul 01, 2023 - Nov 30, 2023

Needs Attention

Progress 50%

Procurement documentation and estimated costings completed. However, not progressed to engagement at this stage.

Project - Planning (Water and Sewer)

Sewer Pump Station maintenance, renewal, replacement program developed for grant funding submission.

Measure of Success 3.2.2.2

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Project - Planning (Water and Sewer)

Rapid Mixing Tank installation project prepared for grant funding submission.

Options analysis presented to CEO, Director Infrastructure & Environment and Asset Engineer on 11 April 2024 as part of package of review and recommendations linked to other Options Analyses focused on the Cloncurry WTP.

Measure of Success 3.2.2.3

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Project - Planning (Water and Sewer)

Filtration System upgrade for manganese and iron prepared for grant funding submission.

Options analysis presented to CEO, Director Infrastructure & Environment and Asset Engineer on 11 April 2024 as part of package of review and recommendations linked to other Options Analyses focused on the Cloncurry WTP.

Measure of Success 3.2.2.4

Jul 01, 2023 - Nov 30, 2023

Needs Attention

Progress 50%

Not progressed.

- Procurement documentation requested directly from FNQROC after requests for QWRAP Coordinator.
- Requested documents not available.

Project - Planning (Water and Sewer)

Underground asset condition inspection and replacement program prepared for grant funding submission.

Measure of Success 3.2.2.5

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Project - Planning (Water and Sewer)

Plan for additional water storage capacity in Cloncurry (second clear water storage capacity).

Options analysis presented to CEO, Director Infrastructure & Environment and Asset Engineer on 11 April 2024 as part of package of review and recommendations linked to other Options Analyses focused on the Cloncurry WTP.

Area of Operations 3.2.3

Project - Planning (Reseal Program)

To ensure good decisions are made, Council is committed to good planning processes. This includes adherence to project assessment and project delivery frameworks for major projects.

Measure of Success 3.2.3.1

Jul 01, 2023 - May 31, 2024

On Track

Progress 80%

Project - Planning (Reseal Program)

Council reviews and approves reseal program for following financial year.

- Draft 2024-25 seal/reseal program to reviewed at February and March workshops.
- Feedback will be incorporated and presented to Councillors in Q4 2023-24.

Area of Operations 3.2.4

Project - Planning (Property Development)

To ensure good decisions are made, Council is committed to good planning processes. This includes adherence to project assessment and project delivery frameworks for major projects.

Measure of Success 3.2.4.1

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 45%

Project - Planning (Property Development)

Preliminary design completed for residential sub-division (Douglas or Brisbane Street).

Phase 2 Master Planning, Preliminary Design & Approvals Management in progress.

Measure of Success 3.2.4.2

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 45%

Project - Planning (Property Development)

Preliminary design for progressing Industrial sub-division Stage 2 completed.

Phase 2 Master Planning, Preliminary Design & Approvals Management in progress.

Cloned as Measure of Success 2.2.3.2

Area of Operations 3.2.5

Transport - Maintenance

Council's transport network includes rural roads, bridges, stormwater infrastructure (culverts, causeways, drainage), town streets, aerodrome runways and taxiways, footpaths and cyclepaths.

Measure of Success 3.2.5.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Transport - Maintenance and Operations

Develop 1 to 3-year maintenance and operations program for Transport Infrastructure (bridge, culvert, kerb and channel, town streets, rural roads).

Process maturing:

- Rural Road maintenance (including Emergency Works and Flood Damage) program and processes well understood.
- 1-3 year road reseal program process in place and maturing
- Stormwater asset condition pick-ups completed, but not yet fully scoped, budgeted.
- Signage asset condition pick-ups completed, but not yet fully scoped, budgeted.

Measure of Success 3.2.5.2

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Transport - Maintenance and Operations

Deliver 2023-24 maintenance and operations program for Transport Infrastructure (EOM reporting against program and budget to Council).

Majority of 'maintenance' work is currently a combination of Emergency Works and REPA.

✓ January report

✓ February report

✓ March report

Checklist (Equal Weighting) : 9/12

- ~~July report~~
- ~~August report~~
- ~~September report~~
- ~~October report~~
- ~~November report~~
- ~~December report~~
- ~~January report~~
- ~~February report~~
- ~~March report~~
- April report
- May report
- June report

Measure of Success 3.2.5.3

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 75%

Drainage - pre- and post-wet

Pre- and post-wet drainage maintenance program developed and delivered

Program not yet meeting expectations.

Measure of Success 3.2.5.4

Jul 01, 2023 - Jul 31, 2023

On Track

Progress 75%

Transport - Airport Operations

Council completes annual audit of Cloncurry Airport and actions requirements/recommendations as appropriate.

Audit report received and implementation of recommendations and improvements underway.

Measure of Success 3.2.5.5

2nd round of inspections due in Q4 2023-24.

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Transport - Airport Operations

Council completes 6 monthly inspections of Burke & Wills, Kajabbi, Duchess, and Dajarra airstrips.

Area of Operations 3.2.6

Transport - CapEx

Council's transport network includes rural roads, bridges, stormwater infrastructure (culverts, causeways, drainage), town streets, aerodrome runways and taxiways, footpaths and cyclepaths.

Measure of Success 3.2.6.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Transport - CapEx

Develop 1 to 3-year CapEx program for Transport Infrastructure (includes allocation of TIDS, R2R and other transport infrastructure funding).

TIDS & R2R

- Council's current position re: TIDS (and R2R generally follows) is to commit the next **4 years of funding** toward the Duchess - Mt Isa Road (24-25 through to 28-29).

Betterment Projects

- Council's Betterment projects are outlined in its Local Resilience Action Plan (LRAP)
- Council has 2 x Betterment submissions currently sitting with QRA in relation to Granada Road

Heavy Vehicle Safety & Productivity Program (HVSP)

- Council has secured \$5m in HVSP Funding to assist in replacing/renewing causeways on the Malbon Selwyn Road (2024-25, 2025-26)

Bridges Renewal Program:

- Council has secured \$5m in Bridges Renewal Funding to assist in delivering the Coppermine Creek Bridge Upgrade Project (2024-25, 2025-26)

Special Charge / Road Use Agreements:

- Council will progress the upgrade to seal of the unsealed section of Round Oak Road within the next 6-24 months (date to be confirmed in Q4 2023-24).

Measure of Success 3.2.6.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Transport - CapEx

Deliver 2023-24 CapEx program for Transport Infrastructure.

- Path to Chinaman Creek Dam - refer to item 1.5.2.2
- Scarr Street Upgrade - refer to item 3.2.6.3
- Coppermine Creek Bridge Upgrade - refer to item 3.2.6.4
- Malbon-Selwyn Causeway Upgrades - funding application in progress
- Kajabbi Road Upgrade to Seal (Ch0.0 to 15.238) - refer to items 3.2.17.1, 3.2.17.2, 3.2.18.1, 3.2.18.2 and 3.3.1.2

Measure of Success 3.2.6.3

Jul 01, 2023 - Nov 29, 2024

On Track

Progress 35%

Scarr Street Development

Complete detailed design for Scarr Street in preparation for submission for funding application.

Priority Project

Contract for Detailed Design awarded to Align Consulting. Site visit undertaken by Align in late-February with design works on going. RFT design packages currently scheduled to be available in November 2024.

Measure of Success 3.2.6.4

Jul 01, 2023 - Nov 30, 2025

On Track

Progress 40%

Coppermine Creek Bridge Upgrade

Council commences delivery of the Coppermine Creek Bridge Upgrade Project subject to receipt of Bridges Renewal Funding.

Request for Tender released 04 March 2024 with a closing date of 30 April 2024. To allow an appropriate amount of time to evaluate the anticipated tender responses, the current intention is to present the tender evaluation report at the June Ordinary Council meeting.

Measure of Success 3.2.6.5

Jul 01, 2023 - Jul 31, 2023

On Track

Progress 75%

Plan reviewed. Marking out of all functioning gravel pits completed (a requirement of Council's Sales Permit) and all reporting lodged in line with Forestry Act requirements.

Quarry Management

Council develops and adopts its Quarry Management Plan for 2023-24.

Area of Operations 3.2.7

Water Supply and Treatment - Maintenance

Council provides a drinking water service in Cloncurry and non-potable water services in Dajarra, Kajabbi and Malbon.

Measure of Success 3.2.7.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Water Supply and Treatment - Maintenance and Operations

Develop 1 to 3-year maintenance and operations program for Water.

Process maturing:

- Water (and wastewater) advisory and operator assistance programs in place for Cloncurry and Dajarra (Osmoflo engaged).
- Standard Operating Procedures for Cloncurry WTP due for review in Q4 2023-24 (Beca Hunter H2O engaged to assist).
- Scouring and de-sludging of lagoons completed in 2023-24.

Measure of Success 3.2.7.2

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Water Supply and Treatment - Maintenance and Operations

Deliver 2023-24 maintenance and operations program for Water.

Program delivery on track.

Measure of Success 3.2.7.3

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam Safety

Annual Project Upgrade Plan submitted as required

Annual Project Upgrade Plan submitted on 30 September 2023.

Measure of Success 3.2.7.4

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam Safety

Completion of Annual Safety Statement as required

Completed 30 September 2023.

Measure of Success 3.2.7.5

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam Safety

Completion of Annual Safety Inspection as required

Annual Safety Inspection not required in 2023 based on risk review outcome.

Measure of Success 3.2.7.6

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam Safety

Completion of compulsory Dam Safety / Surveillance Training.

Asset Engineer has completed compulsory training.

Measure of Success 3.2.7.7

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Water Infrastructure - Chinaman Creek Dam - Maintenance & Upgrades

Vegetation management program implemented.

- Council completed some initial vegetation management in December 2023 (prior to the fires) near the levee.
- Fires during the Council break period (Dec-Jan) have addressed some of the vegetation/weed management issues around Chinaman Creek Dam.
- A more extensive vegetation management program has been bundled into a QRRRF grant for levee maintenance (including vegetation management) . If successful, funding from this grant will be available from 2024-25.

Measure of Success 3.2.7.8

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Water Infrastructure - Chinaman Creek Dam - Maintenance & Upgrades

Levee repairs scoped and delivered (subject to available funding).

Levee repairs incorporated into QRRRF 2023-24 submission (submitted 20 December 2023). If successful, grant funding will be available from 1 July 2024. Preliminary works completed in December 2023 to gain a better understanding of total hours of plant/personnel likely to be required to deliver scope.

Measure of Success 3.2.7.9

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Water Infrastructure - Chinaman Creek Dam - Maintenance & Upgrades

Repair / maintain and reinstate second Harvest Pump.

2nd harvest pump in Townsville for repair and maintenance.

Measure of Success 3.2.7.10

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 75%

Water Infrastructure - Chinaman Creek Dam - Maintenance & Upgrades

Subject to funding: installation of new telemetry, monitoring equipment and EWS.

The infrastructure (telemetry and monitoring) installed on dam wall and fuse plug in December 2023 is operational.

Additional works initially scheduled for Jan/Feb 2024 will now be delivered in April 2024: installation of Early Warning System + installation of Dam-facing cameras.

Water Supply and Treatment - CapEx

Council provides a drinking water service in Cloncurry and non-potable water services in Dajarra, Kajabbi and Malbon.

Measure of Success 3.2.8.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Water Supply - CapEx

Develop 1 to 3-year CapEx program for Water (includes CNC, DAJ, MAL, KAJ).

Under development / Scope awarded:

Cloncurry:

- Electro-chlorination: scheduled for May/June delivery.
- Options Analysis: work substantially progressed on Options Analyses for clarifier, rapid mixing tank, clear water storage and presented to CEO, Director Infrastructure & Environment, Asset Engineer.
- Underground water mains replacement prioritisation planning: not progressed

Dajarra:

- Transformer upgraded to enable 2-phase power at WTP
- New (3-phase) generator installed
- Upgrade to 300kL unit scoped and priced
- Dual reticulation project on hold

Measure of Success 3.2.8.2

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 25%

Water Supply - CapEx

Deilver 2023-24 Cap Ex program for Water.

- Main Well - refer to item 3.5.1.1
- Cloncurry Water Treatment Plant - ElectroChlorination - Contract for design, supply & installation in progress with on-site works scheduled to commence by April 2024
- Cloncurry Water Treatment Plant - 2nd Rapid Mixing Tank - Options analysis in progress - refer to item 3.2.2.3
- Cloncurry Water & Sewer Network - SCADA - works to be undertaken by Alliance Automation
- Cloncurry Water Treatment Plant - Filtration System Upgrades - Options analysis in progress - refer to item 3.2.2.3
- Cloncurry Water Treatment Plant - 2nd Clear Water Storage - Options analysis in progress - refer to item 3.2.2.5

Area of Operations 3.2.9

Sewer - Maintenance and Operations

Council provides sewage treatment services in Cloncurry and Dajarra in line with its Environmental Authority. Maintaining these services to an acceptable standard is core Council business.

Measure of Success 3.2.9.1

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

Not yet developed.

Sewer - Maintenance and Operations

Develop 1 to 3-year maintenance and operations program for Sewer.

Measure of Success 3.2.9.2

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

Year round operation and maintenance program in place:

- Lagoon maintenance
- Verification monitoring program in place
- Release to land of treated effluent program in place

Sewer - Maintenance and Operations

Deliver 2023-24 maintenance and operations program for Sewer.

1 to 3-year program not yet developed.

Area of Operations 3.2.10

Sewer - CapEx

Council provides sewage treatment services in Cloncurry and Dajarra in line with its Environmental Authority. Maintaining these services to an acceptable standard is core Council business.

Measure of Success 3.2.10.1

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

SPS network review not yet completed.

SCADA upgrade fully scoped for Cloncurry treatment system: 2 stage project (with Stage 1 to be delivered in 2023-24).

Sewer - CapEx

Develop 1 to 3-year CapEx program for Sewer.

Measure of Success 3.2.10.2

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

SCADA works to be undertaken by Alliance Automation

Sewer - CapEx

Deliver 2023-24 CapEx program for Sewer.

Area of Operations 3.2.11

Waste Management - Maintenance and Operations

Council provides waste management services (kerbside collection) and waste management facilities in Cloncurry and Dajarra.

Measure of Success 3.2.11.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

- JJ Richards kerbside collection contract in place (October 2022 - October 2031)
- Standard maintenance and operations to continue (staff + loader)

Waste Management - Maintenance and Operations

Develop 1 to 3-year maintenance and operations program for Waste Management.

Measure of Success 3.2.11.2

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Year round:

- Administration of of kerbside bin collection contract;
- Landfill operations

Waste Management - Maintenance and Operations

Deliver 2023-24 maintenance and operations program for Waste Management.

Q2:

- Scrap metal recycling
- Hard waste collection

Q3:

- Post-storm clean-up activities

Area of Operations 3.2.12

Waste Management - CapEx

Council will be embarking on a range of renewal, upgrade and rehabilitation activities at its waste management facilities from 2021.

Measure of Success 3.2.12.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Regional Waste Management Strategy progressed and concluded in Q2 2023-24.

Only minor CapEx planned at this stage: renewal + installation of groundwater monitoring assets.

Waste Management - CapEx

Develop 1 to 3-year CapEx program for Waste Management.

Measure of Success 3.2.12.2

Jul 01, 2023 - Mar 31, 2024

Discontinued

No waste management CapEx projects endorsed in the 2023-2024 program

Waste Management - CapEx

Deliver 2023-24 CapEx program for Waste Management.

Buildings and Other Structures - Maintenance and Operations

Council's Buildings and Other Structures include sport and recreation facilities (playgrounds, sports fields, swimming pool), buildings (halls, sheds, kiosks, workshops), business units (saleyards, early learning centre), housing, fencing and so forth. Maintaining and operating these assets efficiently and effectively is key to provide quality services to the community.

Measure of Success 3.2.13.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Buildings and Other Structures - Maintenance and Operations

Develop 1 to 5-year maintenance program for Council-owned Housing and Accommodation.

1 to 3-year program developed at time of 2023-24 budget adoption and is in the process of delivery (reported to Council monthly). The 1 to 3-year program has been reviewed in Q3 2023-23 for the purposes of developing the 2024-25 budget.

Measure of Success 3.2.13.2

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Buildings and Other Structures - Maintenance and Operations

Develop 1 to 5-year maintenance program for Buildings and Other Structures.

1 to 3-year maintenance program has been developed and is tracking well.

Review for 2024-25 budget process completed.

Measure of Success 3.2.13.3

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Buildings and Other Structures - Maintenance and Operations

Deliver 2023-24 maintenance program for Buildings and Other Structures.

On track.

Measure of Success 3.2.13.4

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 60%

Buildings and Other Structures - Options Review for Key Assets

Council completes an Options Analysis for the future of William Pressley Place and the existing Child Care facility.

- WPP: review of NT status of WPP (NT extinguished). APP has completed site inspections at WPP. Strategic Assessment Review and long-listing of Options to commence in Q3 2023-24 and conclude in Q4 2023-24.
- Childcare: review of NT status of Childcare facility (NT extinguished). Strategic Assessment Review and long-listing of Options to commence in Q3 2023-24 and conclude in Q1 2024-25.
- The Department of Resources has provided indicative costings for acquisition of lots as freehold (includes adjacent drainage channel).

Area of Operations 3.2.14

Buildings and Other Structures - CapEx

Council's Buildings and Other Structures include sport and recreation facilities (playgrounds, sports fields, swimming pool), buildings (halls, sheds, kiosks, workshops), business units (saleyards, early learning centre), housing, fencing and so forth. Maintaining and operating these assets efficiently and effectively is key to provide quality services to the community.

Measure of Success 3.2.14.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Buildings and Other Structures - CapEx

Develop 1 to 3-year CapEx program for Buildings and Other Structures.

In delivery:

- Perkins Street Subdivision
- Rail Load Out / Trucking Yards Renewal and Upgrade

Under development/in progress:

- Detailed Design for Scarr Street Upgrade (combination of water, sewer, transport, and buildings and other structures)
- JFP: masterplan in progress (due end of May)
- Saleyards Precinct: shade structure
- Sport and Recreation Facility: masterplan in progress
- Residential Subdivision: concept design completed. Preliminary design progressing.
- William Pressley Place Options Analysis: in progress (due 30 June 2024).
- Childcare Facility Options Analysis: in progress

Measure of Success 3.2.14.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Buildings and Other Structures - CapEx

Deliver 2023-24 Cap Ex program for Buildings and Other Structures.

- John Flynn Place Masterplan - in progress with options under review
- Perkins Street Housing Development - refer to items 1.4.1.1 & 1.4.1.2
- Curry Kids New Development - refer to item 1.1.1.1
- Depot Masterplan - completed

Area of Operations 3.2.15

Housing and Accommodation

Council provides housing and accommodation for staff, over 50s (STAGs), for one resident and the PCYC Sergeant. Council is also looking at opportunities to build to lease housing to reduce barriers to living in Cloncurry.

Measure of Success 3.2.15.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 65%

Perkins Street Housing Development

Construction of the Perkins Street Housing Development completed.

Cloned from Measure of Success 1.4.1.1

Priority Project

Construction of the Perkins Street Housing Development in progress.

Measure of Success 3.2.15.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Perkins Street Housing Development

Council initiates and completes "lease off the plan" process for Perkins Street Housing Development.

Cloned from Measure of Success 1.4.1.2

Priority Project

4x Leases award and pending execution; on-going discussions/negotiations in progress for 5 remaining houses

Area of Operations 3.2.16

Housing and Accommodation

Council is committed to progressing opportunities to improve the suitability, availability and affordability of accommodation in Cloncurry. To help guide this commitment, Council developed and endorsed a Local Housing Action Plan in March 2023.

Measure of Success 3.2.16.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Housing and Accommodation

Progressive implementation of Local Housing Action Plan.

LHAP:

- Perkins Street sub-division progressing and long-term lease RFT released to market in Q2 2023-24 with 4 leases locked in during Q3 2023-24 for commencement on 1 July 2024.
- Residential subdivision planning concept and preferred option endorsed. Preliminary planning for subdivision now progressing.
- Regular contact with State Government in relation to Social and GEH housing. Social housing identified for development in Cloncurry appears to have stalled.

Area of Operations 3.2.17

Transport Infrastructure - TIDS

The Department of Transport and Main Roads provides TIDS funding to Councils to assist in road maintenance and upgrade projects.

Measure of Success 3.2.17.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Transport Infrastructure - TIDS - Delivery

All TIDS (Transport Infrastructure Development Scheme) projects meet eligibility, time, quality, budget and reporting requirements - Kajabbi Road Upgrade Project in 2023-24.

*Intention is to deliver TIDS early in FY.

Kajabbi Rd (Ch0-Ch8.816) construction works commenced September 2023 & in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. Scheduled for completion in 2Q24.

Measure of Success 3.2.17.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Transport Infrastructure - TIDS - Delivery

Council receives monthly progress updates.

Construction works commenced September 2023 & in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. Scheduled for completion in 2Q24.

Area of Operations 3.2.18

Transport Infrastructure - R2R

The Department of Infrastructure and Regional Development provides R2R funding to Councils to assist in transport infrastructure maintenance and upgrade projects.

Measure of Success 3.2.18.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 45%

Construction works commenced September 2023 & in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. Scheduled for completion in 2Q24.

Transport Infrastructure - R2R - Delivery

All Roads 2 Recovery (R2R) projects meet eligibility, time, quality, budget and reporting requirements - Kajabbi Road Upgrade Project in 2023-24.

*Intention is to deliver R2R early in FY.

Measure of Success 3.2.18.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Construction works commenced September 2023 & in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. Scheduled for completion in 2Q24.

Transport Infrastructure - R2R - Delivery

Council receives monthly progress updates via Council meeting reports.

Area of Operations 3.2.19

Transport Infrastructure - DRFA - Project Management

The DRFA is a joint Commonwealth and State Government arrangement that provides a diverse range of funding relief measures following an eligible disaster. Activation, eligibility and funding/expenditure requirements are outlined in the Queensland Disaster Relief and Recovery Guidelines.

Measure of Success 3.2.19.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

External Project Management Services provider delivering the DRFA program in line with the Contract KPI's.

Transport Infrastructure - DRFA - Project Management

DRFA (Disaster Recovery Funding Arrangements) project management services meet contract KPIs.

Measure of Success 3.2.19.2

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Draft DRFA Policy reviewed by QRA, Lonergan Project Services, Yellow (project management) in Q2 and Q3 2023-24.

Transport Infrastructure - DRFA - Policy

Council develops a Flood Damage Policy to provide framework for PM consultancy contracts and KPIs, reporting, delivery of Emergency Works, REPA, Betterment and so forth.

Policy will be forwarded for adoption in Q4 2023-24.

Transport Infrastructure - DRFA - Project/Program Delivery

The DRFA is a joint Commonwealth and State Government arrangement that provides a diverse range of funding relief measures following an eligible disaster. Activation, eligibility and funding/expenditure requirements are outlined in the Queensland Disaster Relief and Recovery Guidelines.

Measure of Success 3.2.20.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Transport Infrastructure - DRFA - Project/Program Delivery

All DRFA projects are compliant with regard to eligibility, time, cost, quality and reporting requirements, with the aim of completing REPA works as early as practicable (e.g., prior to 31 October 2023 pending timing of disaster activation).

- DRFA 2122 projects - 5x Submissions approved. 12x Contracts Awarded with works commenced in January 2023. 9x Contracts completed; 1x Contract to be varied as 2122 SoW replaced by 2223 event SoW; 2x Contracts in progress; approximately 84% of the REPA program completed.
- DRFA 2223 projects - 5x Submissions approved. 1x 2122 Contract to be varied as 2223 event SoW replaces the 2122 SoW; 2x 2122 Contracts to be varied to include additional works; 4x Contracts Awarded; 7x Works Packages awarded via the existing Register of Prequalified Suppliers (ROPS); approximately 71% of the REPA program completed.
- DRFA2324 projects - Emergent Works currently in progress; 1x Submission made; 1x Submission being finalised; additional submissions being prepared.

Measure of Success 3.2.20.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Transport Infrastructure - DRFA - Project/Program Delivery

Council receives monthly progress updates.

- DRFA 2122 projects - 5x Submissions approved. 12x Contracts Awarded with works commenced in January 2023. 9x Contracts completed; 1x Contract to be varied as 2122 SoW replaced by 2223 event SoW; 2x Contracts in progress; approximately 84% of the REPA program completed.
- DRFA 2223 projects - 5x Submissions approved. 1x 2122 Contract to be varied as 2223 event SoW replaces the 2122 SoW; 2x 2122 Contracts to be varied to include additional works; 4x Contracts Awarded; 7x Works Packages awarded via the existing Register of Prequalified Suppliers (ROPS); approximately 71% of the REPA program completed.
- DRFA 2324 projects - Emergent Works currently in progress; 1x Submission made; 1x Submission being finalised; additional submissions being prepared.

Road Use Agreements / Regulation of Heavy Vehicles

The Mineral Resources Act provides for the entry into Road Use Agreements where >10,000t of relevant material to be hauled on a Local Government Controlled Road.

Measure of Success 3.2.21.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Road Use Agreements / Regulation of Heavy Vehicles

Road Use Agreement (RUA) signed where >10,000t of relevant material carted on a local controlled road or utilises Revenue Statement "Special Rate" as appropriate.

Status update on Road User Agreements in 2023-24:

- **Capricorn Copper:**
 - Agreement negotiated. No impact anticipated in short-term.
- **Chinova:**
 - Agreement negotiated. Minimum impact anticipated in short term.
- **True North Copper and various roads:**
 - Revised NRUA under review.
 - Geotechnical and design items progressing for upgrade of unsealed section of Round Oak Road.
 - Target execution date end of April 2024
- **CRA and Corella Park Road:**
 - RUA negotiations stalled.
 - CRA has paid 2023-24 Special Charge for reseal of ~7km of Corella Park Road
 - Special Charge under development for 2024-25.

Measure of Success 3.2.21.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Road Use Agreements / Regulation of Heavy Vehicles

NHVR permits/licences reviewed as and when required.

Conforming

Measure of Success 3.2.21.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Road Use Agreements / Regulation of Heavy Vehicles

Road openings/closures have regard to GVM.

Conforming.

Measure of Success 3.2.21.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Road Use Agreements / Regulation of Heavy Vehicles

Quarterly review of RUAs.

Q3 2023-24 quarterly review completed: CEO & Shared Services Manager. Mt Colin haulage flagged for further follow up.

Area of Operations 3.2.22

Projects - Completion Reports

Project Completion Reports are essential components of the Project Management Framework, providing a comprehensive overview of the project's accomplishments and outcomes. These reports serve as a record of the project's journey, documenting the goals set, strategies implemented, and results achieved. They outline the project's scope, timeline, resources utilised, and key milestones reached. Additionally, project completion reports analyse the project's overall performance, including successes, challenges faced, and lessons learned. These reports facilitate evaluation and accountability, enabling stakeholders to assess the project's effectiveness, identify areas of improvement, and make informed decisions for future initiatives. By summarising the project's objectives, activities, and outcomes, project completion reports contribute to organisational learning and aid in continuous improvement.

Measure of Success 3.2.22.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Project completion reports submitted as soon as practicable following project completion.

Project - Completion Reports

Project Completion Reports submitted to Council Workshop as soon as practicable following project completion.

Area of Operations 3.3.1

Transport Infrastructure - DRFA - Betterment Projects

Council occasionally has an opportunity to access external funding to build more robust infrastructure via the Disaster Relief and Recovery Arrangements Betterment Program. These projects aim to make regularly impacted assets more resilient, reducing future recovery/restoration costs.

Measure of Success 3.3.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 80%

Transport Infrastructure - DRFA - Betterment Projects

Council develops and maintains list of Betterment projects.

- 2023 Betterment projects - 2x Submissions for Granada Road made (CISC.0048.2223 - CH10,780-13,896 & CISC.0049.2223 - CH0-57 & CH13,896-24,700). List of other potential projects identified and scoped.
- 2022 Betterment projects - 2 x submitted projects. 1 project successful Kajabbi Rd (Ch8.816 to Ch15.538). Design works completed. Construction works commenced September 2023 & in progress. Scheduled for completion in 1Q24.

Measure of Success 3.3.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 70%

Transport Infrastructure - DRFA - Betterment Projects

Council delivers the Kajabbi Betterment Project in 2023-24.

Kajabbi Rd (Ch8.816 to Ch15.538) construction works commenced September 2023 and in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. Scheduled for completion in 2Q24.

Priority Project

Area of Operations 3.4.1

Roads - Gates and Grids

While Council has the responsibility for the control, care, and management of our public roads, the responsibility transfers to the property owner for gates and grids which are permitted for use.

Measure of Success 3.4.1.1

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

All gates and grids logged.

Roads - Gates and Grids

Council establishes an asset register for gates, grids and associated signage in REFLECT.

Measure of Success 3.4.1.2

Jul 01, 2023 - Jun 30, 2024

On Hold

Progress 50%

Project on hold pending resource availability: Works Manager + Asset Engineer.

Roads - Gates and Grids

Council develops and implements a grid inspection assessment.

Area of Operations 3.4.2

Roads Off Alignment

Cloncurry, like many local governments, has a significant portion of its road network off alignment. Any Council-controlled road off alignment presents a range of potential risks that should be mitigated.

Measure of Success 3.4.2.1

Jul 01, 2023 - Sep 30, 2023

On Track

Progress 75%

No further update Q2 2023-24: implications of Mitakoodi #5 claim on alignment and associated implications for Permits to Occupy pending - no change.

Roads Off Alignment

Complete Roxmere Road off alignment rectification items.

- Representatives from the Department of Resources presented on this item to elected members during Q3 2023-24.

Measure of Success 3.4.2.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

CEO + Lonergan's Project Services liaising with Department of Resources and cadastral surveyors to scope out this project.

Roads Off Alignment

Scope northern Roads Off Alignment Project.

- At this stage, there is a high degree of confidence that the Digital Road Network data compiled in MARS will satisfy quality/accuracy requirements to progress the development of desktop survey plans.

Area of Operations 3.4.3

Geographic Information Systems (GIS)

GIS is a powerful tool for visually representing data. It has the potential to provide Council and community members with access to useful information to assist in decision making.

Measure of Success 3.4.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Project progressing. Last set of training and upgrades in Q2 2023-24.

Next deliverable scheduled for Q4 2023-24.

Geographic Information Systems (GIS)

Implementation of MapInfo project (including dedicated training budget and bureau service).

Measure of Success 3.4.3.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Progressive updates to MapInfo system and Reflect/Recover.

Geographic Information Systems (GIS)

Council's Geographic Information System (GIS) is up to date, containing: all relevant asset layers, gravel pit information, CH clearance information, rateable property information, leases and licences, as-constructed drawings etc.

Area of Operations 3.4.4

Business Systems and Applications - Asset Management

Council is looking to develop its asset management capabilities through the adoption of an asset management system that integrates with Council's other business systems (finance, records, GIS), allows for asset data capture (on any device, anywhere, anytime), assists in maintenance planning/scheduling and improves Council reporting on assets.

Measure of Success 3.4.4.1

Jul 01, 2023 - Jul 31, 2023

Completed

Progress 100%

Financial asset registers are being fully maintained within the Synergy Soft / Altus software environment.

Business Systems and Applications - Asset Management

Update and maintain asset register within Synergy Soft / Altus.

Measure of Success 3.4.4.2

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Recover: embedded and functioning well as information/records repository for Flood Damage.

Business Systems - Reflect

Embed and roll out Reflect to improve Council's asset management system for inspections, audits, defects, work orders etc. across all asset classes: water, sewer, buildings, transport assets.

Cloned from Measure of Success 5.5.2.4

Area of Operations 3.4.5

Financial Reporting - Expenditure by Asset Class

To ensure visibility over operational costs and to review the impact of efficiency measures, it is important that the organisation clearly captures and reviews these costs.

Measure of Success 3.4.5.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Reporting of operational expenditure by asset class commenced in the Council Monthly Financial Report for July 2023.

Financial Reporting - Expenditure by Asset Class

Monthly finance report details operational expenditure by asset class (water, wastewater, waste, buildings and facilities etc).

Area of Operations 3.4.6

Efficiency Dividends

Council investigates opportunities that improve efficiencies in service delivery while achieving the same or a higher level of service (e.g. projects and initiatives).

Measure of Success 3.4.6.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Q3: the following deliverables in Q3 address increased effectiveness of services/service level quality, though without a corresponding decrease in servicing costs.

Efficiency Dividends

Council investigates opportunities that improve efficiencies in service delivery while achieving the same or a higher level of service (e.g. projects and initiatives).

- CCTV Stage 2: project has delivered additional coverage and upgraded capabilities across multiple sites and 95 cameras
- Heat Pump installation: intended to increase utilisation rates during cooler months of the year (including for seniors,
- Irrigation upgrades: installation of automated irrigation and enhanced telemetry and monitoring across the following sites (Sheaffe Street, Equestrian Centre, JFP, Robertson Park, Ramsay Street)

Area of Operations 3.5.1

Water Security

Council investments and advocacy improve water security for the communities of Cloncurry

Measure of Success 3.5.1.1

Jul 01, 2023 - Jan 31, 2024

On Track

Progress 98%

Works to complete & commission Main Well chamber were delayed in January & February due to wet weather and river level inundating the site. Commissioning works completed in March 2024 with final calibration scheduled to be completed in April 2024.

Water Security - Main Well

Completion of the Main Well Project

Area of Operations 3.5.2

Water Supply

Council advocates to improve water access, monitor water allocation, and lower reliance.

Measure of Success 3.5.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

✓February report

✓March report

Water Consumption

Council reports on water consumption by source in monthly Council meeting reports.

Checklist (Equal Weighting) : 9/12

- July report
- August report
- September report
- October report
- November report
- December report
- January report
- February report
- March report
- April report
- May report
- June report

Measure of Success 3.5.2.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Dajarra Treated Water Network

Council improves resilience of Dajarra treated water network.

Q3 activities:

- Ergon completed upgrade to WTP to enable 2-phase power
- Installation of new generator at Dajarra WTP
- Further review of Dual Reticulation Project scope
- Scoping of 300kL p/day plant upgrade

Area of Operations 4.1.1

Biosecurity Plan

Council is required to adopt a Biosecurity Plan under the Biosecurity Act 2014. This Plan will be developed in association with Biosecurity Queensland and a range of key local stakeholders.

Measure of Success 4.1.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Biosecurity - Weed and Animal Management

Review Regional Biosecurity Plan.

Priority Initiative

CEO has reviewed the Regional Biosecurity Plan (RBP) and discussed with Southern Gulf.

- The RBP does not come with an Annual Action Plan, but identifies how Council will react to particular pests in particular catchments.
- No changes recommended at this stage, just need to get out and attack some weeds.

Measure of Success 4.1.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Biosecurity - Weed and Animal Management

Deliver 2x aerial 1080 baiting programs per annum.

Priority Initiative

Checklist (Equal Weighting) : 1/2

- Aerial baiting #1
- Aerial baiting #2

Aerial baiting 1: completed

Aerial baiting 2: preparation underway for May 2024.

Measure of Success 4.1.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Biosecurity - Weed and Animal Management

Deliver Cloncurry River weed management project (spray and burn of western bank of Cloncurry River).

Priority Initiative

Completed (railway bridge to Ernest Henry bridge section).

Measure of Success 4.1.1.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Biosecurity - Weed and Animal Management

Deliver ad hoc weed management program.

Priority Initiative

Activities include:

- In house control activities continue with a targeted detection and spraying program that is now being reported to Council on a monthly basis.
- Trial of new chemical products on various weeds
- Continue to support volunteers with chemicals and looking to conduct education sessions during Q3.
- Council released an RFQ for delivery of weed management activities in Q3 2023-24 that will be awarded in Q4 2023-24.
- Mechanical removal of weeds at Chinaman Creek Dam completed

Measure of Success 4.1.1.5

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Biosecurity - Weed and Animal Management

Maintain and report on wild dog bounty.

Priority Initiative

Compliant. Reporting monthly to Council.

Measure of Success 4.1.1.6

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Aquatic weed program for Chinaman Creek Dam developed for 2024-25 budget, combining weed harvester operations and loader/backhoe operations (when water levels low and weed exposed).

Biosecurity - Weed and Animal Management

Develop and implement an aquatic weed harvesting program at the Chinaman Creek Dam.

Priority Initiative

Measure of Success 4.1.1.7

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

3 rounds of mosquito fogging completed to date.

P&E reviewing options to procure mosquito fogging unit for 2024-25.

Biosecurity - Weed and Animal Management

Council completes 2x mosquito fogging programs per annum.

Priority Initiative

Checklist (Equal Weighting) : 2/2

- Mosquito fogging #1
- Mosquito fogging #2

Area of Operations 4.2.2

Waste Management - Operations

Council's Environmental Authority requires that Council undertake a range of monitoring and reporting activities in relation to waste management activities. This includes requirements around monitoring of ground water, tracking volumes and types of waste received, provision of annual reporting and so on.

Measure of Success 4.2.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Waste Management Compliance - Monitoring and Reporting

Council creates a compliance program for all waste management monitoring and reporting requirements.

Priority Initiative

Waste management reporting for 2023-24 was completed in Q1 2023-24.

- Waste management reporting for 2024-25 is due again in July 24.
- Information is compiled monthly and prepared as a report to DES during June of each year, the report details reportable incidents, total volume of material received and groundwater monitoring results.

Measure of Success 4.2.2.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Waste Management Compliance - Monitoring and Reporting

Council budgets for and meets all monitoring and reporting requirements associated with its EA for waste management.

Conforming.

Measure of Success 4.2.2.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Waste Management Compliance - Monitoring and Reporting

Council develops and maintains longitudinal data sets for all monitoring and reporting activities in line with the EA and other reporting requirements.

Conforming.

Measure of Success 4.2.2.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Waste Management - Tidy Town

Council develops and implements a Tidy Town campaign to address issues with litter, graffiti and general untidiness (including cleanliness of street bins).

Q3 activities:

- Clean Up Australia Day
- Social media posting on tidy towns
- Completion of CCTV Stage 2
- Installation of automated irrigation in key locations

Measure of Success 4.2.2.5

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Waste Management - Recycling

Complete options analysis for kerbside recycling in the context of Mount Isa City Council's decision to construct and operate a Materials Recovery Facility.

Liaison with MICC ongoing, as with APC Waste Management consultants.

- With the exception of any MRF receipting costs, the cost profile for implementing kerbside recycling is well understood.
- No waste management levy would be applied to recyclables sent from CNC to ISA.
- MICC have committed to engaging further in Q4 2023-24.

A 1 July 2024 implementation timeframe for implementation of recycling will not be achievable.

Area of Operations 4.2.3

Waste Management Compliance - Receipt of Regulated Waste

Under Queensland's environmental protection legislation waste handlers are required to submit waste tracking information to the Department of Environment and Science (the department) as part of the system for tracking waste types as listed in Schedule 11 of the Environmental Protection Regulation 2019 (the Regulation).

https://environment.des.qld.gov.au/__data/assets/pdf_file/0021/86340/managing-wt-qld-overview.pdf

Measure of Success 4.2.3.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

System in place.

Waste Management Compliance - Receipt of Regulated Waste

Council develops and implements a system to manage waste tracking for regulated waste streams (e.g. asbestos, batteries etc).

Measure of Success 4.2.3.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Compliant

Waste Management Compliance - Receipt of Regulated Waste

Council meets all requirements in relation to waste tracking certificates.

Area of Operations 4.3.1

Sewer Treatment - Environmental Authority and Release to Land Arrangements

Environmental authorities for sewer treatment operations (and their associated operating conditions) focus on release to land parameters for treated effluent (location and quality). Where beneficial to Council, Council should consider reviewing its EA.

Measure of Success 4.3.1.1

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Compliant. EA parameters for release to land being met. Council is producing Class A treated effluent.

Sewer Treatment - Environmental Authority and Release to Land Arrangements

Council reviews release to land parameters for Cloncurry.

Measure of Success 4.3.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Q3: Council reviewed information re: Council's registration as a Recycled Water provider, volumes available for utilisation at release to land sites, and endorsed release of an EOI to determine interest in the beneficial re-use of treated effluent.

Sewer Treatment - Environmental Authority and Release to Land Arrangements

Council completes release to land project.

Area of Operations 4.3.2

Sewerage Treatment - Monitoring Requirements

Council operates under an Environmental Authority in delivering waste water services. It is important that Council is aware of, and meets its responsibilities under this authority, including those in relation to monitoring of inputs, outputs and impacts and in relation to reporting: reporting of non-compliances, submission of SWIM data and so forth.

Measure of Success 4.3.2.1



Compliant and substantially effective.

Sewer Treatment Operations - Monitoring and Reporting

Implement verification monitoring program for sewer treatment services in Cloncurry and Dajarra in line with Environmental Authority requirements (monthly testing).

Measure of Success 4.3.2.2



Compliant and substantially effective.

Sewer Treatment Operations - Monitoring and Reporting

Develop and maintain longitudinal dataset for all monitored parameters.

Measure of Success 4.3.2.3



Compliant and substantially effective.

Sewer Treatment Operations - Monitoring and Reporting

Complete and submit all monthly, quarterly and annual reporting in line with Council and other mandatory reporting requirements.

Area of Operations 4.3.3

Drinking Water Quality Management Plan

Sections 92-101 of the Water Supply (Safety and Reliability) Act 2008 requires that all drinking water service providers (such as Council) must prepare a Drinking Water Quality Management Plan. The Act also requires that Council review, amend where necessary and report on the implementation of the DWQMP.

DWQMP guideline: https://www.rdmw.qld.gov.au/__data/assets/pdf_file/0010/1655398/dwqmp-guideline-prep-review-audit.pdf

Measure of Success 4.3.3.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Annual review complete.

Annual report complete.

Drinking Water Quality Management Plan

Comply with DWQMP reporting, reviewing and auditing requirements:

- Annual review and report: 30 November 2023
- Audit: 30 November 2024

Measure of Success 4.3.3.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

The Risk Management Improvement Plan in the most recently reviewed DWQMP (Jan 2024) is informing the 2024-25 budget process, as it did the 2023-24 process.

Drinking Water Quality Management Plan

Council prepares a budget adequate to ensure the implementation of the Risk Management Improvement Plan and to address improvement activities recommended by 3rd Party Audit.

Area of Operations 4.3.4

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Council, as a drinking water service provider under the Water Supply (Safety and Reliability Act) 2008, is responsible for providing safe and reliable drinking water. As part of this responsibility, Council is required to conduct routine monitoring and on drinking water quality and to forward/publish these reports to the regulator and to other stakeholders. It is also a requirement that Council publishes its Customer Service Standards for provision of drinking water services (per s115 of the Water Supply Act 2008).

Measure of Success 4.3.4.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Review Customer Service Standards and update as required.

- QWRAP review process has been completed. No substantive value derived from this process, which was a little disappointing.
- Council will now incorporate a review (including engagement with relevant stakeholder) of the CSS as part of its 2nd internal audit of 2023-24 (Customer Service and Complaints Management).

Measure of Success 4.3.4.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Implement verification monitoring program outlined in DWQMP for Cloncurry

Compliant and substantially effective.

Measure of Success 4.3.4.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Develop and maintain longitudinal dataset for all monitored parameters.

Compliant.

Measure of Success 4.3.4.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Complete and submit all monthly, quarterly and annual reporting in line with Customer Service Standards, SWIM reporting, EA annual reporting, and DWQMP reporting etc.

Compliant.

Dajarra Water Treatment - Reporting Requirements

Council is in the process of transitioning the Dajarra non-potable water supply scheme to a drinking water supply scheme.

Measure of Success 4.3.5.1

Compliant and substantially effective.

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Dajarra Water Treatment - Monitoring and Reporting Requirements

Implement verification monitoring program outlined in DWQMP for Dajarra.

Measure of Success 4.3.5.2

Compliant.

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Dajarra Water Treatment - Monitoring and Reporting Requirements

Develop and maintain longitudinal dataset for all monitored water quality parameters

Measure of Success 4.3.5.3

Compliant and substantially effective.

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Dajarra Water Treatment - Monitoring and Reporting Requirements

Develop and maintain longitudinal dataset for all plant performance parameters.

Measure of Success 4.3.5.4

Compliant.

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Dajarra Water Treatment - Monitoring and Reporting Requirements

Complete and submit all monthly, quarterly and annual reporting in line with Customer Service Standards, SWIM reporting, EA annual reporting, and DWQMP reporting etc.

Area of Operations 4.4.1

Renewable Energy

Council undertakes minor renewable energy projects, to lower the ongoing cost of electricity.

Measure of Success 4.4.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Funding secured via the Minor Infrastructure Program grant.

Sport and Recreation - Aquatic Facility

Secure funding to install heat pump and solar power to the Cloncurry Aquatic Facility.

Cloned from Measure of Success 1.5.1.3

Measure of Success 4.4.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Heat Pump installation was completed in April 2024. Installation of the Solar System pending Q4 2023-24.

Sport and Recreation - Aquatic Facility

Install heat pump and solar system in accordance with funding program and 2023-24 budget.

Cloned from Measure of Success 1.5.1.4

Area of Operations 5.1.1

Community Engagement

"Democratic representation, social inclusion, and meaningful community engagement" is one of the local government principles outlined in section 4 of the Local Government Act 2009. It is important that Council solicits community feedback on major initiatives, either as a legislative requirement (e.g. Planning Scheme, Biosecurity Plan, Waste Reduction and Recycling Plan) or as a business-as-usual practice that contributes to the good governance of the Shire.

Measure of Success 5.1.1.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 50%

Second Community Forum scheduled for May 2024.

Stakeholder Consultation and Engagement

Community Forums x 2 per annum

Checklist (Equal Weighting) : 1/2

- ~~Community Forum #1~~
- Community Forum #2

Measure of Success 5.1.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Smoko with the Mayor sessions delivered monthly.

Stakeholder Consultation and Engagement

Smoko with the Mayor

Measure of Success 5.1.1.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Venue User Group meetings held in Q3 2023-24 for:

- Equestrian Centre
- Showgrounds

Stakeholder Consultation and Engagement

Community/stakeholder engagement sessions held where relevant

Measure of Success 5.1.1.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Q3:

- Characterized by caretaker period and quadrennial elections.

Stakeholder Consultation and Engagement

Community Surveys released where relevant (e.g. to test and/or demonstrate support for particular projects/initiatives or components thereof)

Measure of Success 5.1.1.5

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

LGAQ digital dashboard project not yet delivered: drafts are available via online portal, but not yet featured on Council's website.

Stakeholder Consultation and Engagement

Increase community access to a range of data sets via Council's website

Additional information added/incorporated into monthly Council meeting reports.

Area of Operations 5.2.1

Corporate Plan

The Corporate Plan defines Council’s strategic vision for the next five years and identifies the ways in which Council will measure its performance in delivering on this vision.

s105(5)(a)(i) of the LGA 2009 identifies the requirement to have a Corporate Plan.

s165 of the LGR 2012 outlines the preparation requirements for the Corporate Plan and s166 of the LGR 2012 outlines the content requirements of the Corporate Plan (strategic direction of Council, performance indicators for measuring progress in achieving Council's vision for the future).

Measure of Success 5.2.1.1

May 01, 2024 - May 31, 2024

Upcoming

Corporate Plan

Corporate Plan reviewed annually

Measure of Success 5.2.1.2

Nov 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Completed

Corporate Plan

Performance against Corporate Plan deliverables outlined in Annual Report.

Area of Operations 5.2.2

Operational Plan

The Operational Plan is a major planning document within council's corporate performance, planning, reporting and risk management framework. It outlines the significant initiatives and key operational activities that Council delivers in a given financial year to progress the priorities and strategies in the Corporate Plan.

s105(5)(a)(v) of the LGA 2009: requirement to have an Operational Plan.

s175 of the LGR 2012 outlines the requirements that the Operational Plan is consistent with the annual budget, states how Council will implement the Corporate Plan and how Council will manage operational risks.

Measure of Success 5.2.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Q3 updates completed

Operational Plan - Quarterly Progress Report

Executive Leadership Team to provide quarterly update on the progress of the Operational Plan.

Checklist (Equal Weighting) : 3/4

- ~~Q1 completed~~
- ~~Q2 completed~~
- ~~Q3 completed~~
- Q4 completed

Measure of Success 5.2.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

✓Q4 2022-2023

✓Q1 2023-2024

✓Q2 2023-2024

✓Q3 2023-2024

Operational Plan - Quarterly Progress Report

Present Quarterly Progress Report to Council.

Checklist (Equal Weighting) : 4/4

- ~~Q4 2022-2023~~
- ~~Q1 2023-2024~~
- ~~Q2 2023-2024~~
- ~~Q3 2023-2024~~

Measure of Success 5.2.2.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Q3 report to be published on Council's website following the Ordinary Meeting of Council in April 2024.

Operational Plan - Quarterly Progress Report

Endorsed Operational Plan Quarterly Progress Report published on Council's Website.

Measure of Success 5.2.2.4

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

First draft of Operational Plan 2024-25 drafted and will be presented to Council in Q4 2024-25 in line with updated Budget Timetable.

Operational Plan

Draft of Operational Plan for following financial year presented to Council.

Measure of Success 5.2.2.5

To commence in Q3 2023-24 and finalise in Q4 2023-24.

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Operational Plan

Operational Plan for following financial year adopted.

Area of Operations 5.2.3

ICT Strategy

Council's operations are increasingly reliant on ICT/digital technology. This enables productivity and performance dividends when implemented well and also exposes Council to a wide-range of risks. To manage these risks and opportunities, Council will adopt a 5-year ICT Strategy.

Measure of Success 5.2.3.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

ICT Strategy

ICT Strategy implemented with coverage of governance; emerging trends and technologies; business systems and applications; infrastructure and technology; IT business continuity; security; IT project management; information management.

Draft ICT Strategy received in 2022-2023 financial year. Current focus of implementation is a move to a more streamlined Managed Services arrangement and the transfer of Council's IT systems to a more user-friendly Cloud-based platform. This will be an implementation for Q1 2024-25.

Area of Operations 5.2.4

Economic Development

Council's economic development portfolio covers a wide-range of projects and initiatives that are designed to attract and retain population, facilitate investment, sustain and grow local businesses, diversify business and industry opportunities and so on. Many of these initiatives and the deliverables associated with them are captured in Council's Economic Development Strategy.

Measure of Success 5.2.4.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Economic Development

% implementation of Tourism & Economic Development Strategy (ED items).

Cloned from Measure of Success 2.2.4.1

- The Draft Economic Development Strategy was endorsed at the December meeting.
- EDS has been inputted into Envisio for quarterly reporting to the Council.
- An options analysis and feasibility study are currently underway to determine the viability of establishing a Rail Trail offering in Cloncurry.
- The Great Walk Project, which runs from Cloncurry to Mt Isa, is also in progress.
- A pathway to the Chinaman Creek Dam from the town centre has been completed.
- The Cloncurry Commercial accommodation feasibility study is ongoing.
- Planning is underway for Meeting of the Mines 2024.
- Council continues to advocate and support the development of the film industry. Film Incentive grants have been advertised, and we are actively engaging with industry stakeholders.
- Rezdy online booking services has been implemented Council tourism products.
- Advocacy effort continue- flights, health care, infrastructure etc
- The Activate Cloncurry Strategy has reached draft.
- John Flynn Place & Recreational Grounds Master Plan underway
- Construction of the Perkins Street Housing Development underway
- Regular E-Newsletters sent to businesses
- Regularly updates provided to local businesses on grant opportunities, and available support.
- Secretarial support provided to LBN and attend all meetings
- Business incubator project funding application submitted

Area of Operations 5.3.1

Council Representations

Elected members regularly attend meetings/conferences of organisations of which Council is a member.

Measure of Success 5.3.1.1

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Mayor, Cr Keyes and CEO attended LGAQ annual conference in Gladstone in October 2023.

LGAQ Conference

Council sends the Mayor, one Councillor, and the CEO to the annual LGAQ conference as delegates and monitor respectively.

Measure of Success 5.3.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Council representatives are regular attendees at these meetings:

- Mayor Campbell is an Executive Committee member of MITEZ
- Mayor Campbell is the MITEZ representative on the OQTA
- Council reps routinely attend RDA events

Meeting attendance

A Council representative attends RDA/MITEZ/OQTA meetings and conferences.

Area of Operations 5.4.1

Rates

Rates and charges constitute approximately 50% of Council's revenue.

Section 104(1) of the Local Government Act 2009 provides that Council may levy rates or charges only by a rate notice. Section 104(2) outlines the content requirements of a rate notice.

Measure of Success 5.4.1.1

Jul 01, 2023 - Aug 31, 2023

Completed

Progress 100%

First half-year rates levied and issued 23 August 2023 with a due date of 27 September 2023.

Rates

1st half rates levied

Measure of Success 5.4.1.2

Jul 01, 2023 - Feb 29, 2024

Completed

Progress 100%

2nd half rates levied in February 2024 with a prompt payment discount date of 13 March 2024.

Rates

2nd half rates levied

Measure of Success 5.4.1.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

✓ January 2024 - Completed

✓ February 2024 - Completed

✓ March 2024 - Completed

Rates

Monthly Finance Report tracks rates revenue and rates arrears.

Checklist (Equal Weighting) : 9/12

- ~~July 2023 - Completed~~
- ~~August 2023 - Completed~~
- ~~September 2023 - Completed~~
- ~~October 2023 - Completed~~
- ~~November 2023 - Completed~~
- ~~December 2023 - Completed~~
- ~~January 2024 - Completed~~
- ~~February 2024 - Completed~~
- ~~March 2024 - Completed~~
- April 2024 - Completed
- May 2024 - Completed
- June 2024 - Completed

Measure of Success 5.4.1.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Rates

Council actively manages rates arrears in line with relevant policies and pursuant to its regulatory powers under the Local Government Act 2009 and Local Government Regulation 2012.

Checklist (Equal Weighting) : 9/12

- ~~July 2023 - Completed~~
- ~~August 2023 - Completed~~
- ~~September 2023 - Completed~~
- ~~October 2023 - Completed~~
- ~~November 2023 - Completed~~
- ~~December 2023 - Completed~~
- ~~January 2024 - Completed~~
- ~~February 2024 - Completed~~
- ~~March 2024 - Completed~~
- April 2024 - Completed
- May 2024 - Completed
- June 2024 - Completed

Year round:

- Monthly Council meeting report details rates in arrears data
- Regular contact with Mines Department in relation to mining rates in arrears
- Administration of rates arrears

Q1:

- Issue of rates
- Initiation of sale of land for rates arrears in Dajarra. Addressed via private sale. Auction not required.

Q2:

- Initiation of sale of land for rates arrears in Dajarra and Cloncurry.
- Auction held for land. Properties passed in.

Q3:

- Issue of rates

Q4:

- Auction scheduled for Ramsay Street.
- Complete negotiation on 'passed in' properties from Q2 auction.

Area of Operations 5.5.1

CCTV

Council conducts CCTV Operations in order to:

1. Deter, detect, and respond to criminal offences against person or property;
2. Facilitate and support an effective response by Authorised Officers, Queensland Police, or other emergency services personnel to situations of concern or interest; and
3. Manage and maintain community safety for residents, traders, workers, visitors, and Council staff.

Measure of Success 5.5.1.1

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Project completed. Scoping for additional sites under consideration.

CCTV Project

Council delivers stages 1 and 2 of the CCTV project.

Area of Operations 5.5.2

Business Systems and Software Applications

Business systems and software applications deliver efficient and effective services over manual processes.

Measure of Success 5.5.2.1

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Business Systems - SynergySoft

Enhance SynergySoft reporting capability to drive improved accountability and efficiency of operations

Continuous improvements being made in regard to the Power-BI reporting functionality of the Synergy Soft products with financial data now being produced for monthly Council reports from a fully-integrated Power-BI reporting platform.

Payroll data for monthly Council reports in progress for production from a fully-integrated Power-BI reporting platform.

Measure of Success 5.5.2.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Business Systems - Envisio

Embed Envisio to improve accountability and strategic planning reporting.

System implemented and operating well.

Draft Operational Plan for 2024-25 roll-over worked well.

Measure of Success 5.5.2.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Business Systems - Resolve

Embed Resolve to improve governance and administration over Council meeting agendas and minutes.

Key metrics

- Governance: outperforms previous system and at an acceptable level
- Report building functionality: under-performs against previous
- Reliability: outperforms previous system, but not at the desired level

Measure of Success 5.5.2.4

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

Business Systems - Reflect

Embed and roll out Reflect to improve Council's asset management system for inspections, audits, defects, work orders etc. across all asset classes: water, sewer, buildings, transport assets.

Recover: embedded and functioning well as information/records repository for Flood Damage.

Cloned as Measure of Success 3.4.4.2

Area of Operations 5.6.1

Budget Process - Preparation, Adoption, Review

Annual budget preparation requires a review of grant, rate and other revenue streams, operational and maintenance expenditure requirements, capital expenditure requirements, impact of investment decisions on depreciation, a review of fees and charges, plant and fleet replacement scenarios, tender/procurement activities scheduled for the year, key projects and initiatives to be delivered, the cost of compliance activities, sustainability ratios, and so forth.

ss169-172 of the Local Government Regulation 2012 outline the preparation, content and amendment requirements for a Local Government's budget.

Measure of Success 5.6.1.1

Jul 01, 2023 - Jun 30, 2024 On Track Progress 75%

Budget Process - Rates, Fees & Charges

Council develops and implements a Budget Process (rates, fees and charges, CapEx, plant and fleet replacement, priority projects, and initiatives, review of sustainability indicators etc).

Checklist (Equal Weighting) : 3/4

- ~~Q1~~
- ~~Q2~~
- ~~Q3~~
- Q4

Budget timetable for 2024-25 allocates time to consideration of all items referenced: rates, fees and charges, CapEx, plant and fleet replacement, priority projects and initiatives, roads program etc.

Measure of Success 5.6.1.2

Jul 01, 2023 - Jun 30, 2024 Completed Progress 100%

Budget Process - Rates, Fees & Charges

The Budget is adopted in line with ss169-172 of the LGR 2012

The 2023-24 Budget was adopted in line with ss169-172 on 4 July 2023.

Measure of Success 5.6.1.3

Jul 01, 2023 - Feb 29, 2024 On Track Progress 75%

Budget Process - Rates, Fees & Charges

The Budget is reviewed/amended in line with ss169-172 as required.

Formal budget amendment to be progressed in Q4 2023-24 as required. Current amendments being progressed pursuant to Budget Policy and/or Council resolution. Q3 amendment impossible based on Caretaker Provisions.

Area of Operations 5.6.2

External Audit - EOFY and Financial Statements

The external audit provides independent assurance that council's annual financial statements are reliable and comply with prescribed requirements. It is primarily a financial audit which assesses council's internal control framework and focuses on the material components of council's financial statements and how significant financial reporting risks have been dealt with by management.

Section 104(5)(b)(i) of the Local Government Act 2009 requires that the system of financial management established by a local government must include the following financial accountability documents: general purpose financial statements, asset registers, an annual report and a report on the results of an annual review of the implementation of the operational plan.

Measure of Success 5.6.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

External Audit - EOFY and Financial Statements

Audit Opinion: unmodified audit opinion, with Council meeting 31 October 2023 deadline for audit.

Audit completed, target not met.

Council has applied for and received an extension of time to 31 January 2024 for completion of financial statements for 30 June 2023 and the issue of an audit opinion. The extension was requested on the basis of the late finalisation of the comprehensive asset revaluation undertaken for the year ended 30 June 2023. Prior to 31 January 2024, it was identified that Council's method of valuing flood-impacted assets had not been correct, requiring a complete review of the previous 3 years of road valuations. This was an extensive exercise that has now been completed.

Measure of Success 5.6.2.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 0%

External Audit - EOFY and Financial Statements

Internal Controls: Control Environment, Monitoring Activities, Risk Assessment, Control Activities, Information and Communication: at least 4/5 "effective" and no "ineffectives".

Audit control environment reporting from external audit yet to be received for the financial year ended 30 June 2023. Provisional date for receipt scheduled for 19 April 2024.

Measure of Success 5.6.2.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 85%

External Audit - EOFY and Financial Statements

Financial Statement Preparation: End of Financial Year Processes, Timeliness, Quality: =<1 "significant deficiency".

Final financial statements scheduled for receipt on or before 19 April 2024.

Area of Operations 5.6.3

External Audit - AG Report

Section 213 of the Local Government Regulation requires that the Auditor-General's Observation Report is tabled by the Mayor at the first Council Meeting after receipt of the report.

Measure of Success 5.6.3.1

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 90%

External Audit - AG Report

Observation Report tabled in line with LGR 2012 timeframes.

Observation Report will be tabled in line with LGR 2012 timeframes, though later than anticipated given delays in adopting the Financial Statements for 2022-23.

Area of Operations 5.6.4

Internal Audit

Internal auditing is an independent, objective assurance and consulting activity designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes.

Section 207(1) of the LGR 2012 requires that Council prepare an internal audit plan, carry out an internal audit, prepare a progress report for the internal audit and assess compliance with the internal audit plan.

Measure of Success 5.6.4.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Internal Audit

Develop and adopt an Internal Audit Plan for the financial year (identifying operational risks, how they have been evaluated, which are the most significant, the control measures that CSC has adopted or is to adopt, to manage the most significant operational risks).

Internal Audit Plan adopted for 2023-24.

Procurement of internal auditor services completed:

- Cybersecurity: Fourier Technology
- Customer Service & Complaints Management: Mead Perry Group

Measure of Success 5.6.4.2

Jul 01, 2023 - Sep 30, 2023

On Track

Progress 75%

Internal Audit

Appoint internal auditor to complete the audits identified in the internal audit plan.

Internal auditors appointed:

- Cybersecurity: Fourier Technologies
- Customer Services and Complaints Management: Mead Perry Group

Measure of Success 5.6.4.3

Jul 01, 2023 - May 31, 2024

On Track

Progress 0%

Internal Audit

Deliver 2 x internal audits

Cloned as Measure of Success 5.6.5.2

Checklist (Equal Weighting) : 0/2

- Internal audit #1
- Internal audit #2

Internal audits will be delivered in Q4 2023-24.

Area of Operations 5.6.5

Internal Audit

Section 207(1) of the LGR 2012 requires that Council prepare an internal audit plan, carry out an internal audit, prepare a progress report for the internal audit and assess compliance with the internal audit plan.

Council will conduct a minimum of two internal audits each financial year, targeting areas of organisational risk.

Measure of Success 5.6.5.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Progress reports submitted to Audit & Risk Committee meetings as part of standard agenda. However, no Audit & Risk Committee meeting held in Q3 2023-24.

Internal Audit

Prepare progress report on the internal audit and present to Audit & Risk Committee.

Measure of Success 5.6.5.2

Jul 01, 2023 - May 31, 2024

On Track

Progress 0%

Internal audits will be delivered in Q4 2023-24.

Internal Audit

Deliver 2 x internal audits

Cloned from Measure of Success 5.6.4.3

Checklist (Equal Weighting) : 0/2

- Internal audit #1
- Internal audit #2

Area of Operations 5.6.6

Audit and Risk Committee - Membership

Section 105 of the Local Government Act requires Council to establish an Audit Committee to monitor and review the integrity of financial documents; and the internal audit function; and the effectiveness and objectivity of the local government's internal auditors.

Section 210 of the LGR 2012 defines composition:

- Consist of at least 3 members and no more than 6 members;
- Having 2, but no more than 2 Councillors;
- Having at least 1 member who has significant experience and skills in financial matters with Council to appoint a chairperson of the audit committee.

Measure of Success 5.6.6.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed.

Audit and Risk Committee - Membership

Budget for Audit Committee developed and adopted.

Measure of Success 5.6.6.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed.

Audit and Risk Committee - Membership

Composition of Audit and Risk Committee confirmed in accordance with the requirements of the LGA 2009 and LGR 2012.

Measure of Success 5.6.6.3

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

EOI not yet released for new independent member/chair of Audit & Risk Committee. This will take place following April 2024 Audit & Risk Committee.

Audit and Risk Committee - Membership

Independent Member appointed to commence April 2024, for a term of three years.

Measure of Success 5.6.6.4

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Elected member positions appointed at post-election Council meeting on 9 April 2024.

Audit and Risk Committee - Membership

Councillor representatives on the Audit and Risk Committee appointed at the post-election meeting.

Cloned as Measure of Success 5.6.20.4

Area of Operations 5.6.7

Audit Committee - Meetings

Section 211 of the Local Government Regulation 2012 requires the Audit Committee to meet at least twice each financial year. These meetings should coincide with completion/review of the internal audit plan, internal audit reports and progress reports, review of draft financial statements, the review of the auditor-general's audit report about the financial statements.

Measure of Success 5.6.7.1

Jul 01, 2023 - Apr 30, 2024

On Track

Progress 75%

Meeting schedule amended based on EOT being granted for Financial Statements.

Audit Committee - Meetings

Audit Committee meeting schedule confirmed for financial year and updated as appropriate.

Measure of Success 5.6.7.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Conforming, noting some revisions to schedule have been necessary based on EOT for financial statements.

Audit Committee - Meetings

Audit Committee meetings held in accordance with schedule.

Measure of Success 5.6.7.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Compliant. All of these items are standard agenda items. However, no Audit & Risk Committee meeting was held in Q3 2023-24.

Audit Committee - Meetings

Audit Committee reviews internal audit function, internal audit progress reports, draft financial statements, enterprise risk management framework etc.

Measure of Success 5.6.7.4

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

Not completed. This is an expectation that may need to be articulated more clearly.

Audit Committee - Meetings

Audit Committee self-assessment completed.

Area of Operations 5.6.8

Enterprise Risk Management - Framework

Council's operations span a wide spectrum of disciplines, fields and environments. This diversity of activity creates an equally diverse and complex range of risks as well as a wealth of opportunities for Council.

Measure of Success 5.6.8.1



Enterprise Risk Management - Framework

Progressive review of elements of the Enterprise Risk Management Framework throughout the year.

Q2: focus on disaster exercises (Chinaman Creek Dam) and business continuity planning (extended electrical outages), review of Risk Management Policy & Framework. Review and discussion around DRFA Policy.

Q3: major focus on caretaker period and preparation for post-election Council meeting. Continued peer review of DRFA Policy.

Measure of Success 5.6.8.2



Enterprise Risk Management - Framework

Annual Review of Risk Management Policy & Framework.

To be reviewed Q4 2023-24 following LG election.

Measure of Success 5.6.8.3



Enterprise Risk Management - Framework

Review and update of Corporate Risk Register.

Corporate Risk Register reviewed in Q3 2023-24.

Measure of Success 5.6.8.4



Enterprise Risk Management - Framework

Review and update of Audit Tracking Register.

Audit tracking registers reviewed.

Checklist (Equal Weighting) : 3/4

- Q1
- Q2
- Q3
- Q4

Measure of Success 5.6.8.5



Enterprise Risk Management - Framework

Review of Business Continuity Plan and completion of business continuity exercise.

Business Continuity exercise completed in Q2 2023-24.

Measure of Success 5.6.8.6



Enterprise Risk Management - Framework

Review of Fraud & Corruption Policy, Fraud & Corruption Management Plan, Fraud Risk Register.

Fraud and Corruption Policy + Management Plan + Risk Register reviewed in Q1 2023-24.

Risk Register reviewed in Q2 2023-24.

Measure of Success 5.6.8.7

Conforming

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Enterprise Risk Management - Framework

Council reports incorporate a review of relevant risks (policy, legal, financial etc. - monthly).

Area of Operations 5.6.9

Delegations and Delegation Register

The appropriate management of Delegations involves a balancing act between managing risks associated with the delegation of authority and the efficiency dividends that come with the allocation of appropriate delegations.

Measure of Success 5.6.9.1

Aim will be to roll-over (or review and amend) delegations in 2024-25 (post election).

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Delegations and Delegation Register

Rolling review of Council to CEO delegations register until full suite complete, then review in bulk or as appropriate.

Measure of Success 5.6.9.2

Completed

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Delegations and Delegation Register

Establish CEO to Officer delegations register, then review in bulk or as appropriate.

Measure of Success 5.6.9.3

Completed and compliant. Delegations register updated as and when required.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Delegations and Delegation Register

Delegations register available on website.

Area of Operations 5.6.10

Local Laws

Local laws are statutory instruments made by local governments to regulate a broad range of issues within their communities.

Measure of Success 5.6.10.1

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 66%

Local Laws

All Local laws reviewed during 2023-24.

Checklist (Equal Weighting) : 8/12

- ~~Local Law No. 1 (Administration) 2014~~
- ~~Subordinate Local Law No. 1 (Administration) 2014~~
- Local Law No. 2 (Animal Management) 2014
- Subordinate Local Law No. 2 (Animal Management) 2014
- Amending Subordinate Local Law No. 2 (Animal Management) 2014
- ~~Local Law No. 3 (Community and Environmental Management) 2014~~
- ~~Subordinate Local Law No. 3 (Community and Environmental Management) 2014~~
- ~~Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2014~~
- ~~Subordinate Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2014~~
- Local Law No. 8 (Gates & Grids) 2010
- Subordinate Local Law No. 8 (Gates & Grids) 2014
- Local Law No. 9 (Cloncurry Aerodrome Management) 1999

Animal Management and Aerodrome Management to be the focus of Q4 2023-24 should time allow.

Measure of Success 5.6.10.2

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Local Laws

Local laws amended where necessary.

Council progressed and concluded 2 x amendments to LLs and SLLs in Q2 2023-24:

- Amendment to establish use of motorbikes and motor vehicles on footpaths as prohibited activities.
- Amendment to add Leucaena as a declared local pest

Measure of Success 5.6.10.3

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Local Laws

New local laws adopted where necessary.

No new local laws identified for development and/or adoption.

Area of Operations 5.6.11

Information and Records Management

Public records are the cornerstone of an accountable and democratic society. They allow scrutiny from the public of the decisions made by those who are elected or employed to act on their behalf.

<https://www.ccc.qld.gov.au/sites/default/files/Docs/Publications/CCC/Council-Records-A-guideline-for-mayors-councillors-ceos-and-council-employees-September-2019.pdf>

Measure of Success 5.6.11.1

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 50%

Council's record management systems currently maintained at a basic level of compliance. Recent improvements include registering of backlog of hardcopy records, and commencing the transfer of records from uncompliant libraries to the Business Classification System.

Information and Records Management

Compliant records management system maintained.

Measure of Success 5.6.11.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Records Management Policy due for review in 2025. Staff liaising with external consultancy to develop an Early Source Record Disposal Procedure.

Information and Records Management

Relevant policies and procedures established, including a Disposal of Source Records Policy.

Measure of Success 5.6.11.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Further savings in records keeping expenses being achieved through utilisation of consultancy services to improve current practice and procedures.

Information and Records Management

Progressive reduction in records-keeping expenses where possible.

Measure of Success 5.6.11.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Reduction in physical records achieved in Q3 2023-24 through destruction processes associated with Mud Hut clearance.

Information and Records Management

Reduction of hard-copy records kept with a particular focus on digitisation and/or destruction of records currently kept in the Mud Hut (reduce by 50% in 2023-24).

Measure of Success 5.6.11.5

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Staff developing an Early Source Record Disposal Procedure to allow Council to not need to retain certain physical records for long periods of time. Disposal runs are regularly undertaken. Currently 10,000+ records due for destruction. Liaison required with Queensland State Archives to transfer permanent records.

Information and Records Management

Retention and disposals requirements met.

Area of Operations 5.6.12

Website - Compliance

Council's website is a key vehicle for demonstrating the ways in which it is meeting and upholding a number of the Local Government principles outlined in section 104 of the LGA 2009, including: transparent and effective processes; decision-making in the public interest; democratic representation, social inclusion and meaningful community engagement.

https://www.dlgrma.qld.gov.au/__data/assets/pdf_file/0027/48195/local-government-compliance-checklist.pdf

Measure of Success 5.6.12.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Website reviews undertaken by the Governance and Risk Coordinator monthly and reported on in Envisio Analytics. March review to be finalised.

Website Compliance

Council monitors and maintains a compliant website.

Measure of Success 5.6.12.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 85%

✓ January report

✓ February report

✓ March report

Website Compliance

Internal reporting to be developed and completed monthly.

Checklist (Manual Weighting) : 10/13

- ~~40%~~ Reporting developed
- ~~5%~~ July report
- ~~5%~~ August report
- ~~5%~~ September report
- ~~5%~~ October report
- ~~5%~~ November report
- ~~5%~~ December report
- ~~5%~~ January report
- ~~5%~~ February report
- ~~5%~~ March report
- 5% April report
- 5% May report
- 5% June report

Area of Operations 5.6.13

Website Compliance - Environmental

The various Acts, Regulations and Guidelines that outline Council's responsibility in relation to water, sewer and waste management include requirements related to publishing certain materials on Council's website.

Measure of Success 5.6.13.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Compliant.

Website Compliance - Environmental

Develop, monitor and update website content compliance (via checklist) for water, sewer and waste and review quarterly for compliance (e.g. meeting publishing requirements for the DWQMP and associated reports, publishing the Waste Reduction and Recycling Plan, publishing Council's Customer Service Standards for water and sewer operations etc).

Area of Operations 5.6.14

Insurance

Council manages a range of risk exposures (assets, workforce, cyber) through maintenance of appropriate insurances.

Section 107 of the Local Government Act 2009 requires that Council maintain Public Liability and Professional Indemnity Insurance.

Section 214 of the Local Government Regulation establishes the required insurance amounts (\$30m for PL and \$10m for PI).

The Workers' Compensation and Rehabilitation and Other Legislation Amendment Act 2003 requires all Queensland businesses which employ workers to hold and maintain an accident insurance policy to cover their workers.

Measure of Success 5.6.14.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Council insurances in place for the 2023-2024 financial year.

Insurance

Relevant insurances maintained (PL, PI, Workcover, Cyber, Assets).

Measure of Success 5.6.14.2

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Formal review of insurance undertaken in June 2023. Premium savings of circa \$160K achieved with a switch of coverage to LGMS insurance for the 2023-2024 financial year.

Insurance

Formal review conducted biennially.

Area of Operations 5.6.15

Statutory Policies

The Local Government Act 2009 and the Local Government Regulation 2012 outline the policies that Council is required to adopt/review on an annual basis (e.g. Procurement Policy, Revenue Policy, Advertising and Spending Policy). In addition, there are a range of other statutory policies that must be maintained and displayed on Council's website.

POLICIES ON WEBSITE: https://www.dlgrma.qld.gov.au/__data/assets/pdf_file/0027/48195/local-government-compliance-checklist.pdf

Measure of Success 5.6.15.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

All statutory policies reviewed in accordance with statutory requirements and/or Policy Review schedule. Focus in Q3 2023-24 is on post-election policy reviews and review and adoption of mandatory budget policies.

Statutory Policies

Reviews conducted in accordance with Policy Review Schedule.

Measure of Success 5.6.15.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

All statutory policies reviewed in accordance with relevant legislation and uploaded.

Statutory Policies

Focus for Q4 2023-24 will be on post-election policies and Budget policies.

All statutory policies reviewed in accordance with relevant legislation and uploaded to CSC website.

Area of Operations 5.6.16

Administrative Policies

Outside of the obligatory statutory policies required by the Local Government Act 2009 and the Local Government Regulation 2012, Council has a wide range of policies that govern the internal administration of Council operations. To ensure these remain relevant to current operations and reflect legislation requirements, it is important that these policies are subject to periodic review.

Measure of Success 5.6.16.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Policy Register developed, updated and maintained by the Governance and Risk Coordinator.

Administrative Policies

Establish/maintain Policy Register.

Measure of Success 5.6.16.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Review of policies and procedures progressing, backlog being addressed.

Opportunities to repeal redundant policies and/or rationalise existing policies undertaken where appropriate.

Administrative Policies and Procedures

Review policies and procedures in line with Policy Review Schedule.

Measure of Success 5.6.16.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

EOM reports provided by Governance and Risk Coordinator.

Administrative Policies

Provide monthly update in EOM reports.

Area of Operations 5.6.17

Complaints Management

Council has a range of responsibilities in relation to maintaining the required frameworks for handling, managing and publishing details of complaints.

Measure of Success 5.6.17.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

No complaints of this nature received in the 9 months to 31 March 2024.

Complaints Management

Compliant management of the following:

- Administrative Action Complaints
- Councillor conduct or performance complaints
- Competitive neutrality complaints

Measure of Success 5.6.17.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Annual report scheduled for completion March 2024 and adopted in April 2024. All statutory requirements to be identified and complied with by utilisation of checklists provided by the Queensland Audit Office and the Department of Local Government.

Complaints Management

Mandatory reporting of the above in Council's Annual Report.

Area of Operations 5.6.18

Right to Information

Right to Information is the Queensland Government's approach and commitment to provide access to information, unless it is contrary to the public interest to provide that information. Right to Information aims to:

- Make more information available;
- Provide equal access to information across all sectors of the community;
- Provide appropriate protection for individuals' privacy.

Measure of Success 5.6.18.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Statutory reporting to the QLD Ombudsman completed July 2023. Checklists maintained and completed for Chief Executive Officer sign-off.

Right to Information

External audits by QLD Ombudsman and internal audits using relevant checklists (such as those provided by DILGP) to demonstrate compliance.

Measure of Success 5.6.18.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Council continues to meet all compliance requirements.

1 x RTI application received during Q3 2023-24. Process will be completed in Q4 2023-24.

Right to Information

Council meets all compliance requirements related to the RTI Act, PID Act and IP Act.

Area of Operations 5.6.19

Environmental Health Officer Inspections

EHOs are tasked with ensuring that all retail food businesses meet their legislative obligations and that all food products sold and consumed are correctly labelled and safe to eat, including through the conduct of inspections and investigations.

Measure of Success 5.6.19.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed in Q2.

Environmental Health Operations

Annual inspections of businesses completed.

Measure of Success 5.6.19.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed.

Environmental Health Operations

Food licences provided to all businesses who meet compliance requirements.

Local Government Election (March 2024)

The 2024 Local Government Election is due to be held on 16 March 2024.

Measure of Success 5.6.20.1

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Delivery of Local Government Election (March 2024)

Council assists the ECQ where required regarding the delivery of the 2024 Local Government Election.

Completed. Council will seek feedback from the Electoral Commission on a range of issues associated with the 2024 elections, a process that may be coordinated through the NWQROC or WQAC.

Measure of Success 5.6.20.2

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Post Election Deliverables - Statutory

Council meets the post-election meeting requirements as outlined in Section 175 of the Local Government Act 2009: appointment of Deputy Mayor; consideration of time/day for holding other meetings (s256 Local Government Regulation 2012).

The following items were completed at the 9 April 2024 post-election Council Meeting:

- ✓ Declaration of Office
- ✓ Set dates and times for holding other meetings
- ✓ Appointment of Deputy Mayor
- ✓ Post-Election Meeting held within 14 days of after the conclusion of each quadrennial election

Checklist (Equal Weighting) : 4/4

- ~~Post-Election Meeting held within 14 days of after the conclusion of each quadrennial election~~
- ~~Appointment of Deputy Mayor~~
- ~~Set dates and times for holding other meetings~~
- ~~Declaration of Office~~

Measure of Success 5.6.20.3

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Post Election Deliverables - Other Requirements

In addition to the statutory requirements of the post-election meeting, there are many other items for Council to consider in their first meeting.

Completed at 9 April 2024 post-election Council meeting:

- ✓ Address by Mayor
- ✓ Appointment of Standing Committees
- ✓ Consideration of Councillor Portfolios
- ✓ Code of Conduct for Councillors Policy
- ✓ Standing Orders Policy
- ✓ Meeting Procedures Policy (incorporated into Standing Orders Policy)

Checklist (Equal Weighting) : 6/6

- ~~Address by Mayor~~
- ~~Appointment of Standing Committees~~
- ~~Councillor Portfolios~~
- ~~Code of Conduct for Councillors Policy~~
- ~~Standing Orders Policy~~
- ~~Meeting Procedures Policy~~

Measure of Success 5.6.20.4

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Audit and Risk Committee - Membership

Councillor representatives on the Audit and Risk Committee appointed at the post-election meeting.

Elected member positions appointed at post-election Council meeting on 9 April 2024.

Area of Operations 5.6.21

Road Classification Policy

The adoption of a Road Hierarchy Policy allows Council to consolidate various data/information in a way that satisfies various road-related regulations. It is also an appropriate document for outlining the service levels that Council intends to provide for different categories of road.

- Section 73 LGA 2009 requires that Councils "categorise roads" according to the "surface of the roads"
- Section 74 LGA 2009 requires that Council must prepare a map of every road; and a register that shows the category of every road.

Measure of Success 5.6.21.1

Jul 01, 2023 - Nov 30, 2023

On Hold

Progress 50%

Update on hold pending resource availability: Works Manager + Asset Engineer

Road Classification Policy

Update Road Register / Mapping as required for inclusion in Road Classification Policy and website.

Measure of Success 5.6.21.2

Jul 01, 2023 - Nov 30, 2023

On Hold

Progress 50%

On the cusp of delivery. However, Asset Engineer re-purposed to full-time focus on water and sewer.

Road Classification Policy

Council develops a Road Classification Policy to ensure that it:

satisfies LGA 2009 and LGR 2012 regulatory requirements; incorporates relevant information/data from the NWQRRTG (e.g. identification of LRRS roads, Statement of Intentions for road network etc.); and defines minimum intended service levels on the basis of road categorisation.

Area of Operations 5.7.1

Organisational Culture - Learning and Development

"Council enables and empowers its workforce"

Section 13 of the Local Government Act 2009 identifies the responsibilities of local government employees. These include the responsibility to implement the policies and priorities of the local government in a way that promote the effective, efficient and economical management of public resources; excellence in service delivery; and continual improvement." To drive these outcomes it is important that Council's onboarding and training/education programs enable and empower staff to do their jobs well.

Measure of Success 5.7.1.1

Jul 01, 2023 - Jul 31, 2023

On Track

Progress 75%

Organisational Culture - Learning and Development

Council reviews and improves its onboarding process for new staff.

- Council's LMS module continues to structure much of the formal onboarding process (and re-onboarding of existing staff).
- Planned improvements in the onboarding processes in Q4 2023-24 include the development/reinstatement of the CSC Intranet.

Measure of Success 5.7.1.2

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

Organisational Culture - Learning and Development

Review and implement the Training and Development Plan across the organisation with the goal of enabling and empowering staff to continually improve in the delivery of local government services.

Cloned as Measure of Success 1.6.3.2

Broad range of training completed and underway. Particular focus areas include:

- Early Childhood Education
- Cert III in Plant Operations
- HSR training
- Asset and Fleet management

In addition, Council has now activated the Remote & Regional Capability Building funding from the LGAQ, with a range of training and development courses progressing in Q3 2023-24 and Q4 2023-24.

Measure of Success 5.7.1.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Organisational Culture - Learning and Development

Development and implementation of new Reward & Recognition Program.

- Reward and Recognition Awards completed for Q2 2023-24:
 - Council Values: awarded to those participating in assisting in fire-fighting efforts in late December 2023 / early January 2024 (Nathan Dingle, Jaylen Stretton, Lloyd Murr, James McGillivray)
 - Consistent performance: awarded to Sandra Weller in Finance and Liz Doherty in Records
 - Continual improvement: awarded to RMPC crew for recovering against program and budget in Oct-Dec 2023 following personnel changes (Lloyd Murr, Terry Fickling, Noel Walden, James McGillivray, Matthew Nielsen)
 - Continual improvement: awarded to Louise Waters in childcare
 - Continual improvement: awarded to Events team for increasing level of service delivered to Seniors and Dajarra residents
- Reward and Recognition nominations for Q3 2024-25 under review and scheduled for award in April 2024.

Area of Operations 5.7.2

Organisational Culture - WHS

"Council cares for and looks after its workforce. Council staff care for and look after each other."

Council has a broad range of WHS responsibilities as outlined in the Work Health & Safety Act 2011 and associated Codes of Practice (e.g. Confined Spaces, Demolition Work, Excavation Work, First Aid in the Workplace, Traffic Management etc.). These responsibilities apply across all levels of the organisation, to all Council staff and to the various contractors that operate under Council's PCBU banner.

https://www.worksafe.qld.gov.au/__data/assets/pdf_file/0023/22289/guide-to-work-health-and-safety-act-2011.pdf

Measure of Success 5.7.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Council continues to work within system parameters. WHS Advisors continue to roll out training. Modest increase in hazards identified into system.

Organisational Culture - WHS

Council embeds its Safety Management System.

Measure of Success 5.7.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Budget allocated. Currently tracking under.

Organisational Culture - WHS

Council allocates an appropriate budget and resources to meet WHS requirements.

Measure of Success 5.7.2.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

- WHS Annual and Monthly Action Plans for calendar year 2024 reviewed and endorsed by ELT.
- WHS Annual and Monthly Action Plans for calendar year 2024 reviewed by LGW.
- Annual Site Visit from LGW.

Organisational Culture - WHS

Annual and Monthly WHS Action Plans developed, adopted and delivered.

Organisational Culture - Engagement, Accountability, Recognition

"Council is committed to continual improvement through engagement, accountability, reward and recognition."

Section 13 of the Local Government Act 2009 identifies the responsibilities of local government employees. These include the responsibility to implement the policies and priorities of the local government in a way that promote the effective, efficient and economical management of public resources; excellence in service delivery; and continual improvement." To drive these outcomes it is important that Council's onboarding and training/education programs are fit for purpose.

Measure of Success 5.7.3.1

Jul 01, 2023 - Jun 30, 2024 On Track Progress 75%

Organisational Culture - Engagement, Accountability, Recognition

Retention rate (aim is to get to 29% by June 2024).

The turnover rate as at:

- 31 July 2023 was 29.66%
- 31 August 2023 was 35.26%
- 30 September 2023 was 33.11%
- 31 October 2023 was 33.11%
- 30 November 2023 was 31.96%
- 31 December 2023 was 30.7%
- 31 January 2024 was 31.51%
- 29 February 2024 was 34.48%
- 31 March 2024 was 30.96%

Measure of Success 5.7.3.2

Jul 01, 2023 - Jun 30, 2024 On Track Progress 75%

Organisational Culture - Engagement, Accountability, Recognition

Council initiates and completes the renegotiation of its Certified Agreement.

Council initiated Certified Agreement discussions in Q3 2023-24:

- 25 Jan 24: meeting 1
- 14 Feb 24: meeting 2
- 28 Feb 24: meeting 3
- 13 Mar 24: meeting cancelled (AWU)
- 27 Mar 24: meeting cancelled (AWU)

Measure of Success 5.7.3.3

Jul 01, 2023 - Jun 30, 2024 On Track Progress 75%

Organisational Culture - Engagement, Accountability, Recognition

Council resources a Joint Consultative Committee.

No JCC held in Q3 2023-24. However, Council + Unions (AWU and ASU) held 3 x Certified Agreement negotiation sessions in January and February (3 to 4 hours each).

Measure of Success 5.7.3.4

Jul 01, 2023 - Jun 30, 2024 On Track Progress 75%

Organisational Culture - Engagement, Accountability, Recognition

Council resources a WHS Committee.

Council continues to resource a WHS Committee. Additional HSR training required to ensure requisite number of HSRs available.

Measure of Success 5.7.3.5

Jul 01, 2023 - Jun 30, 2024 On Track Progress 75%

Organisational Culture - Engagement, Accountability, Recognition

Performance expectations are clearly communicated through Position Descriptions and Performance Plans.

CEO & Director mid-term performance reviews held in January 2024.

EOY reviews to be scheduled for Q4 2023-24.

Measure of Success 5.7.3.6

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Organisational Culture - Engagement, Accountability, Recognition

Performance monitoring and management is linked to Corporate Plan and Operational Plan deliverables in the following areas: safety, compliance, efficiency and effectiveness of service delivery, values, and behaviours

Q2 2023-24 Reward & Recognition Awards completed

Q3 2023-24 Reward & Recognition Awards nominations have closed and are being reviewed

Q4 2023-24 Reward & Recognition Awards nomination period open.

Area of Operations 5.7.4

Organisational Culture - Customer Service

At Cloncurry Shire Council, we prioritise exceptional customer service, and our commitment is reflected in our Customer Service Charter. Charter outlines a clear roadmap to deliver support and satisfaction to our valued customers. We strive to provide prompt response times, personalised interactions, and accurate information through various channels. Our dedicated team is committed to resolving issues efficiently, exceeding expectations, and fostering long-term relationships. We continuously evaluate and improve our service standards to ensure consistent excellence and customer-centricity. With our Customer Service Charter, we aim to create a seamless experience, building trust and loyalty with every interaction.

Measure of Success 5.7.4.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Organisational Culture - Customer Service Charter

Council develops, implements and reports on its Customer Service Charter.

Complete. Endorsed by Chief Executive Officer 6 November 2023. Available in reception and Council website.

Area of Operations 5.8.1

Water Infrastructure - Chinaman Creek Dam Safety Conditions

Council has a range of responsibilities as a referable dam owner as outlined in: the Water Supply (Safety & Reliability) Act 2008, the Guideline for Failure Impact Assessment, Queensland Dam Safety Management Guidelines, Guidelines on Safety Assessments for referable dams.

Measure of Success 5.8.1.1

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam Safety

Emergency Action Plan is reviewed and up to date in accordance with regulated timeframes and processes

Emergency Action Plan (EAP) updated and endorsed by Dam Regulator in Q2 2023-24.

Council exercised its EAP in Q2 2023-24.

Measure of Success 5.8.1.2

Jul 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam Safety

EAP exercise is completed.

EAP exercise completed in Q2 2023-24.

Area of Operations 5.9.1

Councillor Conduct

Conduct of Councillors is ethical and lawful.

Measure of Success 5.9.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Elected Member Update

Councillors participate in LGAQ Elected Member Update sessions.

Elected Member Update hosted by LGAQ in Cloncurry on 11 July 2023.

Councillors from Cloncurry Shire Council and Mount Isa City Council in attendance.

Measure of Success 5.9.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Registers of Interest

Councillors provide timely updates to their Register of Interests

All Register of Information for Councillors and Senior Employees is up to date. Reviews and updates of ROIs will be completed following the Declaration of Office for the new Council.

Measure of Success 5.9.1.3

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Related Parties

Councillors provide timely updates to Related Parties.

All Related Parties registers up to date. Council will review and update following Declarations of Office for the new Council (April 2024)

Area of Operations 5.9.2

Staff Conduct

Conduct of staff is ethical and lawful.

Measure of Success 5.9.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 75%

Training

Staff undertake regular training on Fraud Awareness, Procurement, Bullying and Harassment, Duty of Care, Information and Cyber Security, Code of Conduct, Public Interest Disclosure, Social and Digital Media, Workplace Health and Safety, and Workplace Behaviour.

The Learning Management System contains training on the following: Bullying & Harassment for Managers & Supervisors, Council induction, WHS induction, dealing with Workplace Conflict, Duty of Care for Managers and Supervisors, Fire Awareness and Extinguisher Training, Fraud Awareness, Identifying Poor Performance and Absenteeism, Information and Cyber-Security, Local Government Code of Conduct, Social and Digital Media and the Workplace, WHS assessment and Workplace Behaviour Policy.

The LMS completion rate across the organisation is sitting at >80%.