



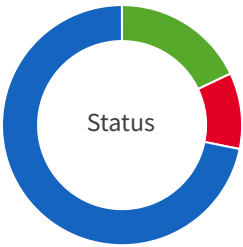
# **Quarter 4 Review**

**Operational Plan 2023-2024**

Plan Summary

Key Service Area 1

Progress 94%



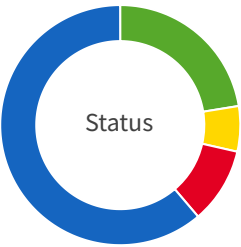
- On Track
- Needs Attention
- Completed

%	#
17.95	7
10.26	4
71.79	28

**Investing in Our Communities, People and Lifestyle** Our family friendly Shire and supportive community spirit are underpinned by sustainable facilities and institutions that promote positive community, health, educational and recreational outcomes.

Key Service Area 2

Progress 88%



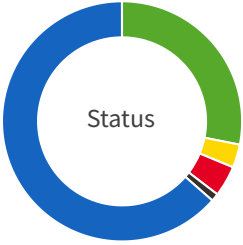
- On Track
- On Hold
- Needs Attention
- Completed

%	#
22.45	11
6.12	3
10.2	5
61.22	30

**Strengthening Our Economies and Supporting Growth** Our local economy is built upon its strengths. Innovation and good planning supports prosperity in existing businesses, attracts new businesses and maximises opportunity for local employment.

Key Service Area 3

Progress 94%



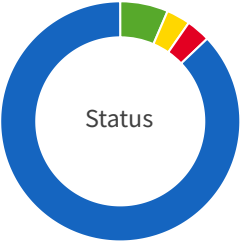
- On Track
- On Hold
- Needs Attention
- Discontinued
- Completed

%	#
28.13	27
3.13	3
4.17	4
1.04	1
63.54	61

**Building and Maintaining our Infrastructure** Our infrastructure is strategically planned and well maintained to ensure the delivery of quality services to our community and to facilitate growth opportunities where viable.

Key Service Area 4

Progress 98%



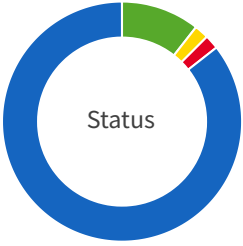
- On Track
- On Hold
- Needs Attention
- Completed

%	#
6.45	2
3.23	1
3.23	1
87.1	27

**Valuing Our Environment** Our natural resources are valued, our cultural heritage is protected, and our landscape amenity is improved.

Key Service Area 5

Progress 97%



- On Track
- On Hold
- Needs Attention
- Completed

%	#
10.58	11
1.92	2
1.92	2
85.58	89

**Effective and Inclusive Governance** Council decision-making processes are efficient, effective, transparent, and inclusive. Decision-making promotes and balances the long-term sustainability of our community, our environment, our assets, and our finances. As an organisation, we are committed to qual...

Area of Operations 1.1.1

Key Infrastructure

Council constructs key infrastructure which attracts and retains residents.

Measure of Success 1.1.1.1

Jul 01, 2023 - Jun 30, 2025

Needs Attention

Progress 25%

Curry Kids Upgrade

Council undertakes a project to deliver more childcare places in Cloncurry.

Priority Initiative

Options to remediate the site are being progressed. Contaminated soil materials are required to be disposed off-site via a Soil Disposal Permit issued by Department of Environment Science & Industry (DESI). Nearest licensed facility is in Townsville but transportation is cost prohibitive. Options considered for enabling disposal to Council Regulated Waste Site are also cost prohibitive. Other options being developed but until confirmed, site remediation cannot proceed which prevents construction works commencing.

Measure of Success 1.1.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Housing Stock

Council increases or improves its housing stock, inline with the Council Housing Policy and the Local Housing Action Plan.

- Council-owned housing stock will be increased with the addition of the 9 x Perkins Street houses. This housing will be long-term leased to non-Council residents.
- Council's maintenance expenditure is on track per budget, with minor improvements progressed for a range of Council houses and units (reported monthly).
- 2024-25 budget identifies improvement opportunities for 2 x Council houses + general maintenance allocation to balance of housing stock.

Area of Operations 1.2.1

Health and Aged Care Services

Council, in conjunction with local health service providers, shares a common commitment to providing quality health and wellbeing services and facilities to the community. Council evidences this commitment in a number of ways, including: lobbying and advocacy efforts, administrative support, direct financial support, subsidisation of services, provision of aged-care housing, and so on.

Measure of Success 1.2.1.1

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 65%

Health Care Services

Council adopts new Health Vision for Cloncurry.

% implementation of the Cloncurry Health Vision (Council-controlled items).

Accomplishments:

- The team has successfully developed the project brief for the Cloncurry Health vision and sought recommendations for independent facilitators from WQPHN.
- A request for quote for the project has been issued for the project closing mid July.
- A progress report detailing the outcomes of the existing Health Vision has also been presented to the Council.
- The process towards the development of a new hospital was discussed at the last CAN meeting.
- New agreement was entered into to support GP Clinic.
- Renal Chairs Operational
- Increase in seniors activities
- Council progressing initiatives to increase affordability, availability, suitability of housing
- Council continues to lobby government and operators to reduce predatory transport costs
- Council continues to improve community liveability, e.g. dam footpath, activities and events

Roadblocks: Funding sources

**Next Steps:** The next phase involves engaging with the recommended facilitators to support the council in developing a new Health Vision. We will also explore potential funding sources for this project.

Area of Operations 1.3.1

Childcare Services

Childcare services are over-subscribed in Cloncurry. Access to these services impacts on population attraction and retention. On that basis, any investment to reduce the waiting list by increasing capacity has the potential to deliver positive impacts for population retention/attraction.

Measure of Success 1.3.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Childcare Services

Council minimises waiting list numbers through appropriate staff, infrastructure, and business systems investments.

The Council is diligently working to increase the occupancy rates at our childcare facility; however, the demand for long day care remains high, as demonstrated by a waitlist of 42. Staffing continues to pose a challenge, which limits our ability to fully optimise utilisation. We are actively recruiting for Group Leaders and Assistant roles. Simultaneously, the construction of the new Curry Kids Centre is progressing, managed by our Projects team. This project underscores our commitment to service expansion and improvement. We have submitted grant applications to support the transition to the new service and defray the capital expenses associated with this project. The Curry Kids Team continues to advance their educational credentials, achieving certificates, diplomas, and tertiary education. The implementation of the Curry Kids Business plan has been supported by South 32, with funding secured to provide additional mentoring, coaching, and service improvements and business systems investments.

Measure of Success 1.3.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Childcare Services

Curry Kids is operationally breakeven, excluding depreciation.

Cloned as Measure of Success 2.4.3.1

- Fee increased based on benchmarking introduced in Q1 to increase centre revenue.
- CCCF Open Competitive Sustainability Support extended for 12 months resulting in increased revenue.
- Community Child Care Fund – Establishing Child Care in Limited Supply Areas grant submitted and was unsuccessful.
- Funding for Inclusion support training secured and training delivered, and funding acquitted
- Fund application submitted for Community Child Care Fund Round 4 - Capital Support. Outcome is unknown.
- Fund application submitted for Community Child Care Fund Round 4 - Sustainability Funding. Outcome is unknown.
- On track to achieve this budget target.

Area of Operations 1.3.2

Childcare Services

Council aspires toward achieving and maintaining a rating of "Meeting" or "Exceeding" the National Quality Standard across the seven (7) quality areas.

Rating: <https://www.acecqa.gov.au/assessment/assessment-and-rating-process>

Quality Standards: <https://www.acecqa.gov.au/sites/default/files/2018-07/RevisedNQSHandoutA4.pdf>

Measure of Success 1.3.2.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 96%

Childcare Services

Council receives a "Meeting" or "Exceeding" rating for the Curry Kids Early Learning Centre (noting that Departmental reviews are not delivered every year, or even every other year).

- The Curry Kids Business Plan is aimed at not just meeting, but potentially surpassing the NQF standards. We are now transitioning into the execution phase of this plan.
- We are working with Astute Early Years Specialist to provide mentoring support and service improvements to improve assessment and rating outcomes.
- Meeting in 6 out of 7 areas.
- The Council has secured funding under the Kindy Uplift program to support the Kindy programming.
- The Free Kindy Program is operational at the centre.
- Training delivered under the Innovative Solutions Funding to support Inclusion support and purchase resources to address challenging behaviours.

Area of Operations 1.3.3

Out of School Hours Care

Survey responses have consistently shown high levels of interest in the provision of vacation care in Cloncurry, identifying this service as impacting on population attraction and retention.

Measure of Success 1.3.3.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Out of Hours School Care

Council supports, through continued advocacy or otherwise, initiatives to offer vacation care services in Cloncurry for 2023-2024.

Priority Project

- The Cloncurry Shire Council is actively collaborating with local stakeholders to provide after-school and holiday activities for all age groups. Regular programming continues at the Cloncurry Neighbourhood Centre, PCYC, MMG, and the Anglican Church. Additionally, the Bob McDonald Library continually offers after-school activities and holiday programs.
- There have been improvements in the number and range of activities provided during school holidays, with Council, the Anglican Church and the PCYC all offering activities.
- No formal vacation care services have been instituted, other than Council's day care which operates throughout Term 1, 2 and 3 school holidays for children of age

Measure of Success 1.3.3.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Out of School Hours Care

Council supports, through continued advocacy or otherwise, initiatives to offer Out of School Hours Care services in Cloncurry for 2023-2024.

Priority Project

While no entity in town is prepared to take on formal OSHC since the attempt by RedDoor to do so in 2022, Council (as with a number of services around town), does provide ad hoc programming:

- Council continues to deliver School holiday activities and a comprehensive program of library activities.
- The Council coordinated and promoted a community-wide school holiday program in collaboration with community stakeholders.
- Curry Kids Business Plan developed considers community needs and capacity to deliver OSHC and Vacation care programs.

Area of Operations 1.4.1

New Housing

Council undertakes projects to increase the supply of housing within Cloncurry.

Measure of Success 1.4.1.1

Jul 01, 2023 - Jul 31, 2024

On Track

Progress 90%

Perkins Street Housing Development

Construction of the Perkins Street Housing Development completed.

Cloned as Measure of Success 3.2.15.1

Priority Project

Construction of the Perkins Street Housing Development in progress. 5 of the 9 houses have been completed as of 30 June 2024 with an Extension of Time granted on the remaining 4 houses until 31 July 2024.

Measure of Success 1.4.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 95%

Perkins Street Housing Development

Council initiates and completes "lease off the plan" process for Perkins Street Housing Development.

Cloned as Measure of Success 3.2.15.2

Priority Project

4 leases executed; 5 leases under negotiation with execution anticipated by end July 2024.

Area of Operations 1.5.1

Sport and Recreation

Council invests in a wide-range of sport and recreation assets and funds a wide-range of sport and recreation activities. This investment is aimed at promoting community well-being and in maintaining/enhancing the liveability of our community.

Measure of Success 1.5.1.1

Jul 01, 2023 - Mar 01, 2024

Completed

Progress 100%

Completed. Tender awarded to Nerissa Louise O'Brien at the Ordinary Council meeting in June 2024.

Sport and Recreation - Aquatic Facility

Complete tender process and award contract for management of the Cloncurry Swimming Pool for the period 2024-25 and beyond.

Measure of Success 1.5.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

All reporting for 2023-24 will have been completed by 16 July 2024.

Sport and Recreation - Aquatic Facility

Monthly reporting on key agreement parameters (usage, regulatory compliance, maintenance etc.).

Checklist (Equal Weighting) : 12/12

- July report
- August report
- September report
- October report
- November report
- December report
- January report
- February report
- March report
- April report
- May report
- June report

Measure of Success 1.5.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Funding secured via the Minor Infrastructure Program grant.

Sport and Recreation - Aquatic Facility

Secure funding to install heat pump and solar power to the Cloncurry Aquatic Facility.

Cloned as Measure of Success 4.4.1.1

Priority Initiative

Measure of Success 1.5.1.4

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 80%

Installation of Solar System commenced and scheduled for completion in August 2024.

Sport and Recreation - Aquatic Facility

Install heat pump and solar system in accordance with funding program and 2023-24 budget.

Cloned as Measure of Success 4.4.1.2

Priority Initiative

Measure of Success 1.5.1.5

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Sport and Recreation - Aquatic Facility

Track benefits realisation post-installation of heat pump and solar system:

- Attendance
- Operating costs (electricity)

Heat Pump installation completed in April 2024.

Utilisation rates fell slightly in April 24 as against 2023 usage, but climbed sharply in May 24 as against 2023 usage.

Measure of Success 1.5.1.6

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 75%

Sport and Recreation - Strategy

% Implementation of the Activate Cloncurry Strategy 2023-27 Action Plan

**Accomplishments:** Draft Activation Strategy presented to Councillors for review and feedback in Q3 2023-24.

**Next Steps:** Feedback to be incorporated into the final document for review and endorsement before proceeding to public consultation.

Measure of Success 1.5.1.7

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Sport and Recreation (and Cultural Activities) - Dajarra

Council provides support to enable Dajarra kids to access sporting, recreational, and cultural activities, including transport to Cloncurry for sport/swimming, attending the Cloncurry and District Show, etc.

2023-24 Outreach Program to date includes:

- Council has successfully continued its outreach efforts to Dajarra, delivering necessary resources and supplies to support after-school and holiday programming.
- The Bob McDonald Library has also programmed to delivered the First Five Forever Program to Dajarra every quarter.
- Basketball Queensland Simon Taylor has delivered a Basketball workshop and drills to the Dajarra community. Approximately 30 children attended.
- Each child was gifted a basketball to keep on the day.
- A basketball backboard and hoop has been installed in the shed at the Dajarra Skate Park.
- Sports and Recreation Officer Kellie Wilson delivered Indigenous Games to the Dajarra children at the Community Christmas Party.
- The Council has supported the Dajarra Rodeo through the Cloncurry Community Grants Program.
- Council as a member of the North Queensland Sports Foundation continues to support sport and active recreation through the administration of MovitNQ funding to support free activities such as Auskick in Dajarra.
- \$50K in funding sought for delivery of additional programming by peek sporting bodies, outcome unknown.

Area of Operations 1.5.2

Sport and Recreation | Tourism

Council, individually, and as a member of the Outback Queensland Tourism Association is constantly looking to build the tourism profile of the area. This includes building the profile of signature destinations such as Corella Park Dam and the Chinaman Creek Dam.

Measure of Success 1.5.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

No further update from the State Government on acquisition timeframes. Carry over item for 2024-25 financial year.

Sport and Recreation | Tourism - Corella Dam

Secure relevant tenure (freehold and reserve) over Corella Dam / Clem Walton

Priority Project

Measure of Success 1.5.2.2

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Completed - Formally opened on 07 October 2023

Sport and Recreation | Tourism - Chinaman Creek Dam

Completion of path from town to Chinaman Creek Dam

Priority Project

Measure of Success 1.5.2.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Council completed the Eco Trail project culminating in the official opening on the 7th of October 2023.

Sport and Recreation | Tourism - Chinaman Creek Dam

Completion of eco-tourism trail

Measure of Success 1.5.2.4

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Sport and Recreation | Tourism - Chinaman Creek Dam

Implementation of "Activation Initiatives" for CCD (kayaking and stand up paddleboarding, planning of new tours and experiences).

- Council has successfully maintained monthly activation, incorporating weekend and sunset paddles.
- The Chinaman Creek Dam has been effectively utilised for various events and activities such as Curry Day, Outback Challenge welcome reception and Clean Up Australia Day.
- Council are actively collaborating with stakeholders like MMG and PCYC to facilitate and promote the use of paddleboards and kayaks in our programs.



Measure of Success 1.5.2.5

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

Sport and Recreation - Corella Dam Activation

Council, leveraging previous work completed in this area, substantively progresses an Options Analysis and Business Plan for the Corella Dam.

Cloned from Measure of Success 2.5.2.4

Funding has been secured for the "Liveable Landscapes Project" consisting of two key deliverables including:

Historical Kajabbi Rail Trail Feasibility Study

- The study aims to explore the development and effective management of the trail, repurposing the disused Kajabbi branch rail into a captivating recreational experience.

Cloncurry Recreational Dams Management Plan

- The plan aims to optimize liveability and economic growth in the region by outlining the vision for Chinaman Creek and Corella Dams' long-term use and management.

The next steps will be the development of a detailed scope and the procurement of a suitable consultant to deliver the Cloncurry Recreational Dams Management Plan.

Scope underdevelopment.

Area of Operations 1.5.3

Library Services and Gallery

The Bob McDonald Library provides a range of important services to the community of Cloncurry as well as to those visitors passing through the town. The library provides access to an online catalogue of 300,000 titles as well as to a wide-range of State and Local Government collections, access to the internet, delivery of the First Five Forever program and other initiatives and activities.

Measure of Success 1.5.3.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Library Services

First Five Forever Program delivered in line with program requirements.

- First Five Forever program delivered.
- Longitudinal data sets presented in Council meeting reports.
- Active and Passive library programming improvements implemented.
- Activities held over the School holiday period.
- Fist 5 Forever training hosted in Cloncurry.

Measure of Success 1.5.3.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Library Services

Longitudinal data on membership and usage developed and reported on monthly.

- Longitudinal data on membership and usage developed and reported on monthly showing an increase in Library patronage.

Measure of Success 1.5.3.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Library Services

Deliver and report on initiatives/improvements to library experience and drive increased usage

- A library program has been developed a month in advance, leading to an improved experience and increased patronage.
- Establishment of a Local History Corner.
- Opening of a messy playroom for sensory play.
- Completion of CCTV cameras installation.
- Continue to monitor and evaluate the new library program and make necessary adjustments.

Area of Operations 1.5.4

Regional Arts and Development Fund (RADF)

The RADF promotes the role and value of arts, culture and heritage as key drivers of diverse and inclusive communities and strong regions. RADF invests in local arts and cultural priorities, as determined by local communities, across Queensland.

Measure of Success 1.5.4.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Regional Arts and Development Fund (RADF)

Council delivers RADF program in line with program guidelines and Committee terms and conditions.

- Regular communication with RADF committee via email or meetings.
- 2022/23 funding fully acquitted, with unspent funding rollover approved.
- 2023/24 program completed
- Council-led Faulty Towers project was successful, with positive feedback received.
- Application Regional Arts Development Fund (RADF) 2024-25 to 2027-28 funding successful, to support Council led initiative and the continuation of the RADF Grants Program. Program transition to financial years and three year funding cycle.

Area of Operations 1.5.5

Venues and Facilities

Council provides a range of venues and facilities for hire to the community as well as internally (for functions, events, training etc.). Council aspires to high utilisation rates and an efficient booking process.

Measure of Success 1.5.5.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Venues and Facilities - Bookings Capability

Maintenance of bookings management system to administer (more efficiently, more effectively) bookings of Council venues and equipment.

- The booking system is now operational, and staff have been trained in its use.
- Fees and charges for 2023/2024 have been updated.
- Venue checklists are currently under review, and a hallmark event checklist has been developed with ongoing stakeholder consultation.
- Camping fees have been benchmarked within the review of fees and charges for the 2024/25 budget process.
- Staff have been tasked to develop customer satisfaction survey for venue users.

Measure of Success 1.5.5.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Venues and Facilities - Bookings Capability

Venue User Group meetings held quarterly (or as required)

- Recreation Grounds User Group meeting held 14th March 2024
- Equestrian Centre User Group meeting held 13th March 2024
- Both User Group have agreed to combine this into one meeting with there
- Last meeting held 30th May 2024

Area of Operations 1.6.1

Human Resources

Staff perform best in a welcoming, friendly, diverse workplace that values their wellbeing.

Measure of Success 1.6.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Retention Rate

Council reports on its annual average turnover rate with the aim of reducing the average annual turnover rate to 25% by June 2024.

The turnover rate remained sticky at ~30% through much of 2023-24 and fell short of the target of 25% by June 2024.

Council anticipates reaching 25% in August 2024.

Please see below for turnover rates as at:

- 31 July 2023 was 29.66%
- 31 August 2023 was 35.26%
- 30 September 2023 was 33.11%
- 31 October 2023 was 33.11%
- 30 November 2023 was 31.96%
- 31 December 2023 was 30.7%
- 31 January 2024 was 31.51%
- 29 February 2024 was 34.48%
- 31 March 2024 was 30.96%
- 30 April 2024 was 30.87%
- 31 May 2024 was 31.54%
- 30 June 2024 was 32.31% (includes passing of Donald Tim)

Measure of Success 1.6.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Reward and Recognition Program

Council develops and implements a Staff Reward and Recognition Program for 2023-24.

- Reward and Recognition Awards completed for Q2 2023-24:
  - Council Values: awarded to those participating in assisting in fire-fighting efforts in late December 2023 / early January 2024 (Nathan Dingle, Jaylen Stretton, Lloyd Murr, James McGillivray)
  - Consistent performance: awarded to Sandra Weller in Finance and Liz Doherty in Records
  - Continual improvement: awarded to RMPC crew for recovering against program and budget in Oct-Dec 2023 following personnel changes (Lloyd Murr, Terry Fickling, Noel Walden, James McGillivray, Matthew Nielsen)
  - Continual improvement: awarded to Louise Waters in childcare
  - Continual improvement: awarded to Events team for increasing level of service delivered to Seniors and Dajarra residents
- Reward and Recognition Awards completed for Q3 2024-25:
  - Continual improvement: awarded to Jessi Degoumois in Property Management
  - Continual improvement: awarded to Tamika Herson in Childcare
  - Continual improvement: awarded to Janelle Burato in Corporate Services (Rates)
  - Council Values: awarded to Bonny Kearns for providing invaluable support across the organisation, particularly in times of need.
- Reward and Recognition Awards for Q4 2024-25 to be delivered in July 2024.

Measure of Success 1.6.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Whole of Staff Sessions

Council holds two Whole of Staff Sessions per annum.

2nd session deferred and now scheduled for Q1 2024-25.

Checklist (Equal Weighting) : 2/2

- Session One held
- Session Two held

Measure of Success 1.6.1.4



Organisational Culture Project

Council initiates the Cloncurry Organisational Culture Project.

Project components initiated:

- Training and development pathway
- Work Health & Safety monthly action plans
- Reward and Recognition program
- Date capture and review
- Staff Health & Wellbeing initiatives (Infrastructure & Environment)

Project components not yet initiated:

- Employee satisfaction/culture survey
- Systematic and comprehensive performance review process for Managers and Coordinators

Area of Operations 1.6.2

Workplace Health and Safety

Council delivers a workplace health and safety plan that models best practice and achieves safe outcomes within the workforce.

Measure of Success 1.6.2.1



Organisational Culture

Implementation/Completion of the NAT Audit Action Plan

Council has completed 52 rectification actions from the NAT Audit and has 2 in progress.

All NAT items now captured in Council's Monthly Action Plans for WHS.

Area of Operations 1.6.3

Staff Training

Council’s staff are our biggest asset, and it is vital to invest in their development.

Measure of Success 1.6.3.1



Training and Development Policy

Council establishes and reviews its Training and Development Policy.

Training and Development Policy reviewed in Q3 2023-24.

Training and Development "career pathway" project commenced development in Q2 2023-24 and will be concluded in Q4 2023-24.

Measure of Success 1.6.3.2



Organisational Culture - Learning and Development

Review and implement the Training and Development Plan across the organisation with the goal of enabling and empowering staff to continually improve in the delivery of local government services.

Cloned from Measure of Success 5.7.1.2

Training and Development Plan reviewed. A range of new training pathways have been developed and are being actioned across the organisation. There remain a few departments with under-defined training pathways. These will be completed in Q1 2024-25.

Events - Council

The delivery of events has a direct impact on community well-being and liveability. By delivering Council events and in granting assistance to support events hosted by others (e.g., community groups), Council is able to promote the benefits described above.

Measure of Success 1.7.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Events - Council

Council budgets for and delivers the following events: Australia Day, Poetry Competition, International Women's Day, Anzac Day, Beat the Heat, Seniors Week, Christmas Party, Cloncurry Meeting of the Mines Conference, and other events as budgeted. Council and community Christmas events are coordinated.

Events delivered in Q4 2023-24:

- Paddle Boarding Dam Activation (multiple)
- Senior Cup
- Opera QLD event
- Border collie Boogie
- Under 8's day activation
- Cloncurry show stand
- LBN networking event
- A murriality Exhibition opening
- Cloncurry Outback Challenge

Events - Community

The delivery of events has a direct impact on community well-being and liveability. In sponsoring Council events and in granting assistance to events hosted by community groups, Council is able to promote the benefits described above.

Measure of Success 1.7.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Events - Community

Council budgets for and supports community events in line with relevant policies (e.g. Grants to Community Organisations).

- Projects Supported in 2023/2024 under the Cloncurry Community Grants program include:
- Quamby Allsports Association \$15,000 (exc. GST) Approved in 22/23 to be funded from 23/24 budget
  - Curry Merry Muster Committee \$25,000 (exc. GST) Approved in 22/23 to be funded from 23/24 budget
  - Cloncurry and District Canine Club -Venue Fee Waiver \$2,210.00 (GST inc)
  - Cloncurry Naidoc Committee Careers Expo -Venue Fee Waiver \$1,040.00 (GST inc.)
  - Channel Pilates - Therese Ogg -Venue Fee Waiver \$6,255.00 (GST inc)
  - Mount Isa Landcare Group - Signage project \$4,999.00 (GST n/a)
  - Dajarra State School Camp - Special Interest \$2,000.00 (GST n/a)
  - Dajarra Sports Club Rodeo \$5,000.00 (exc. GST)
  - Matthew Mabuhay Special Interest Program -Army Aviation Familiarisation \$770 (GST n/a)
  - Caleb Condren Special Interest Program - North West School Sports \$1,000.00 (GST n/a)
  - Cloncurry ATRA annual events -Venue Fee Waiver \$1,295.00 (GST inc.)
  - Cloncurry and District Historical Society \$14,198 (GST n/a)
  - Channel Pilates - Venue Fee Waiver \$4170 (GST inc)
  - Cloncurry Quilters Club - Venue Waiver Fee -\$750.00 (GST inc)
  - Cade Ferguson - Special Interest \$1000.00 (GST n/a)
  - Cloncurry State School P&C Ball - Venue Fee Waiver \$4242.50 (GST inc)
  - Curry Heat Boxing Club - Venue Fee Waiver \$250(GST inc.)
  - Branches Performing Arts - Venue Fee Waiver \$25.020.00 (GST inc)
  - Cloncurry Soccer Club - Venue Fee Waiver \$1245.00 (GST inc)
  - Cloncurry Fish Stocking Group for \$5,000 (excl. GST)
  - Cloncurry Stockman's Challenge and Campdraft of \$9,000- venue fee waiver (excl. GST)
  - Kayla Cluff for her Australian Rodeo Queen Quest of \$1,000 (excl. GST)
  - Cloncurry Touch Association Inc \$1245 (GST inc.)
  - Cloncurry and District Show Society- venue waiver \$95.45 (GST inc)
  - Cloncurry and District Show Society \$25,000 (excl. GST)
  - MMG Dugald River \$331.82 (GST inc)
  - Cloncurry Naidoc Committee \$1753 (GST inc)
  - St Joseph’s Catholic School Cloncurry \$5000 (excl. GST)
  - Phillip Booth \$2000 (GST n/a)
  - Tyler Williams \$2000 (GST n/a)
  - Daniel Carstairs \$1000 (GST n/a)
  - Quamby Allsports Association Inc \$15,000 (excl. GST) -approved in 23/24 to be funded from 24/25 budget
  - Cloncurry Stockman's Challenge & Campdraft Assoc Inc - approved in 23/24 to be funded from 24/25 budget
  - Cloncurry State School \$2000 (excl. GST)
  - Mitakoodi Aboriginal Corporation \$1000 (excl. GST)
  - Zaine Morris \$1000 (GST n/a)

Measure of Success 1.7.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Events - Community

Council progresses required submissions to confirm Show Day Holidays and Special Event Holidays.

Council has submitted its Show Holiday request for 2025.

Council has elected not to progress a 4th Bank Holiday for the TAB Races event in October 2024.

Measure of Success 1.7.2.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Clubs, Committees, and Associations

Council supports and enables local clubs, committees, and associations to progress and deliver identified outcomes and objectives.

- Curry Day provided an opportunity for clubs to promote their activities and fundraise.
- Grant information distributed to community groups
- Council provided fundraising opportunities at local events, eg BBQs at Easter, Cloncurry Outback Challenge Australia Day

Area of Operations 2.1.1

Advocacy - Priority Projects (External/Joint)

Council actively advocates for the Priority Projects (External/Joint) listed in the Corporate Plan.

Measure of Success 2.1.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

General Advocacy

Council advocates for and secures positive outcomes for the Shire and the region, leveraging media campaigns to assist as appropriate.

Significant and successful advocacy efforts throughout the year.  
Please refer to coverage of specific advocacy efforts covered below.

Measure of Success 2.1.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Advocacy - Cloncurry Hospital Upgrades

Council advocates for upgrades to the Cloncurry Hospital.

Priority Project - External

Council's lobbying for upgrades to the Cloncurry Hospital have been persistent and targetted across multiple State Government departments and health organisations. Some minor upgrades/renewals are now funded, with improved digital connectivity likely to be achieved in Q4 2023-24 following QCN hook-up.

Measure of Success 2.1.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Advocacy - Bridge Upgrades

Council advocates for Malbon Creek, Tommy's Creek, Butcher's Creek and Corella Bridge Upgrades.

Priority Project - External

- Funding confirmed for Coppermine Creek Bridge replacement under the Bridges Renewal Program.
- Malbon Crossing upgrade is funded but final design and delivery timeframe unknown.
- Tommy's Creek Bridge upgrade status unknown
- Butcher's Creek Bridge upgrade completed

Measure of Success 2.1.1.4

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Advocacy - Copperstring 2032

Council advocates for all necessary enabling and ancillary projects in support of Copperstring 2032.

Priority Project - External

- Council elected members and CEO have met with Powerlink, QCN, Dantel, and other project stakeholders on a number of occasions.
- Main focus in Q4 has been in consolidating the various other projects required to unlock the full benefits of Copperstring 2032.
  - Council anticipates receiving the benefits of the Dantel fibre install in Q1 2024-25.

Measure of Success 2.1.1.5

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Advocacy - Irrigated Agriculture Projects and Initiatives

Council advocates for irrigated agriculture projects and initiatives.

Priority Project - External

Advocacy efforts in relation to water policy in NWQ have been part of a successful campaign to bring forward the review of the Gulf Water Resources Plan (from 2027 to 2024). Council will complete its submission to this review in Q1 2024-25.

Measure of Success 2.1.1.6

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Advocacy - Sealing of 7708

Council advocates for the sealing of 7708 (Duchess to Dajarra section).

Priority Project - External

Council advocacy for the Upgrade to Seal of Duchess-Dajarra section of 7708 continues. The unsealed section of 7708 elevated to Priority 1 status at the North West Queensland Regional Roads & Transport Group in December 2023. Primary focus in Q4 2023-24 has been on Malbon Crossing.



Measure of Success 2.1.1.7

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Advocacy - Water Security and Access

Advocacy linked to water security and access

- Council continues to advocate in the water security and access space. Focus areas include: access arrangements for Lake Julius water and the importance of the Cave Hill Dam project to unlock the benefits of Copperstring 2032.
- Council has also advocated for the Gulf Water Resources Plan review to be brought forward, a review which would touch on the items listed above. The Minister announced in December 2023 that this review would be brought forward from 2027 to 2024.
- Cloncurry will liaise with the NWQROC and other stakeholders as part of the process of developing its formal submission to this review in Q1 2024-25.

Measure of Success 2.1.1.8

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Advocacy - Sport and Recreation

Support, either directly or through advocacy, access to quality coaching, training, participation, and competition opportunities, to reduce barriers to Cloncurry Shire kids achieving their sporting goals.

1. Council's Community Grants program continues to fund bursaries for Cloncurry kids to participate in sporting events:
  - Caleb Condren
  - Cade Ferguson
  - Matthew Mabuhay
  - Phillip Booth
  - Tyler Williams
  - Daniel Carstairs
  - Zaine Morris
2. Council's Community Grants program continues to provide grants and fee waivers to reduce price barriers to participation in a range of sport and recreation activities:
  - Channel Pilates
  - Branches Performing Arts
  - Cloncurry Soccer Club
  - Cloncurry & District Canine Club
  - Cloncurry Touch Association
  - Cloncurry Rugby Union
  - Quamby Allsports Association
  - Channel Pilates
  - Dajarra Sports Club Rodeo
  - Cloncurry ATRA annual events
  - Curry Heat Boxing Club
  - Branches Performing Arts
  - Cloncurry and District Show Society
  - St Joseph's Catholic School Cloncurry
  - Cloncurry Stockman's Challenge & Campdraft Assoc Inc
3. The Council has sought funding from the Department of Sport and Recreation to support sporting programs delivered in Cloncurry and Dajarra by peak sporting bodies.
4. Council has auspiced funding for emerging sporting clubs like Curry Heat Boxing Club.
5. Cloncurry hosted the QRL Outback Challenge, which included a junior clinic.

Area of Operations 2.2.1

Development of Competitive Local Business and Industry

The Sound Contracting Principles (s104 of the Local Government Act 2009) identify the development of competitive local business and industry as one of the core principles of procurement and contracting for local governments.

Measure of Success 2.2.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Development of Competitive Local Business and Industry

Maintain registers of pre-qualified suppliers for: Trades & Services, Plant Hire, Quarry Materials, Tyres, Tubes & Associated Services, Mechanical Services.

All Registers of Prequalified Suppliers are in place and in use:

- Trades and Services
- Plant Hire
- Construction & Quarry Materials
- Mechanical, auto-electrical, tyre-fitting services

Measure of Success 2.2.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Development of Competitive Local Business and Industry

Quarterly reporting on procurement by volume, value, locality, and ROPS engagements.

Data on local reporting presented to Cloncurry Shire Council Community Forums in:

- November 2023
- May 2024

Measure of Success 2.2.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Development of Competitive Local Business and Industry

Council provides 3 x training sessions per annum on procurement.

✓Training Session 3

Checklist (Equal Weighting) : 3/3

- Training Session 1
- Training Session 2
- Training Session 3

Area of Operations 2.2.2

Local Business - Local Business Network

Cloncurry's Local Business Network provides valuable insights to Council on needs and opportunities for local businesses in the Shire.

Measure of Success 2.2.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Local Business - Local Business Network

Provide secretarial support to LBN and attend all meetings.

- Monthly meetings held.
- Agenda and minutes distributed to committee members.
- Newsletter distributed to the community
- Secretarial support to LBN in place.
- Elected members and Council staff in attendance at LBN meetings.
- Shop Local Campaign winners announced at the Cloncurry Shire Council Community Christmas Parties in December 2023.
- Successful Networking event held

Measure of Success 2.2.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Local Business - Local Business Network

Council supports (directly/indirectly) a range of events and initiatives (e.g. "Buy Local") aimed at building the sustainability, resiliency, efficiency, capability of local businesses.

- Funding applications submitted by Council to support the annual local buy campaign driven by the LBN
- Sips & Sliders Networking event
- Council supported the LBN in the Christmas Campaign Shop Local.
- 27 Business's participated with over 11,000 entry forms supplied to businesses.

Area of Operations 2.2.3

Land Sales - Industrial

Council is seeking to sell the final six (6) of seventeen (17) fully serviced Industrial lots in Cloncurry.

<https://www.cloncurry.qld.gov.au/downloads/file/1191/industrial-estate-brochure-current>

Measure of Success 2.2.3.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Land Sales - Industrial

Sale of balance of Industrial Lots (Stage 1).

- Lot 7: Council has received an EOI in relation to Lot 7.
- Lot 8: Council has secured REFF funding to progress the Business Incubator Shed project

Measure of Success 2.2.3.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Project - Planning (Property Development)

Preliminary design for progressing Industrial sub-division Stage 2 completed.

Cloned from Measure of Success 3.2.4.2

Phase 2 Master Planning, Preliminary Design & Approvals Management completed. Phase 3 works not progressing at this stage.

Area of Operations 2.2.4

Economic Development

Council's economic development portfolio covers a wide-range of projects and initiatives that are designed to attract and retain population, facilitate investment, sustain and grow local businesses, diversify business and industry opportunities and so on. Many of these initiatives and the deliverables associated with them are captured in Council's Economic Development Strategy.

Measure of Success 2.2.4.1



Economic Development

% implementation of Tourism & Economic Development Strategy (ED items).

Cloned as Measure of Success 5.2.4.1

- The Draft Economic Development Strategy was endorsed at the December meeting.
- EDS has been inputted into Envisio for quarterly reporting to the Council.
- An options analysis and feasibility study are currently underway to determine the viability of establishing a Rail Trail offering in Cloncurry. Draft document prepared.
- Advocacy underway for the Great Walk Project, which runs from Cloncurry to Mt Isa, advocacy document prepared and shared with NIAA, Matt Bron, Megan Crowther and Denise Brown.
- A pathway to the Chinaman Creek Dam from the town centre has been completed.
- The Cloncurry Commercial accommodation feasibility study is ongoing.
- Planning is underway for Meeting of the Mines 2024. ICMA engaged to deliver 2024 event which wont the nation event of the year for Australia.
- Council continues to advocate and support the development of the film industry. Film Incentive grants have been advertised, and we are actively engaging with industry stakeholders. Two proposals received from Griffith Film School.
- Rezdy online booking services has been implemented Council tourism products.
- Advocacy effort continue- flights, health care, infrastructure etc
- The Activate Cloncurry Strategy has reached draft.
- John Flynn Place & Recreational Grounds Master Plan underway.
- Construction of the Perkins Street Housing Development underway.
- Regular E-Newsletters sent to businesses.
- Regularly updates provided to local businesses on grant opportunities, and available support.
- Secretarial support provided to LBN and attend all meetings.
- Business incubator project funding application submitted.
- Commercial accommodation feasibility study underway.

Area of Operations 2.3.1

Digital Connectivity

Improved digital connectivity, reliability, speeds and data availability will be key drivers of economic development and liveability within the region. To facilitate the benefits these improvements can bring, Council is committed to supporting investments in this technology (either directly or through lobbying/advocacy efforts).

Measure of Success 2.3.1.1



Digital Connectivity

Support initiatives that improve digital connectivity, speed, data and reliability, including the Cloncurry to Normanton Telecommunications Corridor, the Quamby RT project, the Sally Creek RT project, the Dajarra 4GX project and a project delivering improved comms to Corella Dam.

Cloned as Key Action 1.3.9 (Economic Development Strategy 2023-2028)

Priority Initiative

- Council supported a Wi-Sky application under the Regional Connectivity Program to extend the Wi-Sky network to Corella Dam.
- This application was successful and grant funding agreements are being progressed to deliver the upgrade.
- Council held discussions with QCN and Dantel in relation to initial fibre installs in Cloncurry linked to the CopperString 2032 project.
- Installation to progress in Q3 2023-24.
- Council has sought advice from Wi-Ski regarding public wifi network options

Area of Operations 2.4.1

Cloncurry Saleyards

Cloncurry Saleyards is the second-largest cattle handling facility in Queensland and third-largest in Australia. The Cloncurry Saleyards offers inspection, dipping and NLIS services for the 300,000 head passing through the area each year.

Measure of Success 2.4.1.1

Jul 01, 2023 - Apr 30, 2024

Completed

Progress 100%

Saleyards

Facility hosts bull sale in April 2024.

Bull Sale hosted on 27 March 2024.

Council confirmed an allocation of \$5,000 toward the 2024 Bull Sale under the Investment Attraction Program at the same meeting, having allocated \$10,000 toward the 2023 event.

Measure of Success 2.4.1.2

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Saleyards

Complete procurement for new Saleyards Management Agreement (to commence from January 2024).

Saleyards Management Agreement for 2024-2027 awarded to Keyes Cattle Co. Pty Ltd on 14 December 2023.

3+ 1 year contract commenced on 22 January 2024.

Measure of Success 2.4.1.3

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Implementation of Saleyards Master Plan

Installation of new weighbridge.

New cattle weigh bridge installed and operational.

Priority Project

Measure of Success 2.4.1.4

Jul 01, 2023 - Sep 30, 2024

Completed

Progress 100%

Implementation of Saleyards Master Plan

Replacement of existing cattle load out facility subject to confirmation of funding.

Construction works commenced in April 2024. Progress to 30 June 2024 reflects program with completion in September 2024.

Priority Project

Measure of Success 2.4.1.5

Jul 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Implementation of Saleyards Master Plan

Renewal of Saleyards entrance.

Works completed in 2023-24 include:

- Renewal/replacement of Saleyards weighbridge (Dirty Yards)

Works commenced in 2023-24 and scheduled for completion in Q1 2024-25:

- Renewal of Load Out Ramp and Trucking Yards

No funding was identified/secured to progress Priority Shade Structure areas 1 and 2. Scope to be reduced and progressed in 2024-25.

Priority Project

Measure of Success 2.4.1.6

Jul 01, 2023 - Jun 30, 2024

On Hold

Progress 10%

Implementation of Saleyards Master Plan

Installation of shade infrastructure at Saleyards, subject to receipt of funding.

Design, costings etc. completed for Masterplan endorsed shade structure and funding applications progressed.

Revised scope endorsed as part of 2024-25 CapEx budget.

Priority Project

Area of Operations 2.4.2

Cloncurry Airport

Cloncurry Airport, operates five days a week for both Fly In Fly Out (FIFO) and regular passenger transport services.

Measure of Success 2.4.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Cloncurry Airport

Progressive implementation of priority/budgeted items in Airport Masterplan (CapEx and OpEx), subject to receipt of funding as appropriate.

- Peer review of Masterplan recommendations completed by APES, following completion of detailed geotechnical investigation.
- APES review assessed by Earl Hill Pty Ltd and AMS (completed Q1 2024-25).
- Electrician has reviewed earthing at Airport (as identified in Electrical Systems audit) in Q2 or Q3 2023-24.

Measure of Success 2.4.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Cloncurry Airport - Financials

Cloncurry Airport remains commercially viable and profitable.

Monthly and quarterly reporting indicates that the Cloncurry Airport is on track to remain commercially viable and profitable.

Area of Operations 2.4.3

Curry Kids

Curry Kids Early Learning Centre provides long day care services, currently with 58 places. Curry Kids is open Monday to Friday from 7:30am to 5:30pm.

Measure of Success 2.4.3.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Childcare Services

Curry Kids is operationally breakeven, excluding depreciation.

Cloned from Measure of Success 1.3.1.2

- Fee increased based on benchmarking introduced in Q1 to increase centre revenue.
- CCCF Open Competitive Sustainability Support extended for 12 months resulting in increased revenue.
- Community Child Care Fund – Establishing Child Care in Limited Supply Areas grant submitted and was unsuccessful.
- Funding for Inclusion support training secured and training delivered, and funding acquitted
- Fund application submitted for Community Child Care Fund Round 4 - Capital Support. Outcome is unknown.
- Fund application submitted for Community Child Care Fund Round 4 - Sustainability Funding. Outcome is unknown.
- On track to achieve this budget target.

Area of Operations 2.5.1

Sport and Recreation - Tourism

Council, individually, and as a member of the Outback Queensland Tourism Association is constantly looking to build the tourism profile of the area. This includes building the profile of signature destinations such as Corella Park Dam and the Chinaman Creek Dam.

Measure of Success 2.5.1.1

Jul 01, 2023 - May 31, 2024

On Track

Progress 75%

Sport and Recreation - Tourism - New Initiatives

Develop and deliver "Tracks and Trails" project for Cloncurry.

Scheduled meeting to discuss the desktop assessment and to confirm the site audit process for June 2024

Area of Operations 2.5.2

**Sport and Recreation - Tourism**

Council, individually, and as a member of the Outback Queensland Tourism Association is constantly looking to build the tourism profile of the area. This includes exploring new tourism opportunities.

**Measure of Success 2.5.2.1**

Jul 01, 2023 - Dec 31, 2023

On Track

Progress 95%

**Sport and Recreation - Great Walk**

Great Walk Project (Cloncurry to Mt Isa): prepare advocacy document and advocacy strategy to generate project awareness with the aim of securing support for this initiative.

- Draft advocacy document prepared.
- Document shared with Matt Bron, Megan Crowther and Denise Brown.
- Mount isa City Council are working on Tourism opportunities report and have included the “Great Walk concept for consideration, with the view to develop a business case and review funding options for actioning.
- Met with Margaret Ross-Kelly, Senior Business Development Officer, Our Country Advisory Service, Tourism Business Development Department of Tourism and Sport. Discussed this project and other projects and provided the advocacy doc for forwarding to her Executive Director.
- Have also provided doc to Jay Lancaster from State Development who is leading Mi Isa Recovery Project funding.

**Measure of Success 2.5.2.2**

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 97%

**Sport and Recreation - Rail Trail**

Cloncurry to Kjabbi Rail Trail Project - Options Analysis / Feasibility Study to determine the viability of establishing a Rail Trail offering in Cloncurry.

- Stafford Strategy engaged to undertake the Feasibility Study.
- Stakeholder engagement sessions with Stafford were held in November 2023.
- Drone survey was undertaken of rail corridor in Q2 2023-24, outputs received Q3 2023-24.
- Draft study received, feedback provided.
- Cost estimates under peer review by Project team.

**Measure of Success 2.5.2.3**

Jul 01, 2023 - Jun 30, 2024

On Hold

Progress 0%

**Tourism, Recreation, and Community Facility**

Progressive implementation of priority/budgeted items in JFP / Sport & Recreation Masterplan (CapEx and OpEx).

Priority Project

- Meeting scheduled with potential supplier explore the next steps in the development of an immersive museum experience for the JFP redevelopment project
- Implementation of priority/budgeted items in JFP / Sport & Recreation Masterplan is on hold as the masterplan is yet to be finalised.
- Council has supported Friends of JF to procure items for a successful community grant.

**Measure of Success 2.5.2.4**

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 50%

**Sport and Recreation - Corella Dam Activation**

Council, leveraging previous work completed in this area, substantively progresses an Options Analysis and Business Plan for the Corella Dam.

Cloned as Measure of Success 1.5.2.5

Funding has been secured for the "Liveable Landscapes Project" consisting of two key deliverables including:

Historical Kjabbi Rail Trail Feasibility Study

- The study aims to explore the development and effective management of the trail, repurposing the disused Kjabbi branch rail into a captivating recreational experience.

Cloncurry Recreational Dams Management Plan

- The plan aims to optimize liveability and economic growth in the region by outlining the vision for Chinaman Creek and Corella Dams' long-term use and management.

The next steps will be the development of a detailed scope and the procurement of a suitable consultant to deliver the Cloncurry Recreational Dams Management Plan.

Scope underdevelopment.

Area of Operations 2.5.3

Tourism - Visitor Information Centre and Mary Kathleen Park

Council's Unearthed Visitor Information Centre and Mary K Park are key points of contact for all tourists visiting the Shire and tourism destinations in their own right (museum, historical park, playground).

Measure of Success 2.5.3.1



Tourism - Visitor Information Centre

Development and implementation of initiatives designed to sustain and increase visitor numbers.

- Visitor Guide in circulation through Linklogic.
- Review of Visitor guide document underway prior to reprint.
- Preparation for VIC 2024 Accreditation Audit which will be completed in April
- Old VIC building has been cleared of rubbish, minor restoration works completed, signage added and is ready to open as a new outdoor exhibit
- Additional signage has been added
- Appointed a social media marketing partner

Measure of Success 2.5.3.2



Tourism - Visitor Information Centre

Increase merchandise sales.

- New merchandise has been purchased and is on display.
- Customized product unique to Cloncurry has been sourced.
- Local vendors products has been well received and is selling.
- Reporting is shown continued increase in sales

Measure of Success 2.5.3.3



Tourism - Visitor Information Centre

Progressive implementation of Mary K masterplan initiatives (e.g., additional installations etc).

- The development of the Police Station is nearing completion, with the installation of signage to be completed in April.
- The mural for the tank is completed by The Zoo Keeper
- The master plan for Mary K has not been completed yet.
- Update of all exhibit information to a branded standard format to enable guests to read data easier.
- Red wagon restored and back on display.

Area of Operations 2.5.4

Tourism - John Flynn Place

John Flynn Place honours an Australian visionary and those who joined his campaign for better living conditions in remote Australia. The museum recounts an era of technological advance, when aviation and radio overcame the isolation of vast tracts of the continent.

Measure of Success 2.5.4.1



Tourism - John Flynn Place

Development and implementation of initiatives designed to sustain and increase visitor numbers.

- All exhibit information has been branded to a standard format to enable guests to read data easier
- New interactive exhibits are expected are installed
- New seating purchased enabling guest to sit and enjoy exhibits with story telling movies
- Gift store has been re arranged, new stock added to enhance the guests experience and generate increased revenue
- Panting of entry and toilets and new entry signage complete

Measure of Success 2.5.4.2



Tourism - John Flynn Place

Increase merchandise sales.

- Merchandise sales are up, ticket sales are down.
- New stock has been received and merchandise displays updated.
- Basket size has increased significantly with new merchandise range.



Area of Operations 2.5.5

Tourism

Council's commitment to developing tourism opportunities in Cloncurry is facilitated by the continued upkeep and maintenance of existing facilities (John Flynn Place, Unearthed VIC, construction of new tourism infrastructure (see Priority Projects and Initiatives), support for ICT upgrade, hosting of signature events and through membership in the Outback Queensland Tourism Association.

Measure of Success 2.5.5.1



Tourism - RV Friendly Policy

Implementation of "RV Friendly" Policy for Cloncurry.

- Tourism staff meetings have discussed the Freedom Camp to ensure all staff are up-to-date / familiar with Strategy and Policy settings.
- Monitoring of the Freedom camp to ensure the grounds are maintained and suitable for visitors to use, inspection undertaken monitoring length of stay, fires etc
- Freedom Camp in operation and unitization is strong.
- Ongoing training for staff re: messaging around Council amenities, dump points etc.
- Next step to progress RV Friendly status.

Measure of Success 2.5.5.2



Tourism

% implementation of Tourism & Economic Development Strategy (Tourism Items).

- Support the development of new tourism products that tell the story of RFDS, QANTAS, and the Early Pioneers - Eco trail developed and implemented.
- Develop a pathway to Chinaman Creek Dam from the town centre - Complete.
- Options Analysis / Feasibility Study to determine the viability of establishing a Rail Trail offering in Cloncurry - Rail Trail Feasibility Study underway- draft complete.
- Council investigates opportunities to provide free resident and visitor Wi-Fi - Council supported funding application for WiFi a Corella Dam.
- Council, leveraging previous work completed in this area, substantively progresses an Options Analysis and Business Plan for the Corella Dam/Develop a management policy for Clem Walton Park / Corella Dam - Funding secured for Recreational Dam Management Plan. Project Brief under development.
- Develop and implement an annual Mining Conference - Conference planning underway. Conference awarded Australian Event of the Year.
- Implementation of “RV Friendly” Policy for Cloncurry. - Freedom Camp implemented and operating.
- Development and implementation of initiatives designed to sustain and increase visitor numbers. - Freedom Camp/Visitor Guide/Curry Crawl/brochures/signage.

Measure of Success 2.5.5.3



Tourism

Council secures a fixture in the Outback Masters competition in 2024.

On Hold pending announcement of funding. Work completed to date:

- Project brief drafted for the Cloncurry Golf Course Feasibility Project.
- RFQ prepared, put to market, and quote provided by Australian Golf Course Management for the purpose of a funding application.
- Funding application submitted to State Development under the North West Queensland Economic Development Strategy for the Cloncurry Golf Course Feasibility Project.
- 2024 Outback Master's Program has been announced and does not include Cloncurry.
- Meeting held with Outback Masters to discuss future opportunities in Cloncurry

Area of Operations 2.6.1

Urban Renewal / Revitalisation

Council's Corporate Plan identifies the development of an Urban Renewal and Revitalisation Policy as a key deliverable. The aim will be to provide guidance and structure around projects and initiatives that will progressively improve the amenity of town over time.

Measure of Success 2.6.1.1



- Revised online application developed on Smarty Grants now active
- Policy currently under review

Urban Renewal / Revitalisation

Review the Urban Renewal and Revitalisation Policy.

Priority Initiative

Measure of Success 2.6.1.2



- Funding allocated and all applications reported to Council.
- \$5000 awarded to Woodham Petroleum
- \$3565.11 Awarded to Ozzie Surveyors
- Application under consideration received from
  - Cloncurry Historical Society,
  - Wagon Wheel Motel,
  - Dustin Keyes.

Urban Renewal / Revitalisation

Allocation of funding to facilitate/enable objectives of Policy and quarterly (Operational Plan updates) and annual reporting (Annual Report) on initiatives funded

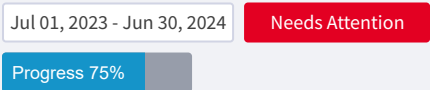
Priority Initiative

Area of Operations 2.6.2

Economic Diversification - Irrigated Agriculture

Council is seeking to progress an irrigated agriculture project in Cloncurry to demonstrate the potential and the viability of agricultural diversification in the Shire.

Measure of Success 2.6.2.1



On-going

Economic Diversification - Irrigated Agriculture

Continue efforts to grow irrigated agriculture operations and associated investments in Cloncurry.

Area of Operations 2.6.3

Economic Diversification - Film and TV

Following on from the 2021 benefits associated with hosting a major television production in Cloncurry, Council will explore opportunities to attract similar investments to the Shire in the future. In doing so, the aims are to stimulate economic activity, diversify economic activity and to showcase.

Measure of Success 2.6.3.1



Economic Diversification - Film and TV

No. and success of advocacy efforts to attract film and TV production to Cloncurry.

Priority Initiative

Q3 items:

- Following a meeting with Professor Chris Carter, Director of Griffith Film School, staff discussed potential projects eligible for support under the Film Incentive Program. Initial conversation centered on the production of a "Virtual Cloncurry" catalogue of film and images that can be used by filmmakers for filming pick-up shots post-production. The Virtual Cloncurry world would be created and used by students with Council owning the asset and able to make this available to potential film makers.
- Council has offered on-site logistical support for an Isuzu vehicle commercial.
- Two proposals received from Griffith Film School and presented ready for consideration by Council.

Measure of Success 2.6.3.2



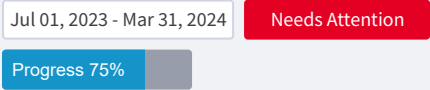
Economic Diversification - Film and TV

Report on Return on Investment for film and TV initiatives.

Priority Initiative

- Media coverage continued to identify the Film & TV investment attraction initiative during Q2 and Q3 2023-24.
- The Bank Manager, filmed in 2022-23, continued to garner attention on the national stage as it was featured in a number of short film festivals.
- To date, very little news in relation to outcomes from other filming conducted in 2022-23.
- Discussions with Griffith Film School underway on the production of a virtual Cloncurry that can be used by filmmakers for filming pick-up shots post-production. The Virtual world would be created and used by students with Council owing the asset and able to make this available to potential film makers.
- Council has offered on-site logistical support for an Isuzu vehicle commercial. This support was not eligible under the current policy.
- Two proposals received from Griffith Film School and presented ready for consideration by Council.

Measure of Success 2.6.3.3

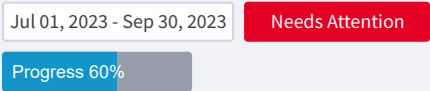


Economic Diversification - Commercial Accommodation

Council completes an options analysis into the development of additional commercial accommodation in Cloncurry.

- Project brief for the Cloncurry Commercial Accommodation feasibility project developed and RFQ released to market.
- Quotes received for the Cloncurry Commercial Accommodation feasibility project, currently under assessment.
- Regional Advisory engaged and work underway of feasibility study.

Measure of Success 2.6.3.4



Economic Development - Recruitment Taskforce

Reinvigorate the Recruitment Taskforce to focus on recruitment attraction and retention strategies for Cloncurry.

While the recruitment taskforce has not been rebooted yet:

- Council and Department of Agriculture HR teams have reviewed opportunities to trade tactics/strategies etc. in an effort to improve recruitment outcomes.
- Councils in NWQ are also working with RDA on the LiveNorthQueensland.com.au and JobsNorthQueensland.com.au sites
- Council has constructed 9 new houses to assist mining companies to have senior staff live local

Area of Operations 2.6.4

**Economic Diversification - Cotton Ginning**

Council supports the expansion of broadacre cropping, and in particular, cotton.

**Measure of Success 2.6.4.1**

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 50%

Council has paid a deposit on the land in question.

Council has not yet secured a Cultural Heritage assessment of the land.

**Cotton Ginning - Land Acquisition**

Council actively supports acquisition of land initiatives for the siting of a cotton gin in Cloncurry.

Area of Operations 2.7.1

**Parks and Gardens - Sport and Recreation**

Council maintains a range of parks, gardens and sport and recreation facilities. Maintaining these to an appropriate standard is crucial to maintaining Cloncurry's status as a Tidy Town.

**Measure of Success 2.7.1.1**

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

**Chinaman Creek Dam Rec Area | Mary K Park | FCP | Sheaffe Street | Robertson Park | Cemetery | Sport and Recreation Grounds**

Service level standards developed for key sites and enshrined in Asset Management - Levels of Service Manual.

Service levels developed, improvements made in meeting service levels continues. Levels of Service manual is being utilised in conjunction with improved programming.

**Measure of Success 2.7.1.2**

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

**Chinaman Creek Dam Rec Area | Mary K Park | FCP | Sheaffe Street | Robertson Park | Cemetery | Sport and Recreation Grounds**

Works programs, inspections, audits, defect logging program in place to monitor adherence to service level standards.

Program in place. Consistency of response to ensure levels of service are met remains a challenge in some locations. Improvements have been noted with the appointment of a Manager Public Works

Area of Operations 3.1.1

Asset Conditions Assessments

Asset condition assessments: to ensure the valuation of Council assets is accurate and to ensure asset management is based on sound and up-to-date information, it is essential that Council has an awareness of asset conditions.

Measure of Success 3.1.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Asset Condition Assessments (Engineering)

Council develops an asset condition assessment plan with associated budget (e.g. for culverts, bridges, sporting facilities etc).

Asset condition assessments are completed in line with Asset Condition Assessment Plan, with focus on Sewer Pump Stations for 2023-24 and underground water and sewer assets (subject to additional funding).

- Residential tenancy asset condition assessment: completed
- Stormwater asset condition assessment: completed
- Signage asset condition assessment: completed
- Underground mains inspections/potholing progressed in Dajarra
- Underground mains inspections in Cloncurry: not progressed. To be picked up in 2024-25.
- SPS pump station review not progressed. To be picked up in 2024-25.

Measure of Success 3.1.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Asset Condition Assessments (Engineering)

Council's Asset Register, Valuation Data and AMPs are updated based on updated Asset Condition Assessments as required.

Comprehensive Asset Revaluations for 30 June 2023 have been completed, albeit behind schedule, with final revaluations coming through in December 2023.

Asset capitalisations will continue to inform updates to the asset register for the balance of the FY.

Area of Operations 3.1.2

Asset Valuations

Asset valuations and revaluations: to ensure accurate knowledge about Council's assets and to ensure the integrity of Council's financial management planning, modelling and reporting, it is essential that Council has accurate data on the value of its assets.

Measure of Success 3.1.2.1

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Asset Valuations (Financial)

Implementation of 2022-23 detailed asset revaluation into financial management system, asset register, etc.

Completed.

Measure of Success 3.1.2.2

Jul 01, 2023 - May 31, 2024

Completed

Progress 100%

Asset Valuations (Financial)

Completion of desktop asset revaluation for 2023-24.

Comprehensive asset revaluation completed for 30 June 2023.

Desktop revaluation for 30 June 2024 nearing completion. Will be further updated following capitalisation of asset processes currently underway

Area of Operations 3.1.3

Asset Register

Section 105(4)(b)(ii) of the Local Government Act 2009 requires that Council maintains an asset register. Section 180 of the Local Government Regulation 2012 requires that non-current physical assets are to be recorded on the register.

Measure of Success 3.1.3.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Asset Register

Asset register established, updated and maintained in line with asset acquisitions, disposals etc.

Asset registers being updated and maintained as required. Recent updates include:

- Roads
- CCTV
- Telemetry and monitoring and EWS for Chinaman Creek Dam
- Heat Pump
- Main Well
- Flight Test Range
- Flood Damaged road assets
- Resealed/stabilised roads.

Area of Operations 3.1.4

Asset Management Strategy and Policy

The development and implementation of an asset management policy and strategy is a crucial component of Council's Asset Management Framework.

Measure of Success 3.1.4.1

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Asset Management Strategy and Policy

Asset Management Strategy reviewed.

Asset Management Policy reviewed and adopted in March 2024 (Q3 2023-24).  
Asset Management Strategy reviewed by CEO in Q3 2023-24.

Measure of Success 3.1.4.2

Jul 01, 2023 - Oct 31, 2023

Completed

Progress 100%

Asset Management Strategy and Policy

Asset Management Policy reviewed.

Asset Management Policy

- Asset Management Policy reviewed at February 2024 workshop.
- Asset Management Policy re-adopted at March 2024 Council meeting.

Asset Management Strategy

- CEO review Asset Management Strategy in February 2024.

Area of Operations 3.1.5

Asset Management Plans

The development and implementation of asset managements plans are an important part of Council's Asset Management framework.

Measure of Success 3.1.5.1

Jul 01, 2023 - Dec 31, 2023

Needs Attention

Progress 75%

Council is on track to meet the target of updating its AMPs on a biennial basis. However, Council was intending to update its AMPs in Q2 2023-24 following the completion of the comprehensive asset revaluation. Due to delays in this process and subsequent issues with Flood Damage valuations, the Plans will now be updated based on 30 June 2024 data, including updated LTFF. This has been picked up in the 2024-25 Operational Plan.

Asset Management Plans

Asset Management Plans reviewed biennially for the following asset classes: transport, water supply, sewer, buildings and other structures.

Measure of Success 3.1.5.2

Jul 01, 2023 - May 31, 2024

Completed

Progress 100%

Improvement Plans in AMPs have been reviewed and have informed the development of the 2024-25 budget.

Asset Management Plans

Improvement plan items are incorporated into annual budget.

Measure of Success 3.1.5.3

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Completed.

Asset Management Plans

Completion of Professional Certificates in Asset Management Planning.

Area of Operations 3.1.6

**Transport Infrastructure - RMPC - Traffic Management Registration Scheme**

Council is required to be registered under the Traffic Management Registration Scheme in order to complete work under the RMPC.

**Measure of Success 3.1.6.1**

Jul 01, 2023 - Jul 31, 2023

Completed

Progress 100%

Confirming.

**Transport Infrastructure - RMPC - Traffic Management Registration Scheme**

Council maintains its Traffic Management Registration Scheme Status (TMRS) to work on State-controlled Roads.

**Measure of Success 3.1.6.2**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

100% of contract value completed by June 2024.

**Transport Infrastructure - RMPC - Program Development and Delivery**

Council delivers >65% of RMPC Program by 30 November 2023 and 100% of RMPC Program by 15 June 2024 and actively lobbies for additional funding to meet road maintenance requirements and/or access program underspends.

**Measure of Success 3.1.6.3**

Jul 01, 2023 - May 31, 2024

Completed

Progress 100%

Completed. No substantive changes required as we move into the second year of a two-year contract.

**Transport Infrastructure - RMPC - Program Development and Delivery**

Council completes annual review of rates and management plans in preparation for the following year's RMPC Program by 15 May 2024

**Measure of Success 3.1.6.4**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Submission of invoices and forward list of works is compliant and completed for 2023-24.

**Transport Infrastructure - RMPC - Program Development and Delivery**

Council meets all timing requirements around submission of invoices and forward lists of work (FLOW)



Area of Operations 3.2.1

Plant and Fleet

Council maintains plant and fleet to enable the delivery of key services to the community. This includes civil construction work, maintenance of parks, gardens and recreation, administrative services and so on.

Measure of Success 3.2.1.1



Plant and Fleet

1 and 6 year plant replacement program developed and updated .

Council's Fleet Asset Management processes were reviewed in Q3 2023-24 with assistance from Mead Perry Group. 1 and 10 year plant replacement program developed and presented to Council as part of 2024-25 budget development.

Progression of PARP for 2023-24 is as follows:

- Skid Steer and trailer and attachments: procured Jan Council meeting (delivery in Q4 2023-24)
- 3 x light vehicles: procured in Q4 2023-24
- Generator for Dajarra: procured Q3 2023-24 and installed Q4 2023-24.
- Aerator unit (field maintenance) purchased.
- Tractor/slasher procured in Q2 2023-24 and delivered in Q3 2023-24.
- Toro front catch mower procured in Q2 2023-24 and delivered in Q4 2023-24.
- Generator for childcare: not yet procured.
- Street sweeper: not progressed. Acquisition deferred to 2024-25.

Measure of Success 3.2.1.2



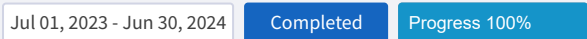
Plant and Fleet

Annual Plant Acquisition & Replacement Program is delivered.

2023-24 Plant Acquisition and Replacement Program:

- 1 item incomplete: boom mower attachment. Under review for backhoe, tractor, skid steer.
- 1 item deferred to 2024-25: street sweeper
- All other items procured:
  - Skid steer and attachments
  - Tractor and attachments
  - Out front mower with catcher
  - 3 x utility vehicles
  - Line marking machine
  - Dajarra generator
  - Childcare generator

Measure of Success 3.2.1.3



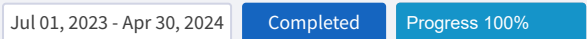
Plant and Fleet

Development and implementation of plant/fleet maintenance program that tracks, at a minimum, scheduled servicing (time and quality requirements); and the planned vs. unplanned maintenance ratio.

System implemented and operational for heavy plant and fleet.

Monitored via VisionLink. As at 30 June 2024, 3 items were overdue for service (per VisionLink data).

Measure of Success 3.2.1.4



Plant and Fleet

Council benchmarks plant utilisation against sector and industry standards (using IPWEA benchmarks and CAT benchmarks).

Plant utilisation rates tracked in VisionLink and reviewed as part of Plant & Fleet Replacement Program.

Measure of Success 3.2.1.5

Jul 01, 2023 - Apr 30, 2024

Completed

Progress 100%

Plant and Fleet

Completion of IPWEA Fleet Management Certificate to improve organisational capability in Fleet procurement, reporting and planning.

- Fleet asset management planning conducted to assist in Plant Acquisition and Replacement Program review and development (and as a follow-up output from 2022-23 internal audit).
- To date, 10 Council employees have completed the training across Works, Workshop, Corporate Services, and Exec Services.
- Fleet management training identified and budgeted for in 2024-25.

Measure of Success 3.2.1.6

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Plant and Fleet

Council reviews fuel consumption and fuel loss via VisionLink.

Fuel consumption data benchmarks positively. E.g., very low idle / operation ratios for heavy plant.

Review of fuel via iOR reporting.

Reporting could be more systematic, but more or less in place.

Measure of Success 3.2.1.7

Jul 01, 2023 - May 31, 2024

Completed

Progress 100%

Plant and Fleet

Annual Plant Acquisition & Replacement Program is developed and presented as part of annual budget discussions.

2024-25 Plant Acquisition and Replacement Program developed and endorsed as part of budget discussions.

Area of Operations 3.2.2

**Project - Planning (Water and Sewer)**

To ensure good decisions are made, Council is committed to good planning processes. This includes adherence to project assessment and project delivery frameworks for major projects.

**Measure of Success 3.2.2.1**

Jul 01, 2023 - Nov 30, 2023

Needs Attention

Progress 75%

Procurement documentation and estimated costings completed. However, not progressed to engagement at this stage.

**Project - Planning (Water and Sewer)**

Sewer Pump Station maintenance, renewal, replacement program developed for grant funding submission.

**Measure of Success 3.2.2.2**

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 90%

The RMT has been bundled into a broader Options Analysis including clarification and filtration systems.

The Options Analysis for this project will be completed Q1 2024-25.

W4Q 2024-27 funding has been allocated for delivery of this project in 2025-26.

**Project - Planning (Water and Sewer)**

Rapid Mixing Tank installation project prepared for grant funding submission.

**Measure of Success 3.2.2.3**

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 90%

Project bundled into broader options analysis of Rapid Mixing Tank, Clarification and Filtration systems. Options Analysis to be completed Q1 2024-25.

**Project - Planning (Water and Sewer)**

Filtration System upgrade for manganese and iron prepared for grant funding submission.

**Measure of Success 3.2.2.4**

Jul 01, 2023 - Nov 30, 2023

On Hold

Progress 50%

The QWRAP will coordinate this project with NW Councils. Cloncurry has met with Mareeba and Cassowary Coast Councils to discuss their recent and current AC mains replacement programs.

This planning project will be picked up again in 2024-25 as part of a broader QWRAP initiative.

**Project - Planning (Water and Sewer)**

Underground asset condition inspection and replacement program prepared for grant funding submission.

**Measure of Success 3.2.2.5**

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 90%

Options Analysis will be completed in Q1 2024-25 and will be lodged as part of a LGGSP funding submission (9 August 2024).

**Project - Planning (Water and Sewer)**

Plan for additional water storage capacity in Cloncurry (second clear water storage capacity).

Area of Operations 3.2.3

**Project - Planning (Reseal Program)**

To ensure good decisions are made, Council is committed to good planning processes. This includes adherence to project assessment and project delivery frameworks for major projects.

**Measure of Success 3.2.3.1**

Jul 01, 2023 - May 31, 2024

Completed

Progress 100%

Completed as part of budget development process (2 July 2024 workshop).

**Project - Planning (Reseal Program)**

Council reviews and approves reseal program for following financial year.

Area of Operations 3.2.4

**Project - Planning (Property Development)**

To ensure good decisions are made, Council is committed to good planning processes. This includes adherence to project assessment and project delivery frameworks for major projects.

**Measure of Success 3.2.4.1**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Phase 2 Master Planning, Preliminary Design & Approvals Management completed. Phase 3 works not progressing at this stage.

**Project - Planning (Property Development)**

Preliminary design completed for residential sub-division (Douglas or Brisbane Street).

**Measure of Success 3.2.4.2**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Phase 2 Master Planning, Preliminary Design & Approvals Management completed. Phase 3 works not progressing at this stage.

**Project - Planning (Property Development)**

Preliminary design for progressing Industrial sub-division Stage 2 completed.

Cloned as Measure of Success 2.2.3.2

Area of Operations 3.2.5

Transport - Maintenance

Council's transport network includes rural roads, bridges, stormwater infrastructure (culverts, causeways, drainage), town streets, aerodrome runways and taxiways, footpaths and cyclepaths.

Measure of Success 3.2.5.1



Transport - Maintenance and Operations

Develop 1 to 3-year maintenance and operations program for Transport Infrastructure (bridge, culvert, kerb and channel, town streets, rural roads).

Process maturing:

- Rural Road maintenance (including Emergency Works and Flood Damage) program and processes well understood.
- 1-3 year road reseal program process in place and maturing
- Stormwater asset condition pick-ups completed, but not yet fully scoped, budgeted.
- Signage asset condition pick-ups completed, but not yet fully scoped, budgeted.

Measure of Success 3.2.5.2



Transport - Maintenance and Operations

Deliver 2023-24 maintenance and operations program for Transport Infrastructure (EOM reporting against program and budget to Council).

✓April report

✓June report

✓May report

Checklist (Equal Weighting) : 12/12

- ~~July report~~
- ~~August report~~
- ~~September report~~
- ~~October report~~
- ~~November report~~
- ~~December report~~
- ~~January report~~
- ~~February report~~
- ~~March report~~
- ~~April report~~
- ~~May report~~
- ~~June report~~

Measure of Success 3.2.5.3



Drainage - pre- and post-wet

Pre- and post-wet drainage maintenance program developed and delivered

Drainage works completed. Programming to be fleshed out further for 2024-25 wet season.

ROPS engagement documentations are being reviewed / developed for these engagements by Manager Procurement.

Measure of Success 3.2.5.4



Transport - Airport Operations

Council completes annual audit of Cloncurry Airport and actions requirements/recommendations as appropriate.

Audit report received and implementation of recommendations and improvements underway.

Measure of Success 3.2.5.5

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

All completed.

Transport - Airport Operations

Council completes 6 monthly inspections of Burke & Wills, Kajabbi, Duchess, and Dajarra airstrips.

Transport - CapEx

Council's transport network includes rural roads, bridges, stormwater infrastructure (culverts, causeways, drainage), town streets, aerodrome runways and taxiways, footpaths and cyclepaths.

Measure of Success 3.2.6.1

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Transport - CapEx

Develop 1 to 3-year CapEx program for Transport Infrastructure (includes allocation of TIDS, R2R and other transport infrastructure funding).

TIDS & R2R:

- TIDS: allocations to Coppermine Creek Bridge and Duchess Mt Isa reseals
- R2R: allocations to reseal program and Scarr Street upgrades.

Betterment Projects:

- Council's Betterment projects are outlined in its Local Resilience Action Plan (LRAP)
- Council will deliver the Granada Upgrade to Seal Project in 2024-25 / 2025-26,

Heavy Vehicle Safety & Productivity Program (HVSP):

- Council has secured \$5m in HVSP Funding to assist in replacing/renewing causeways on the Malbon Selwyn Road (2024-25, 2025-26)

Bridges Renewal Program:

- Council has secured \$5m in Bridges Renewal Funding to assist in delivering the Coppermine Creek Bridge Upgrade Project (2024-25)

Special Charge / Road Use Agreements:

- Council will progress the upgrade to seal of the unsealed section of Round Oak Road in 2025-26.

Measure of Success 3.2.6.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Transport - CapEx

Deliver 2023-24 CapEx program for Transport Infrastructure.

- Path to Chinaman Creek Dam - refer to item 1.5.2.2
- Scarr Street Upgrade - refer to item 3.2.6.3
- Coppermine Creek Bridge Upgrade - refer to item 3.2.6.4
- Malbon-Selwyn Causeway Upgrades - funding application successful
- Kajabbi Road Upgrade to Seal (Ch0.0 to 15.238) - refer to items 3.2.17.1, 3.2.17.2, 3.2.18.1, 3.2.18.2 and 3.3.1.2

Measure of Success 3.2.6.3

Jul 01, 2023 - Nov 29, 2024

On Track

Progress 40%

Scarr Street Development

Complete detailed design for Scarr Street in preparation for submission for funding application.

Priority Project

Align Consulting completed the finalisation of the concept design and this is due to be released to the community. Detailed design works to commence.

Measure of Success 3.2.6.4

Jul 01, 2023 - Nov 30, 2025

On Track

Progress 45%

Coppermine Creek Bridge Upgrade

Council commences delivery of the Coppermine Creek Bridge Upgrade Project subject to receipt of Bridges Renewal Funding.

Tender evaluation process has been undertaken and a recommendation to award the Construction Contract works is to be presented at the 02 July 2024 Special Council meeting.

Measure of Success 3.2.6.5

Jul 01, 2023 - Jul 31, 2023

Completed

Progress 100%

Plan reviewed. Major focus in Q3 and Q4 2024-25 has been on status of quarry pits in relation to DAF ILUA negotiations with Native Title parties.

Quarry Management

Council develops and adopts its Quarry Management Plan for 2023-24.



Area of Operations 3.2.7

Water Supply and Treatment - Maintenance

Council provides a drinking water service in Cloncurry and non-potable water services in Dajarra, Kajabbi and Malbon.

Measure of Success 3.2.7.1



Water Supply and Treatment - Maintenance and Operations

Develop 1 to 3-year maintenance and operations program for Water.

Process maturing and will be refined further by the Infrastructure Manager from Q1 2024-25:

- Water (and wastewater) advisory and operator assistance programs in place for Cloncurry and Dajarra (Osmoflo engaged).
- Scouring and de-sludging of lagoons completed in 2023-24.
- Operational deficiencies and improvement opportunities identified by Osmoflo during site visits.
- SOPs under development.

Measure of Success 3.2.7.2

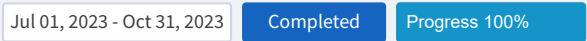


Water Supply and Treatment - Maintenance and Operations

Deliver 2023-24 maintenance and operations program for Water.

Program delivery on track.

Measure of Success 3.2.7.3



Water Infrastructure - Chinaman Creek Dam Safety

Annual Project Upgrade Plan submitted as required

Annual Project Upgrade Plan submitted on 30 September 2023.

Measure of Success 3.2.7.4



Water Infrastructure - Chinaman Creek Dam Safety

Completion of Annual Safety Statement as required

Completed 30 September 2023.

Measure of Success 3.2.7.5



Water Infrastructure - Chinaman Creek Dam Safety

Completion of Annual Safety Inspection as required

Annual Safety Inspection not required in 2023 based on risk review outcome.

Measure of Success 3.2.7.6



Water Infrastructure - Chinaman Creek Dam Safety

Completion of compulsory Dam Safety / Surveillance Training.

Asset Engineer has completed compulsory training.

Measure of Success 3.2.7.7

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Water Infrastructure - Chinaman Creek Dam - Maintenance & Upgrades

Vegetation management program implemented.

- Council completed some initial vegetation management in December 2023 (prior to the fires) near the levee.
- Fires during the Council break period (Dec-Jan) have addressed some of the vegetation/weed management issues around Chinaman Creek Dam.
- Council has funding allocated to vegetation management on the Fuse Plug and levee wall in Q1 2024-25.

Measure of Success 3.2.7.8

Jul 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam - Maintenance & Upgrades

Levee repairs scoped and delivered (subject to available funding).

Levee repairs incorporated into QRRRF 2023-24 submission (submitted 20 December 2023). Funding submission was not successful. Accordingly, Council will initially focus on vegetation management on the levee as part of the broader rehabilitation of the levee wall.

Measure of Success 3.2.7.9

Jul 01, 2023 - Nov 30, 2023

On Track

Progress 75%

Water Infrastructure - Chinaman Creek Dam - Maintenance & Upgrades

Repair / maintain and reinstate second Harvest Pump.

2nd harvest pump in Townsville for repair and maintenance.

Measure of Success 3.2.7.10

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam - Maintenance & Upgrades

Subject to funding: installation of new telemetry, monitoring equipment and EWS.

Project completed and acquitted.

Area of Operations 3.2.8

**Water Supply and Treatment - CapEx**

Council provides a drinking water service in Cloncurry and non-potable water services in Dajarra, Kajibbi and Malbon.

**Measure of Success 3.2.8.1**

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

**Water Supply - CapEx**

Develop 1 to 3-year CapEx program for Water (includes CNC, DAJ, MAL, KAJ).

Under development / Scope awarded:

**Cloncurry:**

- Electro-cholorination: scheduled for August 2024 delivery.
- Options Analysis: work substantially progressed on Options Analyses for clarifier, rapid mixing tank, clear water storage and presented to CEO, Director Infrastructure & Environment, Asset Engineer.
  - Design and funding documentation being prepared for Clear Water Storage upgrade and replacements/upgrades to WTP infrastructure.
- Underground water mains replacement prioritisation planning: to be progressed in 2024-25.

**Dajarra:**

- Transformer upgraded to enable 2-phase power at WTP
- New (3-phase) generator installed
- Seeking funding to deliver Dajarra Dual Reticulation project

**Measure of Success 3.2.8.2**

Jul 01, 2023 - Mar 31, 2024

Needs Attention

Progress 45%

**Water Supply - CapEx**

Deilver 2023-24 Cap Ex program for Water.

- Main Well - refer to item 3.5.1.1
- Cloncurry Water Treatment Plant - ElectroChlorination - Contract for design, supply & installation in progress with on-site works were scheduled to commence by April 2024 but were delayed and commenced in late-June 2024.
- Cloncurry Water Treatment Plant - 2nd Rapid Mixing Tank - Options analysis in progress - refer to item 3.2.2.3
- Cloncurry Water & Sewer Network - SCADA - works to be undertaken by Alliance Automation and are scheduled to be completed by July 2024.
- Cloncurry Water Treatment Plant - Filtration System Upgrades - Options analysis in progress - refer to item 3.2.2.3
- Cloncurry Water Treatment Plant - 2nd Clear Water Storage - Options analysis in progress - refer to item 3.2.2. 5

Area of Operations 3.2.9

**Sewer - Maintenance and Operations**

Council provides sewage treatment services in Cloncurry and Dajarra in line with its Environmental Authority. Maintaining these services to an acceptable standard is core Council business.

**Measure of Success 3.2.9.1**

Jul 01, 2023 - Mar 31, 2024

On Track

Progress 75%

**Sewer - Maintenance and Operations**

Develop 1 to 3-year maintenance and operations program for Sewer.

- 1 year plan planning/maintenance cycle developed.
- 3-year planning/maintenance cycle not yet developed.

**Measure of Success 3.2.9.2**

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

**Sewer - Maintenance and Operations**

Deliver 2023-24 maintenance and operations program for Sewer.

Year round operation and maintenance program in place:

- Lagoon maintenance
- Verification monitoring program in place
- Release to land of treated effluent program in place
- Improvements made to release to land sprinklers

Area of Operations 3.2.10

Sewer - CapEx

Council provides sewage treatment services in Cloncurry and Dajarra in line with its Environmental Authority. Maintaining these services to an acceptable standard is core Council business.

Measure of Success 3.2.10.1



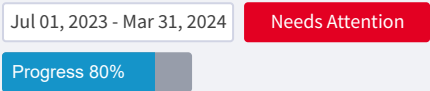
Sewer - CapEx

Develop 1 to 3-year CapEx program for Sewer.

Further work required to flesh out horizon of projects:

- Stage 1 SCADA upgrade delivered in Q4 2023-24
- SPS options reviewed in Q4 2023-24:
  - Xylem replacement units
  - Ganden designs

Measure of Success 3.2.10.2



Sewer - CapEx

Deliver 2023-24 CapEx program for Sewer.

Cloncurry Water & Sewer Network - SCADA - works to be undertaken by Alliance Automation and are scheduled to be completed by July 2024.

Area of Operations 3.2.11

Waste Management - Maintenance and Operations

Council provides waste management services (kerbside collection) and waste management facilities in Cloncurry and Dajarra.

Measure of Success 3.2.11.1



Waste Management - Maintenance and Operations

Develop 1 to 3-year maintenance and operations program for Waste Management.

- JJ Richards kerbside collection contract in place (October 2022 - October 2031)
- Standard maintenance and operations to continue (staff + loader)

Measure of Success 3.2.11.2



Waste Management - Maintenance and Operations

Deliver 2023-24 maintenance and operations program for Waste Management.

Year round:

- Administration of kerbside bin collection contract;
- Landfill operations

Q2:

- Scrap metal recycling
- Hard waste collection

Q3:

- Post-storm clean-up activities

Waste Management - CapEx

Council will be embarking on a range of renewal, upgrade and rehabilitation activities at its waste management facilities from 2021.

Measure of Success 3.2.12.1

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Regional Waste Management Strategy progressed and concluded in Q2 2023-24.  
Only minor CapEx planned at this stage: renewal + installation of groundwater monitoring assets.

Waste Management - CapEx

Develop 1 to 3-year CapEx program for Waste Management.

Measure of Success 3.2.12.2

Jul 01, 2023 - Mar 31, 2024

Discontinued

No waste management CapEx projects endorsed in the 2023-2024 program

Waste Management - CapEx

Deliver 2023-24 CapEx program for Waste Management.

Buildings and Other Structures - Maintenance and Operations

Council's Buildings and Other Structures include sport and recreation facilities (playgrounds, sports fields, swimming pool), buildings (halls, sheds, kiosks, workshops), business units (saleyards, early learning centre), housing, fencing and so forth. Maintaining and operating these assets efficiently and effectively is key to provide quality services to the community.

Measure of Success 3.2.13.1

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Buildings and Other Structures - Maintenance and Operations

Develop 1 to 5-year maintenance program for Council-owned Housing and Accommodation.

1 to 3-year program developed at time of 2023-24 budget adoption and is in the process of delivery (reported to Council monthly). The 1 to 3-year program has been reviewed in Q3 2023-24 for the purposes of developing the 2024-25 budget.

Measure of Success 3.2.13.2

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Buildings and Other Structures - Maintenance and Operations

Develop 1 to 5-year maintenance program for Buildings and Other Structures.

1 to 3-year maintenance program has been developed and is tracking well.  
Review for 2024-25 budget process completed.

Measure of Success 3.2.13.3

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Buildings and Other Structures - Maintenance and Operations

Deliver 2023-24 maintenance program for Buildings and Other Structures.

Completed.

Measure of Success 3.2.13.4

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Buildings and Other Structures - Options Review for Key Assets

Council completes an Options Analysis for the future of William Pressley Place and the existing Child Care facility.

WPP: Strategic Assessment Review / Options Analysis to be presented in August 2024.  
Childcare: Strategic Assessment Review / Options Analysis to be presented in September 2024.

Buildings and Other Structures - CapEx

Council's Buildings and Other Structures include sport and recreation facilities (playgrounds, sports fields, swimming pool), buildings (halls, sheds, kiosks, workshops), business units (saleyards, early learning centre), housing, fencing and so forth. Maintaining and operating these assets efficiently and effectively is key to provide quality services to the community.

Measure of Success 3.2.14.1

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Buildings and Other Structures - CapEx

Develop 1 to 3-year CapEx program for Buildings and Other Structures.

In delivery:

- Perkins Street Subdivision
- Rail Load Out / Trucking Yards Renewal and Upgrade

Under development/in progress:

- Detailed Design for Scarr Street Upgrade (combination of water, sewer, transport, and buildings and other structures)
- JFP: masterplan in progress (due end of May)
- Saleyards Precinct: shade structure
- Sport and Recreation Facility: masterplan in progress
- Residential Subdivision: concept design completed. Preliminary design progressing.
- William Pressley Place Options Analysis: in progress (to present in August 2024).
- Childcare Facility Options Analysis: in progress (to present in September 2024).

Measure of Success 3.2.14.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 90%

Buildings and Other Structures - CapEx

Deliver 2023-24 Cap Ex program for Buildings and Other Structures.

- John Flynn Place Masterplan - in progress with options under review
- Perkins Street Housing Development - refer to items 1.4.1.1 & 1.4.1.2
- Curry Kids New Development - refer to item 1.1.1.1
- Depot Masterplan - completed

Area of Operations 3.2.15

Housing and Accommodation

Council provides housing and accommodation for staff, over 50s (STAGs), for one resident and the PCYC Sergeant. Council is also looking at opportunities to build to lease housing to reduce barriers to living in Cloncurry.

Measure of Success 3.2.15.1



Construction of the Perkins Street Housing Development in progress. 5 of the 9 houses have been completed as of 30 June 2024 with an Extension of Time granted on the remaining 4 houses until 31 July 2024.

Perkins Street Housing Development

Construction of the Perkins Street Housing Development completed.

Cloned from Measure of Success 1.4.1.1

Priority Project

Measure of Success 3.2.15.2



4 leases executed; 5 leases under negotiation with execution anticipated by end July 2024.

Perkins Street Housing Development

Council initiates and completes "lease off the plan" process for Perkins Street Housing Development.

Cloned from Measure of Success 1.4.1.2

Priority Project

Area of Operations 3.2.16

Housing and Accommodation

Council is committed to progressing opportunities to improve the suitability, availability and affordability of accommodation in Cloncurry. To help guide this commitment, Council developed and endorsed a Local Housing Action Plan in March 2023.

Measure of Success 3.2.16.1



LHAP:

Housing and Accommodation

Progressive implementation of Local Housing Action Plan.

- Perkins Street sub-division progressing and long-term lease RFT released to market in Q2 2023-24 with 4 leases locked in during Q3 2023-24 for commencement on 1 July 2024. Additional leases to be completed in Q1 2024-25.
- Residential subdivision planning concept and preferred option endorsed. Preliminary planning for subdivision in progress.
- Regular contact with State Government in relation to Social and GEH housing. State to progress with new Social Housing on McIlwraith Street.



Area of Operations 3.2.17

Transport Infrastructure - TIDS

The Department of Transport and Main Roads provides TIDS funding to Councils to assist in road maintenance and upgrade projects.

Measure of Success 3.2.17.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 97%

Transport Infrastructure - TIDS - Delivery

All TIDS (Transport Infrastructure Development Scheme) projects meet eligibility, time, quality, budget and reporting requirements - Kajabbi Road Upgrade Project in 2023-24.

\*Intention is to deliver TIDS early in FY.

Kajabbi Rd (Ch0-Ch8.816) construction works commenced September 2023 & are in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. The road construction and seal works have been completed with the remaining finishing works to be completed.

Measure of Success 3.2.17.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 97%

Transport Infrastructure - TIDS - Delivery

Council receives monthly progress updates.

Kajabbi Rd (Ch0-Ch8.816) construction works commenced September 2023 & are in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. The road construction and seal works have been completed with the remaining finishing works to be completed.

Area of Operations 3.2.18

Transport Infrastructure - R2R

The Department of Infrastructure and Regional Development provides R2R funding to Councils to assist in transport infrastructure maintenance and upgrade projects.

Measure of Success 3.2.18.1

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 97%

Transport Infrastructure - R2R - Delivery

All Roads 2 Recovery (R2R) projects meet eligibility, time, quality, budget and reporting requirements - Kajabbi Road Upgrade Project in 2023-24.

\*Intention is to deliver R2R early in FY.

Kajabbi Rd (Ch0-Ch8.816) construction works commenced September 2023 & are in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. The road construction and seal works have been completed with the remaining finishing works to be completed.

Measure of Success 3.2.18.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 97%

Transport Infrastructure - R2R - Delivery

Council receives monthly progress updates via Council meeting reports.

Kajabbi Rd (Ch0-Ch8.816) construction works commenced September 2023 & are in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. The road construction and seal works have been completed with the remaining finishing works to be completed.

Transport Infrastructure - DRFA - Project Management

The DRFA is a joint Commonwealth and State Government arrangement that provides a diverse range of funding relief measures following an eligible disaster. Activation, eligibility and funding/expenditure requirements are outlined in the Queensland Disaster Relief and Recovery Guidelines.

Measure of Success 3.2.19.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

External Project Management Services provider delivering the DRFA program in line with the Contract KPI's.

Transport Infrastructure - DRFA - Project Management

DRFA (Disaster Recovery Funding Arrangements) project management services meet contract KPIs.

Measure of Success 3.2.19.2

Jul 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Policy adopted in Q4 2024-25.

Transport Infrastructure - DRFA - Policy

Council develops a Flood Damage Policy to provide framework for PM consultancy contracts and KPIs, reporting, delivery of Emergency Works, REPA, Betterment and so forth.

Transport Infrastructure - DRFA - Project/Program Delivery

The DRFA is a joint Commonwealth and State Government arrangement that provides a diverse range of funding relief measures following an eligible disaster. Activation, eligibility and funding/expenditure requirements are outlined in the Queensland Disaster Relief and Recovery Guidelines.

Measure of Success 3.2.20.1



Transport Infrastructure - DRFA - Project/Program Delivery

All DRFA projects are compliant with regard to eligibility, time, cost, quality and reporting requirements, with the aim of completing REPA works as early as practicable (e.g., prior to 31 October 2023 pending timing of disaster activation).

- DRFA 2122 projects - 5x REPA Submissions approved covering 60 road assets with an approximate total value of c. \$15.2M. Works completed on 52 of these road assets (approximately 97% of the total program); with work in progress on 5 road assets. Works on 3 road assets have been withdrawn to be completed under the 2022-2023 program.
- DRFA 2223 projects - 5x REPA Submissions approved covering 23 road assets with an approximate total value of c. \$7.8M. Works completed on 18 of these road assets (approximately 87% of the total program); with work in progress on 1 road asset and with works scheduled to commence on 4 road assets. Works on 2 road assets have been withdrawn to be completed under the 2023-2024 program.
- DRFA 2324 projects - Emergent Works have been completed. 5x REPA Submissions have been lodged and approved covering 14 road assets with an approximate total value of \$10.4M. 3x submissions lodged and pending approved by QRA covering 12 road assets with an approximate total value of \$6M. A further 2x submissions that are in the process of being developed covering 5 road assets with an estimated total value of \$1.8M. The current total value of the 2023-2024 submissions is estimated to be c. \$18.2M.

Measure of Success 3.2.20.2



Transport Infrastructure - DRFA - Project/Program Delivery

Council receives monthly progress updates.

- DRFA 2122 projects - 5x REPA Submissions approved covering 60 road assets with an approximate total value of c. \$15.2M. Works completed on 52 of these road assets (approximately 97% of the total program); with work in progress on 5 road assets. Works on 3 road assets have been withdrawn to be completed under the 2022-2023 program.
- DRFA 2223 projects - 5x REPA Submissions approved covering 23 road assets with an approximate total value of c. \$7.8M. Works completed on 18 of these road assets (approximately 87% of the total program); with work in progress on 1 road asset and with works scheduled to commence on 4 road assets. Works on 2 road assets have been withdrawn to be completed under the 2023-2024 program.
- DRFA 2324 projects - Emergent Works have been completed. 5x REPA Submissions have been lodged and approved covering 14 road assets with an approximate total value of \$10.4M. 3x submissions lodged and pending approved by QRA covering 12 road assets with an approximate total value of \$6M. A further 2x submissions that are in the process of being developed covering 5 road assets with an estimated total value of \$1.8M. The current total value of the 2023-2024 submissions is estimated to be c. \$18.2M.

Area of Operations 3.2.21

Road Use Agreements / Regulation of Heavy Vehicles

The Mineral Resources Act provides for the entry into Road Use Agreements where >10,000t of relevant material to be hauled on a Local Government Controlled Road.

Measure of Success 3.2.21.1



Road Use Agreements / Regulation of Heavy Vehicles

Road Use Agreement (RUA) signed where >10,000t of relevant material carted on a local controlled road or utilises Revenue Statement "Special Rate" as appropriate.

Status update on Road User Agreements in 2023-24:

Capricorn Copper:

- Agreement negotiated. No impact anticipated in short-term.

Chinova:

- Agreement negotiated. Minimum impact anticipated in short term.

True North Copper and various roads:

- Revised NRUA under review.
- Geotechnical and design items progressing for upgrade of unsealed section of Round Oak Road.

CRA and Corella Park Road:

- RUA negotiations stalled.
- CRA has paid 2023-24 Special Charge for reseal of ~7km of Corella Park Road.

MMG:

- Meeting scheduled for Q1 2024-25

Measure of Success 3.2.21.2

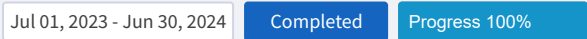


Road Use Agreements / Regulation of Heavy Vehicles

NHVR permits/licences reviewed as and when required.

Conforming. Managed by Asset Engineer.

Measure of Success 3.2.21.3



Road Use Agreements / Regulation of Heavy Vehicles

Road openings/closures have regard to GVM.

Conforming.

Measure of Success 3.2.21.4



Road Use Agreements / Regulation of Heavy Vehicles

Quarterly review of RUAs.

Q4 2023-24 quarterly review completed: CEO & Shared Services Manager.

Projects - Completion Reports

Project Completion Reports are essential components of the Project Management Framework, providing a comprehensive overview of the project's accomplishments and outcomes. These reports serve as a record of the project's journey, documenting the goals set, strategies implemented, and results achieved. They outline the project's scope, timeline, resources utilised, and key milestones reached. Additionally, project completion reports analyse the project's overall performance, including successes, challenges faced, and lessons learned. These reports facilitate evaluation and accountability, enabling stakeholders to assess the project's effectiveness, identify areas of improvement, and make informed decisions for future initiatives. By summarising the project's objectives, activities, and outcomes, project completion reports contribute to organisational learning and aid in continuous improvement.

Measure of Success 3.2.22.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Project completion reports submitted as soon as practicable following project completion.

Project - Completion Reports

Project Completion Reports submitted to Council Workshop as soon as practicable following project completion.

Transport Infrastructure - DRFA - Betterment Projects

Council occasionally has an opportunity to access external funding to build more robust infrastructure via the Disaster Relief and Recovery Arrangements Betterment Program. These projects aim to make regularly impacted assets more resilient, reducing future recovery/restoration costs.

Measure of Success 3.3.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Transport Infrastructure - DRFA - Betterment Projects

Council develops and maintains list of Betterment projects.

- 2023 Betterment projects - 2x Submissions for Granada Road made (CISC.0048.2223 - CH10,780-13,896 & CISC.0049.2223 - CH0-57 & CH13,896-24,700) and successful. Design works commenced. Construction works to be scheduled to consider the wet-season. Scheduled for completion in 3Q25.
- List of other potential projects identified and scoped.
- 2022 Betterment projects - 2 x submitted projects. 1 project successful Kajabbi Rd (Ch8.816 to Ch15.538). Design works completed. Construction works commenced September 2023 & in progress. Scheduled for completion in 1Q24.

Measure of Success 3.3.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 97%

Transport Infrastructure - DRFA - Betterment Projects

Council delivers the Kajabbi Betterment Project in 2023-24.

Priority Project

Kajabbi Rd (Ch8.816 to Ch15.538) construction works commenced September 2023 & are in progress. Works significantly delayed in 1Q24 due to wet weather, with little to no works being progressed. The road construction and seal works have been completed with the remaining finishing works to be completed.

Area of Operations 3.4.1

Roads - Gates and Grids

While Council has the responsibility for the control, care, and management of our public roads, the responsibility transfers to the property owner for gates and grids which are permitted for use.

Measure of Success 3.4.1.1

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

All gates and grids logged.

Roads - Gates and Grids

Council establishes an asset register for gates, grids and associated signage in REFLECT.

Measure of Success 3.4.1.2

Jul 01, 2023 - Jun 30, 2024

On Hold

Progress 50%

Project on hold pending resource availability: Works Manager + Asset Engineer.

Roads - Gates and Grids

Council develops and implements a grid inspection assessment.

Area of Operations 3.4.2

Roads Off Alignment

Cloncurry, like many local governments, has a significant portion of its road network off alignment. Any Council-controlled road off alignment presents a range of potential risks that should be mitigated.

Measure of Success 3.4.2.1

Jul 01, 2023 - Sep 30, 2023

On Hold

Progress 90%

No further update Q2 2023-24: implications of Mitakoodi #5 claim on alignment and associated implications for Permits to Occupy pending - no change.

Roads Off Alignment

Complete Roxmere Road off alignment rectification items.

- Representatives from the Department of Resources presented on this item to elected members during Q3 2023-24.

Measure of Success 3.4.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

CEO + Lonergan's Project Services liaising with Department of Resources and cadastral surveyors to scope out this project.

Roads Off Alignment

Scope northern Roads Off Alignment Project.

- At this stage, there is a high degree of confidence that the Digital Road Network data compiled in MARS will satisfy quality/accuracy requirements to progress the development of desktop survey plans.

The 2024-25 Operational Plan identifies a new timeframe for refining the scope.

Area of Operations 3.4.3

**Geographic Information Systems (GIS)**

GIS is a powerful tool for visually representing data. It has the potential to provide Council and community members with access to useful information to assist in decision making.

**Measure of Success 3.4.3.1**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Last set of training and upgrades in Q2 2023-24.

Bureau service in place.

**Geographic Information Systems (GIS)**

Implementation of MapInfo project (including dedicated training budget and bureau service).

**Measure of Success 3.4.3.2**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Progressive updates to MapInfo system and Reflect/Recover.

**Geographic Information Systems (GIS)**

Council's Geographic Information System (GIS) is up to date, containing: all relevant asset layers, gravel pit information, CH clearance information, rateable property information, leases and licences, as-constructed drawings etc.

Area of Operations 3.4.4

**Business Systems and Applications - Asset Management**

Council is looking to develop its asset management capabilities through the adoption of an asset management system tha tintegrates with Council's other business systems (finance, records, GIS), allows for asset data capture (on any device, anywhere, anytime), assists in maintenance planning/scheduling and improves Council reporting on assets.

**Measure of Success 3.4.4.1**

Jul 01, 2023 - Jul 31, 2023

Completed

Progress 100%

Financial asset registers are being fully maintained within the Synergy Soft / Altus software environment.

**Business Systems and Applications - Asset Management**

Update and maintain asset register within Synergy Soft / Altus.

**Measure of Success 3.4.4.2**

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Recover: embedded and functioning well as information/records repository for Flood Damage.

Reflect: operational but not embedded to the same degree as Recover. Ongoing training with staff to progress improvement.

**Business Systems - Reflect**

Embed and roll out Reflect to improve Council's asset management system for inspections, audits, defects, work orders etc. across all asset classes: water, sewer, buildings, transport assets.

Cloned from Measure of Success 5.5.2.4

Area of Operations 3.4.5

**Financial Reporting - Expenditure by Asset Class**

To ensure visibility over operational costs and to review the impact of efficiency measures, it is important that the organisation clearly captures and reviews these costs.

**Measure of Success 3.4.5.1**



Reporting of operational expenditure by asset class commenced in the Council Monthly Financial Report for July 2023.

**Financial Reporting - Expenditure by Asset Class**

Monthly finance report details operational expenditure by asset class (water, wastewater, waste, buildings and facilities etc).

Area of Operations 3.4.6

**Efficiency Dividends**

Council investigates opportunities that improve efficiencies in service delivery while achieving the same or a higher level of service (e.g. projects and initiatives).

**Measure of Success 3.4.6.1**



Q4: the following deliverables in Q4 address increased effectiveness of services/service level quality, though without a corresponding decrease in servicing costs.

**Efficiency Dividends**

Council investigates opportunities that improve efficiencies in service delivery while achieving the same or a higher level of service (e.g. projects and initiatives).

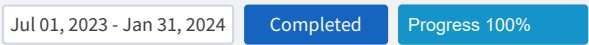
- Heat Pump installation: intended to increase utilisation rates during cooler months of the year.
- Commence installation of solar at Cloncurry Swimming Pool.
- Commence review and initiate scope reductions to a range of contracts.
- Commence "financial sustainability initiatives" reporting process.

Area of Operations 3.5.1

**Water Security**

Council investments and advocacy improve water security for the communities of Cloncurry

**Measure of Success 3.5.1.1**



Commissioning works completed in March 2024 with final calibration completed in April 2024.

**Water Security - Main Well**

Completion of the Main Well Project



Area of Operations 3.5.2

Water Supply

Council advocates to improve water access, monitor water allocation, and lower reliance.

Measure of Success 3.5.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Water Consumption

Council reports on water consumption by source in monthly Council meeting reports.

Checklist (Equal Weighting) : 12/12

- July report
- August report
- September report
- October report
- November report
- December report
- January report
- February report
- March report
- April report
- May report
- June report

- ✓April report
- ✓May report
- ✓June report

Measure of Success 3.5.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Dajarra Treated Water Network

Council improves resilience of Dajarra treated water network.

Q4 activities:

- Working with Dept Regional Development Manufacturing and Water on NWG funding application for Dual Reticulation Project
- Reinstatement of West End Bore
- Valve testing
- Pothole testing of existing network

Q3 activities:

- Ergon completed upgrade to WTP to enable 2-phase power
- Installation of new generator at Dajarra WTP
- Further review of Dual Reticulation Project scope
- Scoping of 300kL p/day plant upgrade

Area of Operations 4.1.1

Biosecurity Plan

Council is required to adopt a Biosecurity Plan under the Biosecurity Act 2014. This Plan will be developed in association with Biosecurity Queensland and a range of key local stakeholders.

Measure of Success 4.1.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Biosecurity - Weed and Animal Management

Review Regional Biosecurity Plan.

Priority Initiative

Regional Biosecurity Plan reviewed by Council.

Formal process for reviewing on a regional basis to be confirmed by Southern Gulf.

Measure of Success 4.1.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Biosecurity - Weed and Animal Management

Deliver 2x aerial 1080 baiting programs per annum.

Priority Initiative

Checklist (Equal Weighting) : 2/2

- Aerial baiting #1
- Aerial baiting #2

Aerial baiting 1: completed September 2023

Aerial baiting 2: completed May 2024.

Measure of Success 4.1.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Biosecurity - Weed and Animal Management

Deliver Cloncurry River weed management project (spray and burn of western bank of Cloncurry River).

Priority Initiative

Completed (railway bridge to Ernest Henry bridge section).

Measure of Success 4.1.1.4

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Biosecurity - Weed and Animal Management

Deliver ad hoc weed management program.

Priority Initiative

Council engaged Grant Telford to deliver a range of weed management activities in Q4 2023-24: One Mile Creek, Andrew Daniels Drive, Cloncurry Airport, Hensley Causeway, Round Oak Road. It was intended to tackle weeds on ALA freehold land. However, given camping on site, it was determined to target other areas.

Measure of Success 4.1.1.5

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Biosecurity - Weed and Animal Management

Maintain and report on wild dog bounty.

Priority Initiative

Compliant. Reporting monthly to Council.

Measure of Success 4.1.1.6

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Biosecurity - Weed and Animal Management

Develop and implement an aquatic weed harvesting program at the Chinaman Creek Dam.

Priority Initiative

Ad hoc program delivered in 2023-24, including weed harvester and mechanical removal of weeds during low water levels.

Aquatic weed program for Chinaman Creek Dam developed for 2024-25 budget, combining weed harvester operations and loader/backhoe operations (when water levels low and weed exposed).

Measure of Success 4.1.1.7

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Biosecurity - Weed and Animal Management

Council completes 2x mosquito fogging programs per annum.

Priority Initiative

3 rounds of mosquito fogging completed to date.

P&E reviewing options to procure mosquito fogging unit for 2024-25.

Checklist (Equal Weighting) : 2/2

- Mosquito fogging #1
- Mosquito fogging #2

Area of Operations 4.2.2

Waste Management - Operations

Council's Environmental Authority requires that Council undertake a range of monitoring and reporting activities in relation to waste management activities. This includes requirements around monitoring of ground water, tracking volumes and types of waste received, provision of annual reporting and so on.

Measure of Success 4.2.2.1



Waste Management Compliance - Monitoring and Reporting

Council creates a compliance program for all waste management monitoring and reporting requirements.

Priority Initiative

Waste management reporting for 2023-24 was completed in Q1 2023-24.

- Waste management reporting for 2024-25 is due again in July 24.
- Information is compiled monthly and prepared as a report to DES during June of each year, the report details reportable incidents, total volume of material recieved and groundwater monitoring results.

Measure of Success 4.2.2.2



Waste Management Compliance - Monitoring and Reporting

Council budgets for and meets all monitoring and reporting requirements associated with its EA for waste management.

Conforming.

Measure of Success 4.2.2.3



Waste Management Compliance - Monitoring and Reporting

Council develops and maintains longitudinal data sets for all monitoring and reporting activities in line with the EA and other reporting requirements.

Conforming.

Measure of Success 4.2.2.4



Waste Management - Tidy Town

Council develops and implements a Tidy Town campaign to address issues with litter, graffiti and general untidiness (including cleanliness of street bins).

Carry over project to flesh out further in 2024-25.

Measure of Success 4.2.2.5



Waste Management - Recycling

Complete options analysis for kerbside recycling in the context of Mount Isa City Council's decision to construct and operate a Materials Recovery Facility.

- No substantive progress on this item.
- On hold pending additional guidance from MICC re: completion timeframes on MRF and associated arrangements.

Area of Operations 4.2.3

Waste Management Compliance - Receipt of Regulated Waste

Under Queensland's environmental protection legislation waste handlers are required to submit waste tracking information to the Department of Environment and Science (the department) as part of the system for tracking waste types as listed in Schedule 11 of the Environmental Protection Regulation 2019 (the Regulation).

[https://environment.des.qld.gov.au/\\_\\_data/assets/pdf\\_file/0021/86340/managing-wt-qld-overview.pdf](https://environment.des.qld.gov.au/__data/assets/pdf_file/0021/86340/managing-wt-qld-overview.pdf)

Measure of Success 4.2.3.1

System in place.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Waste Management Compliance - Receipt of Regulated Waste

Council develops and implements a system to manage waste tracking for regulated waste streams (e.g. asbestos, batteries etc).

Measure of Success 4.2.3.2

Compliant.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Waste Management Compliance - Receipt of Regulated Waste

Council meets all requirements in relation to waste tracking certificates.

Area of Operations 4.3.1

Sewer Treatment - Environmental Authority and Release to Land Arrangements

Environmental authorities for sewer treatment operations (and their associated operating conditions) focus on release to land parameters for treated effluent (location and quality). Where beneficial to Council, Council should consider reviewing its EA.

Measure of Success 4.3.1.1

Compliant. EA parameters for release to land being met. Council is producing Class A treated effluent.

Jul 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Sewer Treatment - Environmental Authority and Release to Land Arrangements

Council reviews release to land parameters for Cloncurry.

Measure of Success 4.3.1.2

Q4: EOI documents finalised.

Jul 01, 2023 - Jun 30, 2024

Needs Attention

Progress 75%

Sewer Treatment - Environmental Authority and Release to Land Arrangements

Council completes release to land project.

Sewerage Treatment - Monitoring Requirements

Council operates under an Environmental Authority in delivering waste water services. It is important that Council is aware of, and meets its responsibilities under this authority, including those in relation to monitoring of inputs, outputs and impacts and in relation to reporting: reporting of non-compliances, submission of SWIM data and so forth.

Measure of Success 4.3.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Compliant and substantially effective.

Sewer Treatment Operations - Monitoring and Reporting

Implement verification monitoring program for sewer treatment services in Cloncurry and Dajarra in line with Environmental Authority requirements (monthly testing).

Measure of Success 4.3.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Compliant and substantially effective.

Sewer Treatment Operations - Monitoring and Reporting

Develop and maintain longitudinal dataset for all monitored parameters.

Measure of Success 4.3.2.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Compliant and substantially effective.

Sewer Treatment Operations - Monitoring and Reporting

Complete and submit all monthly, quarterly and annual reporting in line with Council and other mandatory reporting requirements.

Area of Operations 4.3.3

Drinking Water Quality Management Plan

Sections 92-101 of the Water Supply (Safety and Reliability) Act 2008 requires that all drinking water service providers (such as Council) must prepare a Drinking Water Quality Management Plan. The Act also requires that Council review, amend where necessary and report on the implementation of the DWQMP.

DWQMP guideline: [https://www.rdmw.qld.gov.au/\\_\\_data/assets/pdf\\_file/0010/1655398/dwqmp-guideline-prep-review-audit.pdf](https://www.rdmw.qld.gov.au/__data/assets/pdf_file/0010/1655398/dwqmp-guideline-prep-review-audit.pdf)

Measure of Success 4.3.3.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Annual review complete.

Annual report complete.

Drinking Water Quality Management Plan

Comply with DWQMP reporting, reviewing and auditing requirements:

- Annual review and report: 30 November 2023
- Audit: 30 November 2024

Measure of Success 4.3.3.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

The Risk Management Improvement Plan in the most recently reviewed DWQMP (Jan 2024) is informing the 2024-25 budget process, as it did the 2023-24 process.

Drinking Water Quality Management Plan

Council prepares a budget adequate to ensure the implementation of the Risk Management Improvement Plan and to address improvement activities recommended by 3rd Party Audit.

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Council, as a drinking water service provider under the Water Supply (Safety and Reliability Act) 2008, is responsible for providing safe and reliable drinking water. As part of this responsibility, Council is required to conduct routine monitoring and on drinking water quality and to forward/publish these reports to the regulator and to other stakeholders. It is also a requirement that Council publishes its Customer Service Standards for provision of drinking water services (per s115 of the Water Supply Act 2008).

Measure of Success 4.3.4.1

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Customer Service Standards reviewed as part of 2023-24 internal audit.

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Review Customer Service Standards and update as required.

Measure of Success 4.3.4.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Compliant and substantially effective.

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Implement verification monitoring program outlined in DWQMP for Cloncurry

Measure of Success 4.3.4.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Compliant.

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Develop and maintain longitudinal dataset for all monitored parameters.

Measure of Success 4.3.4.4

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Compliant.

Cloncurry Water Treatment - Monitoring and Reporting Requirements

Complete and submit all monthly, quarterly and annual reporting in line with Customer Service Standards, SWIM reporting, EA annual reporting, and DWQMP reporting etc.



Area of Operations 4.3.5

Dajarra Water Treatment - Reporting Requirements

Council is in the process of transitioning the Dajarra non-potable water supply scheme to a drinking water supply scheme.

Measure of Success 4.3.5.1

Compliant and substantially effective.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Dajarra Water Treatment - Monitoring and Reporting Requirements

Implement verification monitoring program outlined in DWQMP for Dajarra.

Measure of Success 4.3.5.2

Compliant.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Dajarra Water Treatment - Monitoring and Reporting Requirements

Develop and maintain longitudinal dataset for all monitored water quality parameters

Measure of Success 4.3.5.3

Compliant and substantially effective.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Dajarra Water Treatment - Monitoring and Reporting Requirements

Develop and maintain longitudinal dataset for all plant performance parameters.

Measure of Success 4.3.5.4

Compliant.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Dajarra Water Treatment - Monitoring and Reporting Requirements

Complete and submit all monthly, quarterly and annual reporting in line with Customer Service Standards, SWIM reporting, EA annual reporting, and DWQMP reporting etc.

Area of Operations 4.4.1

Renewable Energy

Council undertakes minor renewable energy projects, to lower the ongoing cost of electricity.

Measure of Success 4.4.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Funding secured via the Minor Infrastructure Program grant.

Sport and Recreation - Aquatic Facility

Secure funding to install heat pump and solar power to the Cloncurry Aquatic Facility.

Cloned from Measure of Success 1.5.1.3

Measure of Success 4.4.1.2

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 80%

Installation of Solar System commenced and scheduled for completion in August 2024.

Sport and Recreation - Aquatic Facility

Install heat pump and solar system in accordance with funding program and 2023-24 budget.

Cloned from Measure of Success 1.5.1.4

Area of Operations 5.1.1

Community Engagement

"Democratic representation, social inclusion, and meaningful community engagement" is one of the local government principles outlined in section 4 of the Local Government Act 2009. It is important that Council solicits community feedback on major initiatives, either as a legislative requirement (e.g. Planning Scheme, Biosecurity Plan, Waste Reduction and Recycling Plan) or as a business-as-usual practice that contributes to the good governance of the Shire.

Measure of Success 5.1.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

2 x Community Forums held in 2023-24.

Stakeholder Consultation and Engagement

Community Forums x 2 per annum

Checklist (Equal Weighting) : 2/2

- Community Forum #1
- Community Forum #2

Measure of Success 5.1.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Smoko with the Mayor sessions delivered monthly.

Stakeholder Consultation and Engagement

Smoko with the Mayor

Measure of Success 5.1.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Venue User Group meetings held in Q4 2023-24 for:

- Equestrian Centre
- Showgrounds

Stakeholder Consultation and Engagement

Community/stakeholder engagement sessions held where relevant

Measure of Success 5.1.1.4

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

No surveys released during Q4.

Stakeholder Consultation and Engagement

Community Surveys released where relevant (e.g. to test and/or demonstrate support for particular projects/initiatives or components thereof)

Measure of Success 5.1.1.5

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Council meeting reports + Community Forums remain the dominant mode of communicating relevant data sets.

Stakeholder Consultation and Engagement

Increase community access to a range of data sets via Council's website

Area of Operations 5.2.1

Corporate Plan

The Corporate Plan defines Council’s strategic vision for the next five years and identifies the ways in which Council will measure its performance in delivering on this vision.

s105(5)(a)(i) of the LGA 2009 identifies the requirement to have a Corporate Plan.

s165 of the LGR 2012 outlines the preparation requirements for the Corporate Plan and s166 of the LGR 2012 outlines the content requirements of the Corporate Plan (strategic direction of Council, performance indicators for measuring progress in achieving Council's vision for the future).

Measure of Success 5.2.1.1

Completed. Minor amendments adopted at Ordinary meeting in June 2024.

May 01, 2024 - May 31, 2024

Completed

Progress 100%

Corporate Plan

Corporate Plan reviewed annually

Measure of Success 5.2.1.2

Completed

Nov 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Corporate Plan

Performance against Corporate Plan deliverables outlined in Annual Report.

Area of Operations 5.2.2

Operational Plan

The Operational Plan is a major planning document within council’s corporate performance, planning, reporting and risk management framework. It outlines the significant initiatives and key operational activities that Council delivers in a given financial year to progress the priorities and strategies in the Corporate Plan.

s105(5)(a)(v) of the LGA 2009: requirement to have an Operational Plan.

s175 of the LGR 2012 outlines the requirements that the Operational Plan is consistent with the annual budget, states how Council will implement the Corporate Plan and how Council will manage operational risks.

Measure of Success 5.2.2.1

✓Q4 completed

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Operational Plan - Quarterly Progress Report

Executive Leadership Team to provide quarterly update on the progress of the Operational Plan.

Checklist (Equal Weighting) : 4/4

- ~~Q1 completed~~
- ~~Q2 completed~~
- ~~Q3 completed~~
- ~~Q4 completed~~

Measure of Success 5.2.2.2

✓Q4 2022-2023

✓Q1 2023-2024

✓Q2 2023-2024

✓Q3 2023-2024

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Operational Plan - Quarterly Progress Report

Present Quarterly Progress Report to Council.

Checklist (Equal Weighting) : 4/4

- ~~Q4 2022-2023~~
- ~~Q1 2023-2024~~
- ~~Q2 2023-2024~~
- ~~Q3 2023-2024~~

Measure of Success 5.2.2.3

Q4 report to be published on Council's website following the Ordinary Meeting of Council in July 2024.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Operational Plan - Quarterly Progress Report

Endorsed Operational Plan Quarterly Progress Report published on Council's Website.

Measure of Success 5.2.2.4

Completed

Jul 01, 2023 - May 31, 2024

Completed

Progress 100%

Operational Plan

Draft of Operational Plan for following financial year presented to Council.

Measure of Success 5.2.2.5

For adoption on 16 July 2024.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Operational Plan

Operational Plan for following financial year adopted.

Area of Operations 5.2.3

ICT Strategy

Council's operations are increasingly reliant on ICT/digital technology. This enables productivity and performance dividends when implemented well and also exposes Council to a wide-range of risks. To manage these risks and opportunities, Council will adopt a 5-year ICT Strategy.

Measure of Success 5.2.3.1

Current focus of implementation is a move to a more streamlined Managed Services arrangement and the transfer of Council's IT systems to a more user-friendly Cloud-based platform. This will be an implementation for Q1 2024-25. Cyber security management as a managed service has been implemented commencing 1 July 2024.

Jul 01, 2023 - Jun 30, 2024

On Track

Progress 80%

ICT Strategy

ICT Strategy implemented with coverage of governance; emerging trends and technologies; business systems and applications; infrastructure and technology; IT business continuity; security; IT project management; information management.

Area of Operations 5.2.4

Economic Development

Council's economic development portfolio covers a wide-range of projects and initiatives that are designed to attract and retain population, facilitate investment, sustain and grow local businesses, diversify business and industry opportunities and so on. Many of these initiatives and the deliverables associated with them are captured in Council's Economic Development Strategy.

Measure of Success 5.2.4.1



Economic Development

% implementation of Tourism & Economic Development Strategy (ED items).

Cloned from Measure of Success 2.2.4.1

- The Draft Economic Development Strategy was endorsed at the December meeting.
- EDS has been inputted into Envisio for quarterly reporting to the Council.
- An options analysis and feasibility study are currently underway to determine the viability of establishing a Rail Trail offering in Cloncurry. Draft document prepared.
- Advocacy underway for the Great Walk Project, which runs from Cloncurry to Mt Isa, advocacy document prepared and shared with NIAA, Matt Bron, Megan Crowther and Denise Brown.
- A pathway to the Chinaman Creek Dam from the town centre has been completed.
- The Cloncurry Commercial accommodation feasibility study is ongoing.
- Planning is underway for Meeting of the Mines 2024. ICMA engaged to deliver 2024 event which wont the nation event of the year for Australia.
- Council continues to advocate and support the development of the film industry. Film Incentive grants have been advertised, and we are actively engaging with industry stakeholders. Two proposals received from Griffith Film School.
- Rezdy online booking services has been implemented Council tourism products.
- Advocacy effort continue- flights, health care, infrastructure etc
- The Activate Cloncurry Strategy has reached draft.
- John Flynn Place & Recreational Grounds Master Plan underway.
- Construction of the Perkins Street Housing Development underway.
- Regular E-Newsletters sent to businesses.
- Regularly updates provided to local businesses on grant opportunities, and available support.
- Secretarial support provided to LBN and attend all meetings.
- Business incubator project funding application submitted.
- Commercial accommodation feasibility study underway.

Area of Operations 5.3.1

Council Representations

Elected members regularly attend meetings/conferences of organisations of which Council is a member.

Measure of Success 5.3.1.1



LGAQ Conference

Council sends the Mayor, one Councillor, and the CEO to the annual LGAQ conference as delegates and monitor respectively.

Mayor, Cr Keyes and CEO attended LGAQ annual conference in Gladstone in October 2023.

Measure of Success 5.3.1.2



Meeting attendance

A Council representative attends RDA/MITEZ/OQTA meetings and conferences.

Council representatives are regular attendees at these meetings:

- Mayor Campbell is an Executive Committee member of MITEZ
- Mayor Campbell is the MITEZ representative on the OQTA
- Council reps routinely attend RDA events

Area of Operations 5.4.1

Rates

Rates and charges constitute approximately 50% of Council's revenue.

Section 104(1) of the Local Government Act 2009 provides that Council may levy rates or charges only by a rate notice. Section 104(2) outlines the content requirements of a rate notice.

Measure of Success 5.4.1.1

Jul 01, 2023 - Aug 31, 2023

Completed

Progress 100%

First half-year rates levied and issued 23 August 2023 with a due date of 27 September 2023.

Rates

1st half rates levied

Measure of Success 5.4.1.2

Jul 01, 2023 - Feb 29, 2024

Completed

Progress 100%

2nd half rates levied in February 2024 with a prompt payment discount date of 13 March 2024.

Rates

2nd half rates levied

Measure of Success 5.4.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Conforming:

✓April 2024 - Completed

✓May 2024 - Completed

✓June 2024 - Completed

Rates

Monthly Finance Report tracks rates revenue and rates arrears.

Checklist (Equal Weighting) : 12/12

- ~~July 2023 - Completed~~
- ~~August 2023 - Completed~~
- ~~September 2023 - Completed~~
- ~~October 2023 - Completed~~
- ~~November 2023 - Completed~~
- ~~December 2023 - Completed~~
- ~~January 2024 - Completed~~
- ~~February 2024 - Completed~~
- ~~March 2024 - Completed~~
- ~~April 2024 - Completed~~
- ~~May 2024 - Completed~~
- ~~June 2024 - Completed~~



Measure of Success 5.4.1.4

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Rates

Council actively manages rates arrears in line with relevant policies and pursuant to its regulatory powers under the Local Government Act 2009 and Local Government Regulation 2012.

Checklist (Equal Weighting) : 12/12

- ~~July 2023 - Completed~~
- ~~August 2023 - Completed~~
- ~~September 2023 - Completed~~
- ~~October 2023 - Completed~~
- ~~November 2023 - Completed~~
- ~~December 2023 - Completed~~
- ~~January 2024 - Completed~~
- ~~February 2024 - Completed~~
- ~~March 2024 - Completed~~
- ~~April 2024 - Completed~~
- ~~May 2024 - Completed~~
- ~~June 2024 - Completed~~

Year round:

- Monthly Council meeting reports provide rates in arrears data
- Regular contact with Mines Department in relation to mining rates in arrears
- Administration of rates arrears ongoing. Targets set for 2024-25.

Area of Operations 5.5.1

CCTV

Council conducts CCTV Operations in order to:

1. Deter, detect, and respond to criminal offences against person or property;
2. Facilitate and support an effective response by Authorised Officers, Queensland Police, or other emergency services personnel to situations of concern or interest; and
3. Manage and maintain community safety for residents, traders, workers, visitors, and Council staff.

Measure of Success 5.5.1.1

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

CCTV Project

Council delivers stages 1 and 2 of the CCTV project.

Project completed. Scoping for additional sites under consideration.

Area of Operations 5.5.2

Business Systems and Software Applications

Business systems and software applications deliver efficient and effective services over manual processes.

Measure of Success 5.5.2.1

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Business Systems - SynergySoft

Enhance SynergySoft reporting capability to drive improved accountability and efficiency of operations

Continuous improvements being made in regard to the Power-BI reporting functionality of the Synergy Soft products with financial data now being produced for monthly Council reports from a fully-integrated Power-BI reporting platform.

Measure of Success 5.5.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Business Systems - Envisio

Embed Envisio to improve accountability and strategic planning reporting.

System implemented and operating well.

Measure of Success 5.5.2.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Business Systems - Resolve

Embed Resolve to improve governance and administration over Council meeting agendas and minutes.

Key metrics

- Governance: outperforms previous system and at an acceptable level
- Report building functionality: under-performs against expectations. Work arounds being implemented.
- Reliability: outperforms previous system.

Measure of Success 5.5.2.4

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Business Systems - Reflect

Embed and roll out Reflect to improve Council's asset management system for inspections, audits, defects, work orders etc. across all asset classes: water, sewer, buildings, transport assets.

Recover: embedded and functioning well as information/records repository for Flood Damage.

Reflect: operational but not embedded to the same degree as Recover. Ongoing training with staff to progress improvement.

Cloned as Measure of Success 3.4.4.2

Area of Operations 5.6.1

**Budget Process - Preparation, Adoption, Review**

Annual budget preparation requires a review of grant, rate and other revenue streams, operational and maintenance expenditure requirements, capital expenditure requirements, impact of investment decisions on depreciation, a review of fees and charges, plant and fleet replacement scenarios, tender/procurement activities scheduled for the year, key projects and initiatives to be delivered, the cost of compliance activities, sustainability ratios, and so forth.

ss169-172 of the Local Government Regulation 2012 outline the preparation, content and amendment requirements for a Local Government's budget.

**Measure of Success 5.6.1.1**

Conforming.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

**Budget Process - Rates, Fees & Charges**

Council develops and implements a Budget Process (rates, fees and charges, CapEx, plant and fleet replacement, priority projects, and initiatives, review of sustainability indicators etc).

**Checklist (Equal Weighting) : 4/4**

- ☑1
- ☑2
- ☑3
- ☑4

**Measure of Success 5.6.1.2**

The 2023-24 Budget was adopted in line with ss169-172 on 4 July 2023.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

**Budget Process - Rates, Fees & Charges**

The Budget is adopted in line with ss169-172 of the LGR 2012

**Measure of Success 5.6.1.3**

Conforming

Jul 01, 2023 - Feb 29, 2024

Completed

Progress 100%

**Budget Process - Rates, Fees & Charges**

The Budget is reviewed/amended in line with ss169-172 as required.

Area of Operations 5.6.2

External Audit - EOFY and Financial Statements

The external audit provides independent assurance that council's annual financial statements are reliable and comply with prescribed requirements. It is primarily a financial audit which assesses council's internal control framework and focuses on the material components of council's financial statements and how significant financial reporting risks have been dealt with by management.

Section 104(5)(b)(i) of the Local Government Act 2009 requires that the system of financial management established by a local government must include the following financial accountability documents: general purpose financial statements, asset registers, an annual report and a report on the results of an annual review of the implementation of the operational plan.

Measure of Success 5.6.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

External Audit - EOFY and Financial Statements

Audit Opinion: unmodified audit opinion, with Council meeting 31 October 2023 deadline for audit.

Audit completed, target not met.

Council has applied for and received an extension of time to 31 January 2024 for completion of financial statements for 30 June 2023 and the issue of an audit opinion. The extension was requested on the basis of the late finalisation of the comprehensive asset revaluation undertaken for the year ended 30 June 2023. Prior to 31 January 2024, it was identified that Council's method of valuing flood-impacted assets had not been correct, requiring a complete review of the previous 3 years of road valuations. This was an extensive exercise that has now been completed.

Measure of Success 5.6.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

External Audit - EOFY and Financial Statements

Internal Controls: Control Environment, Monitoring Activities, Risk Assessment, Control Activities, Information and Communication: at least 4/5 "effective" and no "ineffectives".

2023 Final Management Letter received 27 May 2024. The Queensland Audit Office no longer reports on the control environment on the basis of Control Environment, Monitoring Activities, Risk Assessment, Control Activities, Information and Communication. The final report noted 4 significant deficiencies and 8 deficiencies in the overall control environment.

Measure of Success 5.6.2.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

External Audit - EOFY and Financial Statements

Financial Statement Preparation: End of Financial Year Processes, Timeliness, Quality: =<1 "significant deficiency".

2023 Final Management Letter received 27 May 2024. The final report noted 1 new significant deficiency in relation to capital works for flood damage and road renewals not being undertaken in previous financial years. As a result prior year financial comparatives were restated during the year ended 30 June 2023.

Area of Operations 5.6.3

External Audit - AG Report

Section 213 of the Local Government Regulation requires that the Auditor-General's Observation Report is tabled by the Mayor at the first Council Meeting after receipt of the report.

Measure of Success 5.6.3.1

Jul 01, 2023 - Nov 30, 2023

Completed

Progress 100%

External Audit - AG Report

Observation Report tabled in line with LGR 2012 timeframes.

Observation Report tabled.

Internal Audit

Internal auditing is an independent, objective assurance and consulting activity designed to add value and improve an organization's operations. It helps an organization accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control, and governance processes.

Section 207(1) of the LGR 2012 requires that Council prepare an internal audit plan, carry out an internal audit, prepare a progress report for the internal audit and assess compliance with the internal audit plan.

Measure of Success 5.6.4.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed.

Internal Audit

Develop and adopt an Internal Audit Plan for the financial year (identifying operational risks, how they have been evaluated, which are the most significant, the control measures that CSC has adopted or is to adopt, to manage the most significant operational risks).

Measure of Success 5.6.4.2

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Completed.

Internal Audit

Appoint internal auditor to complete the audits identified in the internal audit plan.

- Mead Perry Group: Customer Service Standards, Complaints Management.
- Fourier: Cybersecurity.

Measure of Success 5.6.4.3

Jul 01, 2023 - May 31, 2024

Completed

Progress 100%

- ✓Internal audit #1: Customer Service Standards and Complaints Management
- ✓Internal audit #2: Cybersecurity

Internal Audit

Deliver 2 x internal audits

Cloned as Measure of Success 5.6.5.2

Checklist (Equal Weighting) : 2/2

- Internal audit #1
- Internal audit #2

Area of Operations 5.6.5

Internal Audit

Section 207(1) of the LGR 2012 requires that Council prepare an internal audit plan, carry out an internal audit, prepare a progress report for the internal audit and assess compliance with the internal audit plan.

Council will conduct a minimum of two internal audits each financial year, targeting areas of organisational risk.

Measure of Success 5.6.5.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Internal Audit

Prepare progress report on the internal audit and present to Audit & Risk Committee.

Audit & Risk Committee meeting held in Q4 2023-24. Agenda focused on financial statements only.

Subsequent meeting to cover balance of content.

Measure of Success 5.6.5.2

Jul 01, 2023 - May 31, 2024

Completed

Progress 100%

Internal Audit

Deliver 2 x internal audits

Cloned from Measure of Success 5.6.4.3

Checklist (Equal Weighting) : 2/2

- Internal audit #1
- Internal audit #2

✓Internal audit #1: Customer Service Standards and Complaints Management

✓Internal audit #2: Cybersecurity

Area of Operations 5.6.6

**Audit and Risk Committee - Membership**

Section 105 of the Local Government Act requires Council to establish an Audit Committee to monitor and review the integrity of financial documents; and the internal audit function; and the effectiveness and objectivity of the local government's internal auditors.

Section 210 of the LGR 2012 defines composition:

- Consist of at least 3 members and no more than 6 members;
- Having 2, but no more than 2 Councillors;
- Having at least 1 member who has significant experience and skills in financial matters with Council to appoint a chairperson of the audit committee.

**Measure of Success 5.6.6.1**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed.

**Audit and Risk Committee - Membership**

Budget for Audit Committee developed and adopted.

**Measure of Success 5.6.6.2**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed.

**Audit and Risk Committee - Membership**

Composition of Audit and Risk Committee confirmed in accordance with the requirements of the LGA 2009 and LGR 2012.

**Measure of Success 5.6.6.3**

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Brendan Macrae reappointed in Q4 2023-24.

**Audit and Risk Committee - Membership**

Independent Member appointed to commence April 2024, for a term of three years.

**Measure of Success 5.6.6.4**

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Elected member positions appointed at post-election Council meeting on 9 April 2024.

**Audit and Risk Committee - Membership**

Councillor representatives on the Audit and Risk Committee appointed at the post-election meeting.

Cloned as Measure of Success 5.6.20.4

Area of Operations 5.6.7

**Audit Committee - Meetings**

Section 211 of the Local Government Regulation 2012 requires the Audit Committee to meet at least twice each financial year. These meetings should coincide with completion/review of the internal audit plan, internal audit reports and progress reports, review of draft financial statements, the review of the auditor-general's audit report about the financial statements.

**Measure of Success 5.6.7.1**



**Audit Committee - Meetings**

Audit Committee meeting schedule confirmed for financial year and updated as appropriate.

Meeting schedule amended based on EOT being granted for Financial Statements.

Council did not schedule the requisite number of meetings in 2023-24.

**Measure of Success 5.6.7.2**



**Audit Committee - Meetings**

Audit Committee meetings held in accordance with schedule.

Meeting scheduled revised to take account of delays to valuation process and preparation of financial statements.

**Measure of Success 5.6.7.3**



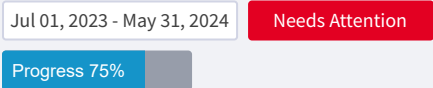
**Audit Committee - Meetings**

Audit Committee reviews internal audit function, internal audit progress reports, draft financial statements, enterprise risk management framework etc.

Audit Committee reviews internal audit function, internal audit progress reports, draft financial statements, enterprise risk management framework etc.

However, the focus of the Audit Committee meeting in Q4 2024-25 was on financial statements and audit reports only.

**Measure of Success 5.6.7.4**



**Audit Committee - Meetings**

Audit Committee self-assessment completed.

Not completed. This is an expectation that may need to be articulated more clearly.



Area of Operations 5.6.8

Enterprise Risk Management - Framework

Council’s operations span a wide spectrum of disciplines, fields and environments. This diversity of activity creates an equally diverse and complex range of risks as well as a wealth of opportunities for Council.

Measure of Success 5.6.8.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Conforming.

Enterprise Risk Management - Framework

Progressive review of elements of the Enterprise Risk Management Framework throughout the year.

Measure of Success 5.6.8.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

CEO and Governance and Risk Coordinator have reviewed the policy and framework, following a substantive review completed during Q32023-24 and Q4 2023-24.

Enterprise Risk Management - Framework

Annual Review of Risk Management Policy & Framework.

This will be presented to Council in August 2024.

Measure of Success 5.6.8.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Corporate Risk Register reviewed in Q3 2023-24 and Q4 2023024.

Enterprise Risk Management - Framework

Review and update of Corporate Risk Register.

Measure of Success 5.6.8.4

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed by Shared Services Manager with input from Corp and Exec Services.

Enterprise Risk Management - Framework

Review and update of Audit Tracking Register.

Checklist (Equal Weighting) : 4/4

- Q1
- Q2
- Q3
- Q4

Measure of Success 5.6.8.5

Jul 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Business Continuity exercise completed in Q2 2023-24.

Enterprise Risk Management - Framework

Review of Business Continuity Plan and completion of business continuity exercise.

Measure of Success 5.6.8.6

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Fraud and Corruption Policy + Management Plan + Risk Register reviewed in Q1 2023-24.

Enterprise Risk Management - Framework

Review of Fraud & Corruption Policy, Fraud & Corruption Management Plan, Fraud Risk Register.

Risk Register reviewed in Q2 2023-24.

Measure of Success 5.6.8.7

Conforming

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Enterprise Risk Management - Framework

Council reports incorporate a review of relevant risks (policy, legal, financial etc. - monthly).

Area of Operations 5.6.9

Delegations and Delegation Register

The appropriate management of Delegations involves a balancing act between managing risks associated with the delegation of authority and the efficiency dividends that come with the allocation of appropriate delegations.

Measure of Success 5.6.9.1

Aim will be to roll-over (or review and amend) delegations in 2024-25 (post election).

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Delegations and Delegation Register

Rolling review of Council to CEO delegations register until full suite complete, then review in bulk or as appropriate.

Measure of Success 5.6.9.2

Completed

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Delegations and Delegation Register

Establish CEO to Officer delegations register, then review in bulk or as appropriate.

Measure of Success 5.6.9.3

Completed and compliant. Delegations register updated as and when required.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Delegations and Delegation Register

Delegations register available on website.

Local Laws

Local laws are statutory instruments made by local governments to regulate a broad range of issues within their communities.

Measure of Success 5.6.10.1

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Local Laws

All Local laws reviewed during 2023-24.

Checklist (Equal Weighting) : 12/12

- ~~Local Law No. 1 (Administration) 2014~~
- ~~Subordinate Local Law No. 1 (Administration) 2014~~
- ~~Local Law No. 2 (Animal Management) 2014~~
- ~~Subordinate Local Law No. 2 (Animal Management) 2014~~
- ~~Amending Subordinate Local Law No. 2 (Animal Management) 2014~~
- ~~Local Law No. 3 (Community and Environmental Management) 2014~~
- ~~Subordinate Local Law No. 3 (Community and Environmental Management) 2014~~
- ~~Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2014~~
- ~~Subordinate Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2014~~
- ~~Local Law No. 8 (Gates & Grids) 2010~~
- ~~Subordinate Local Law No. 8 (Gates & Grids) 2014~~
- ~~Local Law No. 9 (Cloncurry Aerodrome Management) 1999~~

All LLs and SLLs reviewed. Changes made and proposed for:

- Aerodrome Management (in progress)
- Local Government Controlled Areas (changes completed).

Measure of Success 5.6.10.2

Jul 01, 2023 - Dec 31, 2023

Completed

Progress 100%

Local Laws

Local laws amended where necessary.

Council progressed and concluded 2 x amendments to LLs and SLLs in Q2 2023-24:

- Amendment to establish use of motorbikes and motor vehicles on footpaths as prohibited activities.
- Amendment to add Leucaena as a declared local pest

Measure of Success 5.6.10.3

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Local Laws

New local laws adopted where necessary.

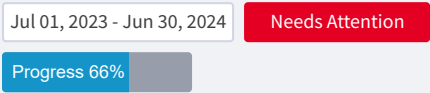
No new local laws identified for development and/or adoption.

Information and Records Management

Public records are the cornerstone of an accountable and democratic society. They allow scrutiny from the public of the decisions made by those who are elected or employed to act on their behalf.

<https://www.ccc.qld.gov.au/sites/default/files/Docs/Publications/CCC/Council-Records-A-guideline-for-mayors-councillors-ceos-and-council-employees-September-2019.pdf>

Measure of Success 5.6.11.1



Information and Records Management

Compliant records management system maintained.

Council's record management systems currently maintained at a basic level of compliance. Recent improvements include registering of backlog of hardcopy records, and commencing the transfer of records from uncompliant libraries to the Business Classification System. 97,057 records registered in the BCS, 70,887 registered in uncompliant libraries.

Council officers are investigating Optical Character Recognition (OCR) scanning solutions so PDF documents are text searchable.

Records held in hard copy property folders to be registered in the eRDMS as resources permit.

Measure of Success 5.6.11.2



Information and Records Management

Relevant policies and procedures established, including a Disposal of Source Records Policy.

Records Management Policy due for review in 2025. Draft complete which incorporates updates being introduced as part of the *Public Records Act 2023* coming into force in December 2024. Early Source Record Disposal Procedure has been established, with risk assessments on record classes underway. Hard Copy Records Tracking Procedure and Business Classification Scheme Overview (Guideline) currently being developed.

Measure of Success 5.6.11.3



Information and Records Management

Progressive reduction in records-keeping expenses where possible.

Further savings in record-keeping expenses being achieved through utilisation of consultancy services to improve current practice and procedures.

Measure of Success 5.6.11.4



Information and Records Management

Reduction of hard-copy records kept with a particular focus on digitisation and/or destruction of records currently kept in the Mud Hut (reduce by 50% in 2023-24).

Appraisal of records formally held at the Mud Hut is almost complete. Of 180 boxes, 12 are to be classified and returned to Council, 155 are to be destroyed (subject to disposal authorisation), and 13 are still to be appraised.

Bulk records currently unclassified are gradually being registered as 'marker records' to enable compliant record-keeping and disposal.

Measure of Success 5.6.11.5



Information and Records Management

Retention and disposals requirements met.

7,570 records were disposed of compliantly from the BCS in 2023-2024. There are 2 folders containing 685 records currently scheduled for destruction. There are 3,560 transaction folders due to be closed.

Risk assessments are been undertaken for early disposal of hard copy source records, in accordance with the Early Source Record Disposal Procedure and Disposal Authority GRDS 2074.

Liaison required with Queensland State Archives to transfer permanent records.

Area of Operations 5.6.12

Website - Compliance

Council's website is a key vehicle for demonstrating the ways in which it is meeting and upholding a number of the Local Government principles outlined in section 104 of the LGA 2009, including: transparent and effective processes; decision-making in the public interest; democratic representation, social inclusion and meaningful community engagement.

[https://www.dlgrma.qld.gov.au/\\_\\_data/assets/pdf\\_file/0027/48195/local-government-compliance-checklist.pdf](https://www.dlgrma.qld.gov.au/__data/assets/pdf_file/0027/48195/local-government-compliance-checklist.pdf)

Measure of Success 5.6.12.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Website reviews undertaken by the Governance and Risk Coordinator monthly and reported on in Envisio Analytics. Fully compliant as at 30 June 2024.

Website Compliance

Council monitors and maintains a compliant website.

Measure of Success 5.6.12.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

- ✓April report
- ✓May report
- ✓June report

Website Compliance

Internal reporting to be developed and completed monthly.

Checklist (Manual Weighting) : 13/13

- 40% Reporting developed
- 5% July report
- 5% August report
- 5% September report
- 5% October report
- 5% November report
- 5% December report
- 5% January report
- 5% February report
- 5% March report
- 5% April report
- 5% May report
- 5% June report

Area of Operations 5.6.13

Website Compliance - Environmental

The various Acts, Regulations and Guidelines that outline Council's responsibility in relation to water, sewer and waste management include requirements related to publishing certain materials on Council's website.

Measure of Success 5.6.13.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Compliant

Website Compliance - Environmental

Develop, monitor and update website content compliance (via checklist) for water, sewer and waste and review quarterly for compliance (e.g. meeting publishing requirements for the DWQMP and associated reports, publishing the Waste Reduction and Recycling Plan, publishing Council's Customer Service Standards for water and sewer operations etc).

Area of Operations 5.6.14

Insurance

Council manages a range of risk exposures (assets, workforce, cyber) through maintenance of appropriate insurances.

Section 107 of the Local Government Act 2009 requires that Council maintain Public Liability and Professional Indemnity Insurance.

Section 214 of the Local Government Regulation establishes the required insurance amounts (\$30m for PL and \$10m for PI).

The Workers' Compensation and Rehabilitation and Other Legislation Amendment Act 2003 requires all Queensland businesses which employ workers to hold and maintain an accident insurance policy to cover their workers.

Measure of Success 5.6.14.1

Council insurances in place for the 2023-2024 financial year.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Insurance

Relevant insurances maintained (PL, PI, Workcover, Cyber, Assets).

Measure of Success 5.6.14.2

Formal review of insurance undertaken in June 2023. Premium savings of circa \$160K achieved with a switch of coverage to LGMS insurance for the 2023-2024 financial year.

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Insurance

Formal review conducted biennially.

Area of Operations 5.6.15

Statutory Policies

The Local Government Act 2009 and the Local Government Regulation 2012 outline the policies that Council is required to adopt/review on an annual basis (e.g. Procurement Policy, Revenue Policy, Advertising and Spending Policy). In addition, there are a range of other statutory policies that must be maintained and displayed on Council's website.

POLICIES ON WEBSITE: [https://www.dlgrma.qld.gov.au/\\_\\_data/assets/pdf\\_file/0027/48195/local-government-compliance-checklist.pdf](https://www.dlgrma.qld.gov.au/__data/assets/pdf_file/0027/48195/local-government-compliance-checklist.pdf)

Measure of Success 5.6.15.1

All statutory policies reviewed in accordance with statutory requirements and/or Policy Review schedule. Focus in Q4 2023-24 is on budget policy reviews.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Statutory Policies

Reviews conducted in accordance with Policy Review Schedule.

Measure of Success 5.6.15.2

All statutory policies reviewed in accordance with relevant legislation and uploaded. Focus for Q4 2023-24 has been on budget polices.

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Statutory Policies

All statutory policies reviewed in accordance with relevant legislation and uploaded to CSC website.

Area of Operations 5.6.16

Administrative Policies

Outside of the obligatory statutory policies required by the Local Government Act 2009 and the Local Government Regulation 2012, Council has a wide range of policies that govern the internal administration of Council operations. To ensure these remain relevant to current operations and reflect legislation requirements, it is important that these policies are subject to periodic review.

Measure of Success 5.6.16.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Policy Register developed, updated and maintained by the Governance and Risk Coordinator.

Administrative Policies

Establish/maintain Policy Register.

Measure of Success 5.6.16.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Review of policies and procedures progressing, backlog being addressed.

Opportunities to repeal redundant policies and/or rationalise existing policies undertaken where appropriate.

Administrative Policies and Procedures

Review policies and procedures in line with Policy Review Schedule.

Measure of Success 5.6.16.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

EOM reports provided by Governance and Risk Coordinator.

Administrative Policies

Provide monthly update in EOM reports.

Area of Operations 5.6.17

Complaints Management

Council has a range of responsibilities in relation to maintaining the required frameworks for handling, managing and publishing details of complaints.

Measure of Success 5.6.17.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Councillor conduct complaint from 2016/2017 finalised in October 2023.

No complaints of this nature were received in the 12 months to 30 June 2024.

Complaints Management

Compliant management of the following:

- Administrative Action Complaints
- Councillor conduct or performance complaints
- Competitive neutrality complaints

Measure of Success 5.6.17.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Annual report adopted on 21 May 2024. All statutory requirements identified and complied with by utilisation of checklists provided by the Queensland Audit Office and the Department of Local Government.

Complaints Management

Mandatory reporting of the above in Council's Annual Report.

Area of Operations 5.6.18

Right to Information

Right to Information is the Queensland Government's approach and commitment to provide access to information, unless it is contrary to the public interest to provide that information. Right to Information aims to:

- Make more information available;
- Provide equal access to information across all sectors of the community;
- Provide appropriate protection for individuals' privacy.

Measure of Success 5.6.18.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Statutory reporting to the QLD Ombudsman completed July 2023. Checklists maintained and completed for Chief Executive Officer sign-off.

Right to Information

External audits by QLD Ombudsman and internal audits using relevant checklists (such as those provided by DILGP) to demonstrate compliance.

Measure of Success 5.6.18.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Council continues to meet all compliance requirements.  
1 x RTI application received during Q3 2023-24. 887 pages published on the disclosure log. Further 78 pages are subject to deferred disclosure due to objections by a relevant third party. Process will be completed in Q1 2024-2025.

Right to Information

Council meets all compliance requirements related to the RTI Act, PID Act and IP Act.

Area of Operations 5.6.19

Environmental Health Officer Inspections

EHOs are tasked with ensuring that all retail food businesses meet their legislative obligations and that all food products sold and consumed are correctly labelled and safe to eat, including through the conduct of inspections and investigations.

Measure of Success 5.6.19.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed in Q2.

Environmental Health Operations

Annual inspections of businesses completed.

Measure of Success 5.6.19.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Completed.

Environmental Health Operations

Food licences provided to all businesses who meet compliance requirements.



Area of Operations 5.6.20

Local Government Election (March 2024)

The 2024 Local Government Election is due to be held on 16 March 2024.

Measure of Success 5.6.20.1

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Delivery of Local Government Election (March 2024)

Council assists the ECQ where required regarding the delivery of the 2024 Local Government Election.

Completed. Council will seek feedback from the Electoral Commission on a range of issues associated with the 2024 elections, a process that may be coordinated through the NWQROC or WQAC.

Measure of Success 5.6.20.2

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Post Election Deliverables - Statutory

Council meets the post-election meeting requirements as outlined in Section 175 of the Local Government Act 2009: appointment of Deputy Mayor; consideration of time/day for holding other meetings (s256 Local Government Regulation 2012).

The following items were completed at the 9 April 2024 post-election Council Meeting:

- ✓Declaration of Office
- ✓Set dates and times for holding other meetings
- ✓Appointment of Deputy Mayor
- ✓Post-Election Meeting held within 14 days of after the conclusion of each quadrennial election

Checklist (Equal Weighting) : 4/4

- Post-Election Meeting held within 14 days of after the conclusion of each quadrennial election
- Appointment of Deputy Mayor
- Set dates and times for holding other meetings
- Declaration of Office

Measure of Success 5.6.20.3

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Post Election Deliverables - Other Requirements

In addition the the statutory requirements of the post-election meeting, there are many other items for Council to consider in their first meeting.

Completed at 9 April 2024 post-election Council meeting:

- ✓Address by Mayor
- ✓Appointment of Standing Committees
- ✓Consideration of Councillor Portfolios
- ✓Code of Conduct for Councillors Policy
- ✓Standing Orders Policy
- ✓Meeting Procedures Policy (incorporated into Standing Orders Policy)

Checklist (Equal Weighting) : 6/6

- Address by Mayor
- Appointment of Standing Committees
- Councillor Portfolios
- Code of Conduct for Councillors Policy
- Standing Orders Policy
- Meeting Procedures Policy

Measure of Success 5.6.20.4

Jul 01, 2023 - Mar 31, 2024

Completed

Progress 100%

Audit and Risk Committee - Membership

Councillor representatives on the Audit and Risk Committee appointed at the post-election meeting.

Elected member positions appointed at post-election Council meeting on 9 April 2024.

Cloned from Measure of Success 5.6.6.4

Road Classification Policy

The adoption of a Road Hierarchy Policy allows Council to consolidate various data/information in a way that satisfies various road-related regulations. It is also an appropriate document for outlining the service levels that Council intends to provide for different categories of road.

- Section 73 LGA 2009 requires that Councils "categorise roads" according to the "surface of the roads"
- Section 74 LGA 2009 requires that Council must prepare a map of every road; and a register that shows the category of every road.

Measure of Success 5.6.21.1



Update on hold pending resource availability: Works Manager + Asset Engineer

Road Classification Policy

Update Road Register / Mapping as required for inclusion in Road Classification Policy and website.

Measure of Success 5.6.21.2



On the cusp of delivery. However, Asset Engineer re-purposed to full-time focus on water and sewer.

Road Classification Policy

Council develops a Road Classification Policy to ensure that it:

satisfies LGA 2009 and LGR 2012 regulatory requirements; incorporates relevant information/data from the NWQRRTG (e.g. identification of LRRS roads, Statement of Intentions for road network etc.); and defines minimum intended service levels on the basis of road categorisation.

Area of Operations 5.7.1

**Organisational Culture - Learning and Development**

"Council enables and empowers its workforce"

Section 13 of the Local Government Act 2009 identifies the responsibilities of local government employees. These include the responsibility to implement the policies and priorities of the local government in a way that promote the effective, efficient and economical management of public resources; excellence in service delivery; and continual improvement." To drive these outcomes it is important that Council's onboarding and training/education programs enable and empower staff to do their jobs well.

**Measure of Success 5.7.1.1**

Jul 01, 2023 - Jul 31, 2023

Completed

Progress 100%

**Organisational Culture - Learning and Development**

Council reviews and improves its onboarding process for new staff.

- Council's LMS module continues to structure much of the formal onboarding process (and re-onboarding of existing staff).
- Planned improvements in the onboarding processes in Q1 2024-25 include the development/reinstatement of the CSC Intranet.

**Measure of Success 5.7.1.2**

Jul 01, 2023 - May 31, 2024

On Track

Progress 95%

**Organisational Culture - Learning and Development**

Review and implement the Training and Development Plan across the organisation with the goal of enabling and empowering staff to continually improve in the delivery of local government services.

Cloned as Measure of Success 1.6.3.2

Training and Development Plan reviewed. A range of new training pathways have been developed and are being actioned across the organisation. There remain a few departments with under-defined training pathways. These will be completed in Q1 2024-25.

**Measure of Success 5.7.1.3**

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

**Organisational Culture - Learning and Development**

Development and implementation of new Reward & Recognition Program.

Program developed and implemented.

Area of Operations 5.7.2

Organisational Culture - WHS

"Council cares for and looks after its workforce. Council staff care for and look after each other."

Council has a broad range of WHS responsibilities as outlined in the Work Health & Safety Act 2011 and associated Codes of Practice (e.g. Confined Spaces, Demolition Work, Excavation Work, First Aid in the Workplace, Traffic Management etc.). These responsibilities apply across all levels of the organisation, to all Council staff and to the various contractors that operate under Council's PCBU banner.

[https://www.worksafe.qld.gov.au/\\_\\_data/assets/pdf\\_file/0023/22289/guide-to-work-health-and-safety-act-2011.pdf](https://www.worksafe.qld.gov.au/__data/assets/pdf_file/0023/22289/guide-to-work-health-and-safety-act-2011.pdf)

Measure of Success 5.7.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Council continues to work within system parameters. WHS Advisors continue to roll out training. Modest increase in hazards identified into system.

Organisational Culture - WHS

Council embeds its Safety Management System.

Measure of Success 5.7.2.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Tracking to budget.

Organisational Culture - WHS

Council allocates an appropriate budget and resources to meet WHS requirements.

Measure of Success 5.7.2.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

- WHS Annual and Monthly Action Plans for calendar year 2024 reviewed and endorsed by ELT.
- WHS Annual and Monthly Action Plans for calendar year 2024 reviewed by LGW.
- Annual Site Visit from LGW.

Organisational Culture - WHS

Annual and Monthly WHS Action Plans developed, adopted and delivered.

Area of Operations 5.7.3

Organisational Culture - Engagement, Accountability, Recognition

"Council is committed to continual improvement through engagement, accountability, reward and recognition."

Section 13 of the Local Government Act 2009 identifies the responsibilities of local government employees. These include the responsibility to implement the policies and priorities of the local government in a way that promote the effective, efficient and economical management of public resources; excellence in service delivery; and continual improvement." To drive these outcomes it is important that Council's onboarding and training/education programs are fit for purpose.

Measure of Success 5.7.3.1



Organisational Culture - Engagement, Accountability, Recognition

Retention rate (aim is to get to 29% by June 2024).

The turnover rate as at 30 June 2024 was just over 30%. Council is likely to reach the 25% turnover rate in August 2024.

- 31 July 2023 was 29.66%
- 31 August 2023 was 35.26%
- 30 September 2023 was 33.11%
- 31 October 2023 was 33.11%
- 30 November 2023 was 31.96%
- 31 December 2023 was 30.7%
- 31 January 2024 was 31.51%
- 29 February 2024 was 34.48%
- 31 March 2024 was 30.96%
- 30 April 2024 was 30.87%
- 31 May 2024 was 31.54%
- 30 June 2024 was 32.31%

Measure of Success 5.7.3.2



Organisational Culture - Engagement, Accountability, Recognition

Council initiates and completes the renegotiation of its Certified Agreement.

Council and unions have completed a full review of the Certified Agreement and Council has recently received the log of claims for % wage increases etc.

Aim is to complete negotiations in Q1 2024-25.

Measure of Success 5.7.3.3



Organisational Culture - Engagement, Accountability, Recognition

Council resources a Joint Consultative Committee.

No JCC held in Q4 2023-24. However, Council + Unions (AWU and ASU) held 3 x Certified Agreement negotiation during Q42023-24.

Measure of Success 5.7.3.4



Organisational Culture - Engagement, Accountability, Recognition

Council resources a WHS Committee.

Conforming.

Measure of Success 5.7.3.5



Organisational Culture - Engagement, Accountability, Recognition

Performance expectations are clearly communicated through Position Descriptions and Performance Plans.

CEO & Director mid-term performance reviews held in January 2024.

EOY reviews to be scheduled for Q1 2024-25

Measure of Success 5.7.3.6

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Organisational Culture - Engagement, Accountability, Recognition

Performance monitoring and management is linked to Corporate Plan and Operational Plan deliverables in the following areas: safety, compliance, efficiency and effectiveness of service delivery, values, and behaviours

- Q2 2023-24 Reward & Recognition Awards completed
- Q3 2023-24 Reward & Recognition Awards completed
- Q4 2023-24 Reward & Recognition Awards nomination period open.

Area of Operations 5.7.4  
Organisational Culture - Customer Service

At Cloncurry Shire Council, we prioritise exceptional customer service, and our commitment is reflected in our Customer Service Charter. Charter outlines a clear roadmap to deliver support and satisfaction to our valued customers. We strive to provide prompt response times, personalised interactions, and accurate information through various channels. Our dedicated team is committed to resolving issues efficiently, exceeding expectations, and fostering long-term relationships. We continuously evaluate and improve our service standards to ensure consistent excellence and customer-centricity. With our Customer Service Charter, we aim to create a seamless experience, building trust and loyalty with every interaction.

Measure of Success 5.7.4.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Organisational Culture - Customer Service Charter

Council develops, implements and reports on its Customer Service Charter.

Complete. Endorsed by Chief Executive Officer 6 November 2023. Available in reception and Council website.

Area of Operations 5.8.1  
Water Infrastructure - Chinaman Creek Dam Safety Conditions

Council has a range of responsibilities as a referable dam owner as outlined in: the Water Supply (Safety & Reliability) Act 2008, the Guideline for Failure Impact Assessment, Queensland Dam Safety Management Guidelines, Guidelines on Safety Assessments for referable dams.

Measure of Success 5.8.1.1

Jul 01, 2023 - Sep 30, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam Safety

Emergency Action Plan is reviewed and up to date in accordance with regulated timeframes and processes

- Emergency Action Plan (EAP) updated and endorsed by Dam Regulator in Q2 2023-24.
- Council exercised its EAP in Q2 2023-24.

Measure of Success 5.8.1.2

Jul 01, 2023 - Nov 30, 2023

Completed

Progress 100%

Water Infrastructure - Chinaman Creek Dam Safety

EAP exercise is completed.

EAP exercise completed in Q2 2023-24.

Area of Operations 5.9.1

**Councillor Conduct**

Conduct of Councillors is ethical and lawful.

Measure of Success 5.9.1.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Elected Member Update

Councillors participate in LGAQ Elected Member Update sessions.

Elected Member Update hosted by LGAQ in Cloncurry on 11 July 2023.

Councillors from Cloncurry Shire Council and Mount Isa City Council in attendance.

Measure of Success 5.9.1.2

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Registers of Interest

Councillors provide timely updates to their Register of Interests

All Registers of Information for Councillors and Senior Employees are up to date

Measure of Success 5.9.1.3

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Related Parties

Councillors provide timely updates to Related Parties.

All Related Parties registers up to date.

Area of Operations 5.9.2

**Staff Conduct**

Conduct of staff is ethical and lawful.

Measure of Success 5.9.2.1

Jul 01, 2023 - Jun 30, 2024

Completed

Progress 100%

Training

Staff undertake regular training on Fraud Awareness, Procurement, Bullying and Harassment, Duty of Care, Information and Cyber Security, Code of Conduct, Public Interest Disclosure, Social and Digital Media, Workplace Health and Safety, and Workplace Behaviour.

The Learning Management System contains training on the following: Bullying & Harassment for Managers & Supervisors, Council induction, WHS induction, dealing with Workplace Conflict, Duty of Care for Managers and Supervisors, Fire Awareness and Extinguisher Training, Fraud Awareness, Identifying Poor Performance and Absenteeism, Information and Cyber-Security, Local Government Code of Conduct, Social and Digital Media and the Workplace, WHS assessment and Workplace Behaviour Policy.

The LMS completion rate across the organisation is sitting at >80%.